



Operator Connect

Powering Microsoft Teams Telephony

Streamline Microsoft Teams Calling Capabilities

We understand the need for integrated solutions to support your business communications, with Microsoft Teams increasingly becoming a key component of the unified communications landscape.

This is why Chess is part of Operator Connect, a new operator-managed service from Microsoft designed to enable best-in-class seamless and integrated PSTN calling to your Microsoft Teams environment.

Operator Connect helps you streamline calling capabilities for your Teams users, enhancing productivity and maximising value.

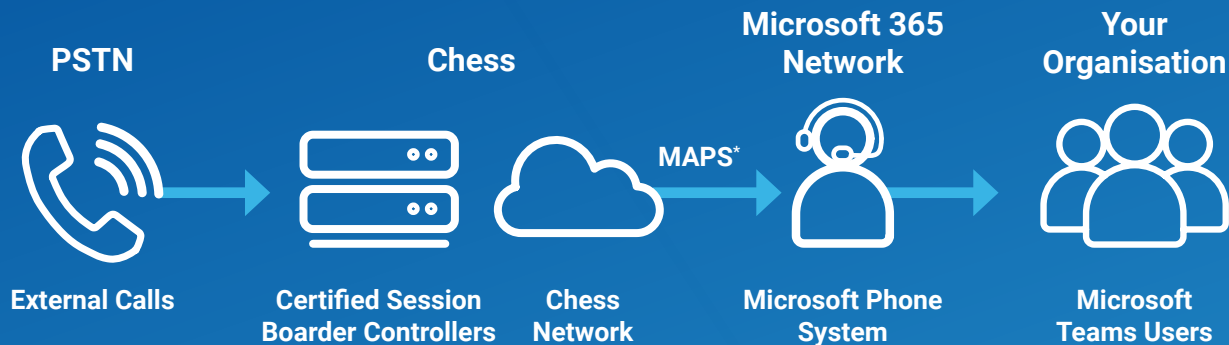
We're extremely proud that our people voted us No.1 in 'The Sunday Times 100 Best Companies to Work for' list 2018, and we continue to celebrate more than 16 years in the top 100.



The simple way to add voice calling to Microsoft Teams

Operator Connect is a quick and easy way for businesses to utilise voice capability within Microsoft Teams.

Operators are hand-picked by Microsoft based on their network and operator credentials and, as one of the UK's leading business telecoms providers, Chess has been selected to be part of the Operator Connect programme.



*Microsoft Azure Peering Service

Find out more at ChessICT.co.uk

Why you need Operator Connect

The same seamless end user experience as Calling Plans and Direct Routing.

Simplified provisioning and management

WHC Express and connectivity products can be ordered together in a linked process, making it easy to manage and ensuring a smooth experience for your customers.

Save on infrastructure expenditure

Backed by industry-leading expertise, WHC Express delivers a fully managed, high-quality voice solution. With built-in support and a dedicated portal for administration, you can provide your customers with a hassle-free service.

