



JANUARY 2026

Microsoft 365 Professional & Support Service

G-Cloud 15 Service Definition

About Chess

Chess is a Microsoft Solutions Partner, specialising in Microsoft 365 and cloud and hybrid infrastructure.

Helping you to deliver a 'Modern Workplace', providing flexibility of access to services and information in a secure and compliant environment. Addressing your challenges through professional services, support, adoption and change management.

Current Partner Programme Accreditations	Previous Partner Programme Accreditations
    	Microsoft Partner  - Gold Application Development - Gold Application Integration - Gold Cloud Platform - Gold Cloud Productivity - Gold Collaboration and Content - Gold Communications - Gold Data Analytics - Gold Datacentre - Gold Project and Portfolio Management - Gold Small and Midmarket Cloud Solutions - Gold Windows and Devices - Silver Enterprise Mobility Management - Silver Messaging - Silver Security - Silver DevOps

As well as being experts in the latest cloud solutions, we also have considerable experience helping organisations with legacy applications and infrastructure.

Public Sector Customers

We have a wealth of experience providing cloud solutions to public sector customers as part of a drive towards digital transformation. Here are just some of them:

Government	Emergency Services	Healthcare	Higher Education	Third Sector	Housing Associations
East Sussex Council	London Fire Brigade	North Bristol NHS Trust	University of Hertfordshire	The Royal British Legion	Southern Housing Group
Royal Borough Kensington & Chelsea	Hampshire & Isle of Wight Fire & Rescue	University Hospital Birmingham	University of Greenwich	Plan International	London & Quadrant Housing Trust

Microsoft 365 Professional and Support Services

We provide expert professional and support services to enable organisations to plan, deliver, manage, migrate, and secure Microsoft 365 within their environment.

Service Features

- ✓ Understand the capabilities of Microsoft Windows 11, Entra ID (Azure Active Directory) and the Microsoft 365 apps and services
- ✓ Design and implement enterprise-ready, best-practice Microsoft 365 capabilities and solutions
- ✓ Plan and migrate applications, content, data, and solutions into Microsoft 365
- ✓ Define and implement appropriate controls, policies, and measures to govern and secure the environment
- ✓ Define processes to support administration, management, monitoring and reporting activities
- ✓ Plan and deliver effective user adoption initiatives
- ✓ On-demand advice, guidance and support

Service Benefits

- ✓ Benefit from expert advice and guidance from established subject matter experts
- ✓ Migrate applications, content, data, and solutions, minimising the impact to the organisation
- ✓ Acquire the knowledge and skills to define and implement policies in Microsoft 365
- ✓ Acquire the knowledge and skills to administer, govern, optimise and secure Microsoft 365
- ✓ Maximise the return on your Microsoft licensing investment with a proven approach to user adoption
- ✓ Gain visibility and insights into the Microsoft roadmap

Our Approach

The success of a Microsoft 365 implementation is in maximising usage and thereby realising the productivity benefits that this powerful suite of applications offers. In order to maximise success there are four key areas to be considered. Each of these are areas of expertise within Chesss so we can support you across the whole project lifecycle.

Ordering Process

Contact us via email or phone to discuss these services. The full scope and timings are agreed with you and then a work order is released to you for approval.

Email: bids@chessict.co.uk

Call: 0344 770 6000

Why Chess?

- ✓ Focus on successful outcomes
- ✓ Specialists in Microsoft 365 and Azure
- ✓ On premises skills support hybrid cloud model
- ✓ Consultants highly regarded for deep expertise in their areas
- ✓ Experienced project management team
- ✓ In-house customisation and software development capability
- ✓ In-house support
- ✓ 30 years of proven success

Our Other Services

Please find a full list of services published on G-Cloud 15:

- ✓ Microsoft 365 Professional Services & Consulting
- ✓ Microsoft Azure Professional Services & Consulting
- ✓ Microsoft 365 Adoption and Change Management
- ✓ Power Platform professional services & consulting
- ✓ Managed and support services
- ✓ Microsoft Exchange Implementation & Migration
- ✓ SharePoint Implementation & Migration
- ✓ Azure Cloud/Hybrid Implementation & Migration
- ✓ Microsoft Teams Enablement & Management
- ✓ Microsoft 365 Security and Compliance
- ✓ Microsoft CSP
- ✓ Identity and Access Management