

Service Definition Document



Security, Cyber Maturity & Technology Risk Assessment

Service Overview

Fluid's Security, Cyber Maturity & Technology Risk Assessment service helps public sector organisations understand their current cyber security posture, identify technology risks, and define practical actions to improve resilience and assurance.

This service is typically used where an organisation requires an independent review of cyber maturity, security controls, governance and exposure, particularly when operating modern digital services or adopting cloud-based platforms. It provides structured

assessment and prioritised recommendations aligned to organisational risk appetite and operational needs.

The service supports buyers in strengthening security foundations, reducing technology risk, and improving readiness for ongoing digital service delivery and transformation activity.

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Service Scope (What's Included)

Fluid can provide structured assessment and improvement planning across:

- Review of current cyber security posture and maturity
- Assessment of governance, ownership and security accountability
- Identification of key technology risks and exposure areas
- Review of security controls and operational practices at a high level
- Consideration of cloud security, access control and data protection requirements
- Assessment of resilience, continuity and incident readiness
- Identification of improvement opportunities and quick wins
- Development of a prioritised security and cyber maturity roadmap
- Support for alignment to recognised standards and buyer requirements
- Implementation support and assurance alongside delivery partners where required

This service is designed to provide practical, proportionate recommendations rather than generic policy statements.

Out of Scope

(What's Not Included)

This service does not include:

- Continuous managed security monitoring or SOC provision
- Penetration testing or specialist technical vulnerability scanning (unless separately agreed)
- Procurement of security tooling or infrastructure services
- Acting as the buyer's operational security function
- Long-term managed cyber support beyond the assessment period

Fluid's role is to provide independent cyber maturity assessment, technology risk review and improvement planning.

Deliverables & Outputs

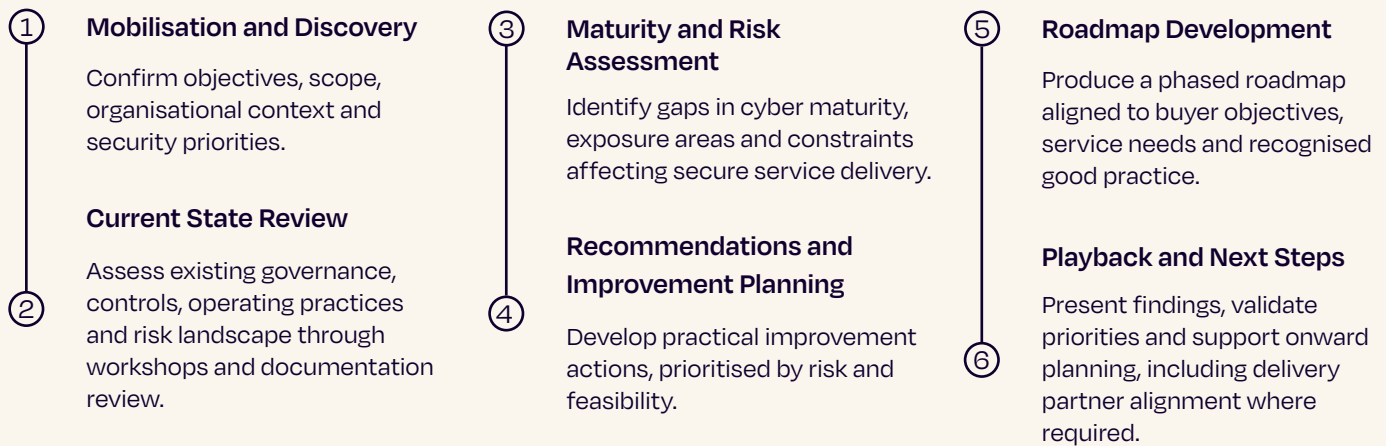
Typical deliverables include:

- **Cyber Maturity and Technology Risk Assessment Summary**
- **Key Risk and Exposure Findings**, aligned to operational context
- **Governance and Control Observations**
- **Security Improvement Opportunities and Quick Wins**
- **Resilience and Incident Readiness Considerations**
- **Prioritised Cyber Security Roadmap and Action Plan**
- *Optional: Implementation Assurance Support Packs* for follow-on activity

Deliverables are typically provided as presentation-style packs (PowerPoint), with streamlined Word report formats available where required.

Delivery Approach

Fluid delivers this service through a structured, buyer-centred assessment approach



Fluid works collaboratively with internal teams and delivery partners, maintaining an independent advisory role.

Roles & Responsibilities

Fluid Responsibilities

- Lead cyber maturity and technology risk assessment activity
- Provide independent findings and practical recommendations
- Develop prioritised roadmap and improvement actions
- Support alignment to buyer governance and assurance requirements
- Produce agreed deliverables and decision-support outputs

Buyer Responsibilities

- Provide access to relevant stakeholders and security documentation
- Support participation in workshops and validation sessions
- Confirm organisational risk priorities and constraints
- Review and approve recommendations and roadmap actions
- Coordinate delivery partner engagement where follow-on support is required

Assumptions & Dependencies

This service assumes:

- Availability of appropriate operational, IT and security stakeholders
- Access to relevant governance documentation and current security practices
- Buyer engagement in prioritising actions and validating findings
- Timely feedback to support progression into improvement activity

The depth of assessment will vary depending on organisational complexity and scope.

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Outcomes & Benefits

By completing this service, buyers achieve:

- Clear understanding of current cyber maturity and technology risk
- Independent identification of exposure areas and improvement priorities
- Practical, proportionate recommendations aligned to operational needs
- Improved resilience and readiness for modern digital service delivery
- Stronger governance, accountability and assurance foundations
- A structured roadmap for cyber maturity improvement over time



Commercial Model (High Level)

This service is typically delivered over **2–8 weeks**, depending on organisational scale, service scope and maturity requirements.

Pricing is generally offered on a fixed-scope or time-and-materials basis, with transparent day-rate structures aligned to the expertise required.

Security & Compliance (Light Touch)

Fluid applies appropriate confidentiality and information governance controls throughout delivery.

Engagements are delivered in line with buyer security requirements and recognised good practice for handling sensitive operational and assurance information