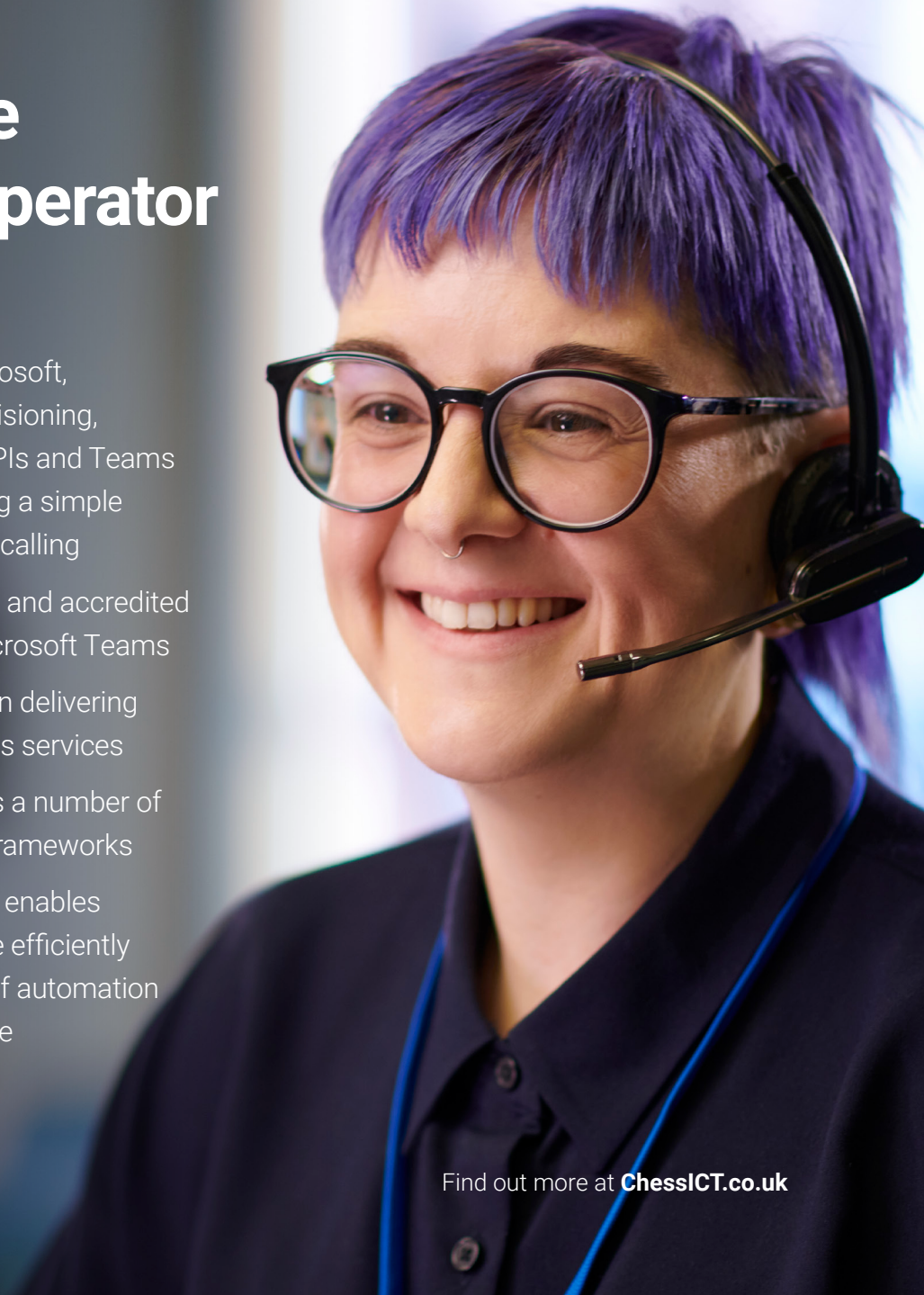
Superior Support

As the UK prepares for the PSTN switch-off, WHC Express presents a valuable opportunity to help businesses transition to digital voice. It is a resilient, scalable solution that positions your business to win new customers and support existing ones through this significant industry change.



Why Choose Chess for Operator Connect?

- Deep integration with Microsoft, including networking, provisioning, management, reporting APIs and Teams portal integration, providing a simple and reliable way to enable calling
- Microsoft Solution Partner and accredited specialist in Calling for Microsoft Teams
- Over 25 years experience in delivering cloud-first communications services
- Accredited provider across a number of public sector purchasing frameworks
- Full control of our network enables us to deliver services more efficiently while offering high levels of automation and a governance structure



Find out more at ChessICT.co.uk



Making IT Work For You

Chess is one of the UK's leading independent and trusted technology service providers, employing more than 240 skilled people across the UK, supporting over 18,000 organisations.

We believe IT should work for you, reduce costs, deliver efficiency, keep you secure, enhance your work-life balance, improving performance. At Chess, we're passionate about our unique culture and our continuous investment in our people to be industry experts.

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Further Information

If you are unsure of any of the information discussed in this guide, please contact us below.

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