

# Evolutive Pricing Information

---

**Software pricing information and licence options for  
Evolutive and associated services**

G-Cloud 15

2026

**Call**  
0114 349 1294

**Email**  
[info@alciumsoftware.com](mailto:info@alciumsoftware.com)

**Visit**  
[www.evolutive.co.uk](http://www.evolutive.co.uk)

# Overview

---

Developed and supported by Alcium Software, Evolutive is a leading CRM solution trusted by public and private sector organisations. It is widely used across Local Authorities, Combined Authorities, Local Enterprise Partnerships, Growth Hubs, Business Support Teams, Employment Services, Chambers of Commerce, Funding Providers, Universities, and more.

## Key features include:

- Client Relationship Management (CRM)
- Enquiry and Workflow Management
- Integrated Online Forms / e-forms
- Funding and Grant Management (including UKSPF, regional and government-funded projects)
- Employment and Skills Programme Management with Participant Tracking (including Government funded initiatives such as Connect to Work, Trailblazer)
- Advanced Reporting and Data Visualisation, fully integrated with Microsoft Power BI
- Commercial Property Database and Online Portal
- E-Newsletters and Online Surveys
- Events Management and Online Booking Portal

## Pricing Model

---

The annual pricing for Evolutive is based on a site licence and the number of user licences required.

## The annual Evolutive site licence includes:

- Initial training
- Unlimited helpdesk support via email and telephone
- Access to online webinars
- Software and database hosting backed up by a Service Level Agreement
- Online system documentation and guidance
- Online system configuration
- Product upgrades and new versions
- Configuration support (Evolutive is highly flexible and can be customised by users, our team also support with configuration requirements where required)

# Licence Costs

We offer two licence options to meet your user and organisation requirements:

## Fixed user licences

Fixed user licences provide access to a specific number of authorised users. Each user must have their own licence. A minimum of 5 user licences is required.

| Number of Users                               | Unit Cost (per annum) |
|-----------------------------------------------|-----------------------|
| Evolutionary site licence and 5 user licences | £6,920                |
| Additional user licences                      | £480                  |

## Flexible user licences

Flexible user licences allow multiple user accounts to be created, with a fixed number of users able to access the system concurrently. This option allows for a number of licences to be shared across a group of users. A minimum of 10 user licences is required.

| Number of Users                                | Unit Cost (per annum) |
|------------------------------------------------|-----------------------|
| Evolutionary site licence and 10 user licences | £12,515               |
| Additional user licences                       | £835                  |

## Partner licences

Partner licences are required for multi-partner environments, enabling specific teams, departments, or services to restrict access to particular data or projects.

|                  |
|------------------|
| £1,500 per annum |
|------------------|

## Volume / agreement discounts

Discounts may apply for organisations purchasing a large number of licences or committing to multiple years with upfront payment.

## Training

---

**Initial training is included with the Evolutive site licence and includes:**

- Onsite or online client-specific training
- System administration training for nominated staff
- System and user guidance documentation

**Additional training sessions are available as follows:**

| Service (per session)             | Cost   |
|-----------------------------------|--------|
| Webinar Session / Online Training | £495   |
| On-site Training                  | £1,100 |

## Ongoing Support & Maintenance

---

Each client is assigned a dedicated Account Manager for initial and ongoing support. Helpdesk support is included with the annual Evolutive licence and is available Monday–Friday, 09:00–17:00 (excluding bank holidays) via email and telephone.

A Service Level Agreement (SLA) is available on request, detailing the terms for software support services.

New software versions and product updates are included as part of the annual licence.



# Bespoke Development

Clients may request additional software development services, which are scoped and quoted individually. Examples include:

- Development and integration of online forms, e.g. funding application forms, programme application forms etc
- API / web services development
- Website and online platform design and development
- Data migration services
- Property data collection service for organisations using the Evolutive commercial property database

| Development Description          | Cost                                                 |
|----------------------------------|------------------------------------------------------|
| Development (Daily rate)         | £1,320                                               |
| Data import (Daily rate)         | £1,320                                               |
| Website development (Daily rate) | £1,100                                               |
| Property Data Collection Service | Cost based on geographical area / volume of property |

## NOTES

- All costs are exclusive of VAT.
- The minimum initial contract is for 12 months and is invoiced annually in advance. User licences can be increased at any time on a pro rata basis. All costs would be confirmed by a full proposal and amended to reflect individual client requirements.
- After the initial 12-month period, licence fees may increase in line with the Retail Price Index (RPI) on the 1st January each year. Where this applies, increased prices will become effective on the issue of an invoice for any licence renewal.