



Pricing Document



'Hunter Healthcare played a pivotal role in developing our Integrated Performance Report (IPR). This comprehensive Power BI solution brings together key performance metrics into a single, accessible dashboard, supporting our Trust's strategic decision-making and operational oversight. The IPR has been fully adopted by our Board and executive teams, who use it routinely to monitor performance, drive informed discussions, and support forward planning. Feedback from Board members has been overwhelmingly positive and they have expressed high levels of satisfaction with both the functionality and the clarity of insights provided. Their team has demonstrated exceptional technical expertise and a deep understanding of our organisational needs. Their collaborative approach and commitment to quality delivery have resulted in a solution that has become central to how we manage and review performance across the Trust'.

**CHIEF DATA AND ANALYTICS OFFICER
UNIVERSITY HOSPITALS OF DERBY AND BURTON NHS
FOUNDATION TRUST**

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1. Pricing Overview

Hunter Healthcare operates a transparent and flexible pricing model reflecting the bespoke nature of its NHS data modelling, reporting, and analytics services. Pricing is agreed based on the scope, complexity, and resource requirements of each engagement and is formalised within the G Cloud Order Form prior to service commencement. A rate card is available setting out the maximum daily charges for each resource type and seniority level.

2. Service Packages

- RTT Reporting and Pathway Performance Modelling Service: £35,000 to £75,000
- RTT Breach Modelling and Predictive Capacity Analysis Service: £45,000 to £100,000
- Integrated Performance Report (IPR) Modelling and Reporting Enhancement Service: £40,000 to £90,000
- ICB System Wide Performance Dashboard Programme: £65,000 to £150,000
- Urgent and Emergency Care Flow Modelling Service: £50,000 to £120,000
- Community Services Activity and Demand Analytics Service: £30,000 to £70,000
- Mental Health Pathway Performance Reporting Service: £35,000 to £80,000
- Technical Scoping and Analytics Strategy Advisory Service: £5,000 to £45,000
- Predictive Analytics and Forecasting Modelling Service: £50,000 to £120,000

Bespoke or highly complex services are priced following detailed scoping.

All prices are exclusive of VAT.

Prior to delivery, Hunter Healthcare will always agree the number and skill levels of resources required, the commercial model (fixed price or time and materials), and the total expected cost and duration, all documented within the G Cloud Order Form.

Onsite engagement is available where required and factored into the agreed price once the service scope has been confirmed.



3. What is Included

Standard pricing includes:

- Service initiation and onboarding
- Analytical data modelling and semantic layer development
- Reporting builds as required and agreed
- Dashboard Development
- User support via email and ticketing channels
- Names technical lead and service oversight
- Onsite engagement where required
- Governance, security and operational processes
- Documentation and knowledge transfer

Onsite engagement is available where required and is included within the agreed service pricing following scope confirmation.

4. Additional Services

Where required, additional services can be agreed separately, including:

- Advanced analytics or predictive modelling
- Additional reporting beyond agreed scope
- Extended transition or migration support
- Enhanced service management

All additional services are agreed in advance through formal change control and priced transparently.



5. Assumptions

Pricing assumes:

- Delivery within NHS approved hosting environments
- Availability of integrated datasets
- Buyer engagement in requirements, testing and governance
- Standard security and information governance controls

Any material changes to scope or assumptions may require pricing adjustment through agreed change control.

6. Contact details

For pricing enquiries, please contact:

James Morris
Hunter Healthcare
Jmorris@hunter-healthcare.com





'Hunter Healthcare were commissioned to support the development of a workforce analytics database, with the aim of creating a unified view across a number of disparate workforce datasets.'

'The resulting solution has significantly enhanced our ability to analyse workforce trends, support strategic workforce decisions, and monitor staffing across different service areas with much greater clarity and timeliness.'

'It has laid the groundwork for further analytical development and allowed internal teams to access high-quality, trusted data with confidence. Their collaborative approach, technical capability, and deep understanding of NHS workforce challenges were instrumental in the success of this project. We would highly recommend them to any NHS organisation looking to improve their data infrastructure and unlock actionable insight from complex data.'

ASSISTANT DIRECTOR OF BUSINESS INFORMATION

**SOUTH COAST AMBULANCE SERVICE NHS
FOUNDATION TRUST**

The epicentre of healthcare

Locations

LONDON OFFICE

Hunter Healthcare,
Floor 2, Berkshire House
168-173 High Holborn London
WC1V 7AA

BOSTON OFFICE

CIC Cambridge
1 Broadway,
Cambridge Boston
MA02142

LEEDS OFFICE

Hunter Healthcare Avenue HQ
10-12 East Parade
Leeds
LS1 2BH

NEW YORK OFFICE

530 5th Avenue Convene,
9th Floor
New York
NY 10036

BRISTOL OFFICE

Origin Workspace
40 Berkeley Square
Bristol
BS8 1HP

HANOVER OFFICE

Landwehrstraße 69A
-
Hanover
30519

Contact

+44 (0)20 7935 4570
enquiries@hunter-healthcare.com

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