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Bespoke Web-Application & Software Development

G-Cloud 15 Service Definition

1. About Chess

Chess is a Microsoft Solutions Partner specialising in Microsoft 365 and cloud and hybrid infrastructure, helping organisations deliver a secure, compliant Modern Workplace through professional services, support, and adoption and change management.

We support organisations across public sector, emergency services, healthcare, higher education, third sector and housing, with experience across modern cloud and legacy systems.

Why Chess

- Proven Microsoft 365 Adoption & Change Management practice, following Prosci™ methodology advocated by Microsoft.
- Highly experienced technical specialists across Microsoft 365, Azure and custom development.
- Over 30 years of delivering Microsoft-aligned transformation services.
- Comprehensive portfolio including integration, security, device management, Power Platform and cloud migration.

2. Bespoke Web-Application & Software Development

We provide custom web-application and software development services, including integrations with third-party services and data sources. Solutions are tailored, scalable and aligned to your digital strategy.

2.1 Consult

Our planning process begins with interactive workshops to elicit and document key Business and Functional Requirements. Findings are refined with users and presented for verification, ensuring clarity and stakeholder alignment.

User Interface (UI) layouts are defined through wireframes before branding is applied. In parallel, database structures and back-end components are designed to ensure a robust application foundation.

2.2 Deliver

High-fidelity designs are produced by our creative team, aligning with brand, tone and style through multiple iterations. Upon sign-off, development begins using proven methodologies.

All UI components are device and platform-agnostic, aligned with WCAG standards, and rigorously tested across major browsers and screen sizes.

2.3 Support

Chess Digital provides a comprehensive and flexible support service, including a dedicated helpdesk from 9am–5pm, with extended hours available. Support combines operational assistance with proactive guidance and strategic insight.

We offer remote video calls as standard, with phone or on-site options available as needed, ensuring continuity and stability for your digital services.

3. Features

- Mobile friendly, device agnostic solutions
- Accessibility compliance to WCAG 2.2 standards
- Design-led UI/UX first approach
- Adherence to brand guidelines as standard
- Weekly demo's of progress
- Backlog management to prioritise ROI
- Design and creative services
- Managed services and Azure web hosting
- Hosting and Support contracts with 24x7 monitoring

4. Benefits

- Comprehensive and secure web application development
- Fully customisable feature list
- Brand guideline adherence
- No licensing fees
- Hosting solutions can be tiered for use
- SLA backed support contracts