

Cloud Voice Contact

Note: Underlying Cloud Voice Premium User License required

Description	Unit Price
Cloud Voice Contact - Agent Voice & Email (1 Month)	£24.00
Cloud Voice Contact - Agent Web Chat (1 Month)	£12.80
Cloud Voice Contact - Agent Web Chat (3 Year)	£12.80
Cloud Voice Contact - Agent Web Chat (5 Year)	£12.80
Cloud Voice Contact - Supervisor (1 Month)	£38.40
Cloud Voice Contact - End User Support - Standard Hours - Monday to Friday 8:30am to 17:30pm	£5.60
Cloud Voice Contact - End User Support - 24x7	£12.00
Cloud Voice Contact - SMS (Per SMS Sent)	£0.08
Cloud Voice Contact CRM integration - Zendesk	£5.00
Cloud Voice Contact CRM integration - Salesforce	£5.00
Cloud Voice Contact CRM integration - Microsoft Dynamics	£5.00
Cloud Voice Contact Integration - Care Connect for EMIS and SystemOne	£7.98
Cloud Voice Contact Safe-Pay (Digital PCI Payments) Per User Per Month	£22.50

Professional Services	Unit Price
Project Management Day	£655.00
Project Management Time Per Hour	£120.00
Project Management Time Per Hour - Out of Hours	£180.00
Cloud Voice - Engineering Daily Rate	£765.00
Cloud Voice - Engineering Daily Rate - Remote	£545.00
Cloud Voice - Engineering Half Day Rate	£400.00
Cloud Voice - Engineering Half Day Rate - Remote	£275.00