

VoicePower Ltd - The Speech Recognition People

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Item Code	Description	Price (Exc VAT)	Unit
SUP_CONSULT	Project Management, assistance with installation, set up, workflow, analytics of usage	£1,500.00	per site
SUP_USER	1st line User Support via telephone, email, remote access (included where end users receive one to one training session)	£75.00	per user, per annum (charged annually)
SUP_USER	2nd line support to IT Department via telephone, email, remote access	£45.00	per user, per annum (charged annually)
SUP_REM_Training	Remote training services per user 1 x 1 hour session	£125.00	per user, per session includes support
SUP_REM_Training	Remote training services per user, 1 x 30 minute refresher session	£95.00	per user, per session includes support
COM_SINGLE	Community e-Learning annual subscription	£45.00	per user per annum
SUP_Train_Trainer	Remote sessions: Max 5 users per group, to enable these super users to roll out internal training	£9,995.00	Per course, includes support for the users