

Govforms Digital Service Builder Managed Cloud Support Pricing for Lot 3 G-Cloud 15 Cloud Support
1st April 2026 to 31st March 2027 (CPI linked thereafter)*

Day rates	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	£843	£843	£843	£722	£843	£843
2. Assist	£1,001	£1,001	£1,001	£843	£1,001	£1,001
3. Apply	£1,334	£1,207	£1,207	£1,001	£1,207	£1,207
4. Enable	£1,637	£1,383	£1,383	£1,207	£1,383	£1,383
5. Ensure/Advise	£1,910	£1,631	£1,631	£1,383	£1,631	£1,631
6. Initiate/Influence	£2,183	£1,874	£1,874	£1,631	£1,874	£1,874
7. Set strategy/inspire	£2,607	£2,110	£2,110	£1,874	£2,110	£2,110

All rates exclusive of VAT

Standards for Consultancy Day Rate cards

Consultant's Working Day – 7.5 hours exclusive of travel and lunch

Working Week – Monday to Friday excluding national holidays

Office Hours - 09:00 – 17:30 Monday to Friday

Travel and Subsistence – Included in day rate within M25. Payable at department's standard T&S rates outside M25.

Mileage – As above

Professional Indemnity Insurance – included in day rate

Support Levels (Four-Tier Model)

Level 1: Product Support (Self-Service)

Cost: Included in annual Govforms Digital Service Builder Lot 2 Software / SaaS pricing

Best for: Teams with in-house technical capability requiring occasional guidance

Adapted per client based upon requirements:

Level 2: Active Build Support (Guided Assistance)

Cost: SFIA Level 3 rates (Assist / Development and implementation) - see rate card above

Best for: Teams building complex services requiring expert guidance during development

Level 3: Enterprise Operations (Production Support)

Cost: 15% of the incurred development/implementation cost charged annually (e.g., £30k project x 15% = £4,500/year ongoing) + VAT using SFIA Level 3 rates (Assist / Development and implementation) - see rate card above

Best for: Production services requiring guaranteed response times and proactive management

Level 4: Enterprise Collaboration (Strategic Partnership)

Cost: SFIA Level 3 rates (Assist / Development and implementation) as a retainer - see rate card above

Best for: Large-scale departmental rollouts, national services, transformational programs

***Price Reviews**

Prices are fixed until 31st March 2027 and then pricing changes are indexed annually from 1st April by inflation using CPI from ONS

<https://www.ons.gov.uk/economy/inflationandpriceindices>