

Govforms Digital Service Builder Central Government* Edition G-Cloud 15 Software Pricing

1st April 2026 to 31st March 2027 (CPI linked thereafter)***

All prices exclusive of VAT

				Introductory Govforms Secure Cloud First 3 services used	Standard Govforms Secure Cloud 4+ services used	Private cloud Clients' Own Cloud n/a
		Number of services**:				
Transaction volumes and platform fee	Enhanced Tier 1	Best for small simple low volume services	up to 25 Pages	£1.21 per transaction £47 per month per service	£1.21 per transaction £96 per month per service	£1.21 per transaction £96 per month per service
	Enhanced Tier 2	Best for medium complex and mid-volume services	26 to 49 pages	£0.61 per transaction £358 per month per service	£0.61 per transaction £722 per month per service	£0.61 per transaction £722 per month per service
	Enhanced Tier 3	Best for complex or high volume services	50 Pages +	£0.066 per transaction £1,207 per month per service	£0.066 per transaction £2,420 per month per service	£0.066 per transaction, up to 50k transactions per month then free per service £2,420 per month per service
Assurance fee to deploy a new service** to users	Enhanced Tier 0	Very simple		£302	£605	£605
	Enhanced Tier 1	Simple		£606	£1,212	£1,212
	Enhanced Tier 2	Medium		£1,212	£2,423	£2,423
	Enhanced Tier 3	Complex		£1,817	£3,635	£3,635
Platform fee includes:						
Live support reactive running	Account management			Yes	Yes	Yes
	Incident management and reporting			Yes	Yes	Yes
	Service support, escalation and resolution			Yes	Yes	Yes
	Routine infrastructure, software and application maintenance			Yes	Yes	Yes
	Bug fixing and security upgrade patching			Yes	Yes	Yes
	Accessibility compliance maintenance			Yes	Yes	Yes
	GDS pattern alignment maintenance			Yes	Yes	Yes
	Custom domain name and certificate management expiry reminders			Yes	Yes	Yes
Proactive optimisation	Proactive infrastructure, software and application maintenance			Yes	Yes	
	Application uptime monitoring and status reporting			Public cloud platform status dashboard	Public cloud platform status dashboard	
	Backups and disaster recovery			Yes	Yes	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support
	Software features upgrades			Yes	Yes	
	Automated volume monitoring and scaling			Yes	Yes	
	Application performance and load testing			Yes	Yes	
	Cost optimisation of live services			Yes	Yes	

Best practice insights	Monitoring user feedback and highlighting improvements	Yes	Yes	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support
	Review of digital transformation project ideas	Yes	Yes	
	Business case generation support	Yes	Yes	
	Planning future work together	Yes	Yes	
	Govforms buyers user group forums	Yes	Yes	
Strategic platform governance	Collaborative disaster recovery planning	No	Yes	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support
	Regular assurance touchpoint meetings	No	Yes	
	Cost optimisation forecasting	No	Yes	
	Roadmap prioritisation feedback and review	No	Yes	
	Active users role reviews and MFA compliance	No	Yes	
	Active users onboarding and offboarding reviews	No	Yes	
Platform technical support hours	Mon to Fri 9 to 5	Included	Included	Included
	Outside of Mon to Fri 9 to 5	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support
Platform set up fees		n/a	n/a	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support
Software and maintenance upgrades		Released when ready	Released when ready	Scheduled Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support
Volume Licensing		Govforms Secure Cloud	Private cloud	
All of the above platform features plus the best unit prices			Clients' Own Cloud	
	10 Services** for the price of	£50,000 per year	£50,000 per year	
	Every service** added thereafter	£2,500 per year	£2,500 per year	
	Unlimited services** with a platform price cap of	£150,000 per year	£150,000 per year	
	Plus transaction fees	£0.066 per transaction	Not applicable	
	Platform set up	Included	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support	
	Service Assurance and Change Management	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support	Requires paid G-Cloud 15 Lot 3 Govforms Cloud Support	

Use the [Simple Gov forms Pricing Calculator](#) to see what tier is best for your service

We automatically check transactions and place each of your live services in their cheapest eligible tier for each billing cycle every month.

You can use the Billing Dashboard within Govforms Digital Service Builder to check which pricing tier each of your services is in along with a fee breakdown and your monthly invoice history.

* Central Government is defined the same as the Crown Commercial Service [categorisation](#) and typically includes Government departments with and without Ministers, Devolved Administrations, Arm's Length Bodies, Executive Agencies, Defence, Space, Security, NHS Health and Blue Light

**Services, a generic term, that can cover and not limited: surveys, forms, data collection, calculators, eligibility checkers, interactive maps and so on

*****Price Reviews.** Prices are fixed until 31st March 2027 and then pricing changes are indexed annually from 1st April by inflation using CPI from ONS <https://www.ons.gov.uk/economy/inflationandpriceindices>

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All rates exclusive of VAT

Day rates	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	£843	£843	£843	£722	£843	£843
2. Assist	£1,001	£1,001	£1,001	£843	£1,001	£1,001
3. Apply	£1,334	£1,207	£1,207	£1,001	£1,207	£1,207
4. Enable	£1,637	£1,383	£1,383	£1,207	£1,383	£1,383
5. Ensure/Advise	£1,910	£1,631	£1,631	£1,383	£1,631	£1,631
6. Initiate/Influence	£2,183	£1,874	£1,874	£1,631	£1,874	£1,874
7. Set strategy/inspire	£2,607	£2,110	£2,110	£1,874	£2,110	£2,110

Standards for Consultancy Day Rate cards

Consultant's Working Day – 7.5 hours exclusive of travel and lunch

Working Week – Monday to Friday excluding national holidays

Office Hours - 09:00 – 17:30 Monday to Friday

Travel and Subsistence – Included in day rate within M25. Payable at department's standard T&S rates outside M25.

Mileage – As above

Professional Indemnity Insurance – included in day rate

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Public Sector 1.0 Pricing

Govforms no longer sells Digital Service Builder 1.0 to new customers. Existing 1.0 customers only can buy this product. Minimum of 4 users required.

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- £1,655 per month per named user + VAT
- Educational discount for Digital Service Builder 1.0 is not available.

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