

## Cloud Voice

| Description                 | Unit Price |
|-----------------------------|------------|
| Cloud Voice Premium License | £8.00      |

| Description                                                                                   | Unit Price |
|-----------------------------------------------------------------------------------------------|------------|
| Cloud Voice - Webex Softphone and Mobile App Only                                             | £0.00      |
| Cloud Voice - Webex Basic Client - With Messaging and Meetings (inc Softphone and Mobile App) | £1.90      |
| Cloud Voice Call Queue User                                                                   | £3.00      |
| Cloud Voice Receptionist Console                                                              | £35.00     |
| Cloud Voice Integrator                                                                        | £1.00      |
| Cloud Voice Integrator - CRM                                                                  | £5.00      |
| Cloud Voice Integrator - Bullhorn                                                             | £5.00      |
| Cloud Voice Integrator - EMIS                                                                 | £5.00      |
| Cloud Voice TAPI Driver                                                                       | £5.00      |
| Cloud Voice - Microsoft Teams Integration                                                     | £0.90      |

| Description                               | Unit Price |
|-------------------------------------------|------------|
| Cloud Voice Call Centre Agent             | £7.00      |
| Cloud Voice Call Centre Agent Client      | £19.00     |
| Cloud Voice Call Centre Supervisor Client | £27.00     |

| Description                                              | Unit Price |
|----------------------------------------------------------|------------|
| Cloud Voice Call Recording - Business 3 Month Retention  | £2.00      |
| Cloud Voice Call Recording - Business 6 Month Retention  | £2.50      |
| Cloud Voice Call Recording - Business 12 Month Retention | £3.00      |
| Cloud Voice Call Recording - Business 36 Month Retention | £6.00      |
| Cloud Voice Call Recording - Business 60 Month Retention | £13.00     |
| Cloud Voice Call Recording - Compliant                   | £15.00     |

| Description                                       | Unit Price |
|---------------------------------------------------|------------|
| Cloud Voice - Delivery band 1 - 1 to 10 phones    | £13.27     |
| Cloud Voice - Delivery band 2 - 11 to 30 phones   | £40.00     |
| Cloud Voice - Delivery band 3 - 31-50 phones      | £46.67     |
| Cloud Voice - Delivery band 4 - 51 to 79 phones   | £73.33     |
| Cloud Voice - Delivery band 5 - 80 to 100 phones  | £100.00    |
| Cloud Voice - Delivery band 6 - 101-150 phones    | £133.33    |
| Cloud Voice - Delivery band 7 - 151 to 200 phones | £166.67    |
| Cloud Voice - Delivery band 8 - 201 to 250 phones | £193.33    |

| Description                                 | Unit Price |
|---------------------------------------------|------------|
| Cloud Voice - Akixi Lite - Setup Fee        | £160.00    |
| Cloud Voice - Akixi 1000 - Setup Fee        | £165.00    |
| Cloud Voice - Akixi 2000 - Setup Fee        | £700.00    |
| Cloud Voice - Akixi 3000 - Setup Fee        | £900.00    |
| Cloud Voice - Akixi Lite Supervisor License | £7.00      |
| Cloud Voice - Akixi Lite User               | £1.00      |
| Cloud Voice - Akixi 1000 Supervisor License | £10.00     |

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|--------------------------------------------------|--------|
| Cloud Voice - Akixi 1000 User                    | £3.00  |
| Cloud Voice - Akixi 2000 Supervisor License      | £38.00 |
| Cloud Voice - Akixi 2000 User                    | £3.00  |
| Cloud Voice - Akixi 3000 Supervisor License      | £48.00 |
| Cloud Voice - Akixi 3000 User                    | £3.00  |
| Cloud Voice - Akixi Enhanced Mobile App          | £6.00  |
| Cloud Voice - Akixi Presence                     | £1.50  |
| Cloud Voice - Akixi Report on Call Centre Agents | £22.00 |

| Hardware Description                                               | Unit Price |
|--------------------------------------------------------------------|------------|
| Cloud Voice - Handset - Cisco MPP 6851                             | £179.93    |
| Cloud Voice - Handset - Cisco MPP 8841                             | £266.60    |
| Cloud Voice - Handset - Cisco MPP 8851                             | £313.27    |
| Cloud Voice - Handset - Cisco MPP 8861                             | £333.27    |
| Cloud Voice - Handset - Cisco ATA 192                              | £87.93     |
| Cloud Voice - Conference Handset - Cisco MPP 7832                  | £426.60    |
| Cloud Voice - Conference Handset - Cisco MPP 7832 Power Supply Set | £79.93     |
| Cloud Voice - Cisco MPP 6800 Series Power Supply                   | £17.27     |
| Cloud Voice - Cisco MPP 8800 Series Power Supply                   | £33.27     |
| Cloud Voice - Cisco MPP 8800 Series Expansion Module               | £313.27    |
| Cloud Voice - Cisco PA100 Power Supply                             | £17.27     |
| Cloud Voice - Headset - Plantronics Blackwire 5220 USB             | £93.27     |
| Cloud Voice - Headset - Poly Voyager 5200UC Bluetooth              | £126.60    |
| Cloud Voice - Headset - Poly Voyager 6200UC Bluetooth              | £159.93    |
| Cloud Voice - Headset - Poly Voyager 8200UC Bluetooth              | £253.27    |
| Cloud Voice – Headset – Poly Voyager Focus UC Bluetooth            | £193.27    |
| Cloud Voice – Headset – Poly Savi 8220                             | £299.93    |
| Cloud Voice - Conference Handset - Polycom Trio 8500               | £773.27    |
| Cloud Voice - Conference Handset - Polycom Trio 8800               | £1,046.60  |
| Cloud Voice - Conference Handset - Polycom Trio power supply       | £133.27    |
| Cloud Voice - Conference Handset - Polycom Trio Extra Mics         | £293.27    |
| Cloud Voice - Handset - Yealink W73P Dect Handset and Base Station | £159.93    |
| Cloud Voice - Handset - Yealink W73P Dect Handset Only             | £99.93     |
| Cloud Voice - Handset - DECT Repeater                              | £179.93    |
| Cloud Voice - Yealink T46U Handset                                 | £153.33    |
| Cloud Voice - Yealink T46U Power Supply                            | £15.93     |
| Cloud Voice - Handset -Yealink W59R Rugged DECT Handset Only       | £213.27    |
| Cloud Voice - Yealink EXP43 Expansion Module for T46U              | £99.93     |
| Cloud Voice - Handset - Poly Edge E100                             | £76.67     |
| Cloud Voice - Handset - Poly Edge E550                             | £327.93    |
| Cloud Voice - Poly Edge E Power Supply (exc. E550)                 | £19.93     |
| Cloud Voice - Poly Edge E550 Power Supply                          | £39.93     |
| Cloud Voice - Handset - Poly Edge E220                             | £153.33    |
| Cloud Voice - Handset - Poly Edge E350                             | £199.93    |
| Cloud Voice – Headset – Poly Voyager Focus UC 2 Bluetooth          | £213.27    |

| Professional Services  | Unit Price |
|------------------------|------------|
| Project Management Day | £655.00    |

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| Project Management Time Per Hour                 | £120.00 |
| Project Management Time Per Hour - Out of Hours  | £180.00 |
| Cloud Voice - Engineering Daily Rate             | £765.00 |
| Cloud Voice - Engineering Daily Rate - Remote    | £545.00 |
| Cloud Voice - Engineering Half Day Rate          | £400.00 |
| Cloud Voice - Engineering Half Day Rate - Remote | £275.00 |





