



huume
personalising
housing needs

Huume Housing Needs

Pricing Document

Introduction

We aim to keep our pricing simple and transparent. All Huume modules are provided with:

- Software updates for the life of the service
- Customer support and continued advice on configuration
- API integration interface for reporting
- Setup training
- Help centre user documentation, community forums

Local authorities

- An unlimited user licence per local authority area

Pricing is tiered based on the number of active housing register applications an organisation manages.

Band	No. of applications
Tier 1	0 – 2,000
Tier 2	2,001 – 5,000
Tier 3	5,001 – 10,000
Tier 4	10,001 – 20,000
Tier 5	20,001 +

Registered social landlords

- An unlimited user license for the letting of your organisation's properties

Pricing is tiered based on the number of properties your organisation manages.

Band	No. of properties
Tier 1	0 – 5,000
Tier 2	5,001 – 20,000
Tier 3	20,001 – 35,000
Tier 4	35,001 – 50,000
Tier 5	50,001 +

Modules

huume register & huume allocate

Description	Tier 1	Tier 2	Tier 3	Tier 4
Initial, one-off setup fee	£2,000	£2,500	£3,000	£3,500
Initial, allocation policy configuration*	£5,000	£5,000	£5,000	£5,000
Annual subscription (per organisation)	£23,500	£29,950	£32,725	£35,500

Tier 5 has the same initial costs as Tier 4 and the annual subscription is as follows:

- Local Authorities: £35,500 plus an extra £1,000 per 5,000 additional housing register applications over 20,000.
- Landlords: £35,500 plus an extra £1,000 per additional 10,000 properties over 50,000.

**Allocation policy includes bed size calculation, banding or points calculations, eligibility rules and shortlisting logic.*

huume homeless

Description	Tier 1	Tier 2	Tier 3	Tier 4
Initial, one-off setup fee	£1,000	£1,000	£1,500	£2,000
Annual subscription (per authority)	£8,500	£11,700	£13,800	£15,900

Tier 5 has the same initial costs as Tier 4. The annual subscription is £15,900 plus an extra £1,000 per 5,000 additional housing register applications over 20,000.

huume temporary accommodation rents

Description	Tier 1	Tier 2	Tier 3	Tier 4
Initial, one-off setup fee	£2,000	£2,500	£3,000	£3,500
Annual subscription (per organisation)	£7,950	£9,275	£10,600	£11,925

Tier 5 has the same initial costs as Tier 4. The annual subscription is £11,925 plus an additional £1,000 per 5,000 additional housing register applications over 20,000.

Storage

150 Gigabytes of document storage is provided. In the unlikely event that this storage is exceeded, there will be an additional charge of:

- £150 up to 100GB per quarter
- £300 per additional 250GB per quarter

This is invoiced on a quarterly basis in arrears.

Data and Data Migration

Data Migration

A custom quote will be provided for Data Migration, which will take into account data volume and file formats.

Reporting module

£4,250 / year / organisation

The system allows you to define reports that can be called using our API. As part of the standard subscription up to 5 report APIs can be created and called once a day. The reporting module allows an unlimited number of APIs to be created and up to 30 calls/hour. This can be paired with more advanced real-time integrations.

Shared schemes & sub-regional groups

If two or more local authorities or organisations are working in partnership on a shared scheme, then significant discounts are available on the annual subscription charges.

Please contact us for details.

Integrations

Advanced integrations (e.g. imports and exports) or bespoke APIs for use with other systems may incur additional setup fees and annual charges, depending on the requirements. Please contact us for details.

Training

We offer a range of bespoke training courses, from equipping Super Users with the ability to configure the system to refresher courses or new starter training. Up to five days of familiarisation training is included in the setup fee (depending on the modules purchased).

- Additional on-site and virtual training is available at £1,000 per day, plus expenses.
- On-site training sessions are limited to a maximum of 10 attendees.
- Training is invoiced when the order for training is confirmed.

Invoicing and payment terms

- Setup costs would be invoiced upon completion of each stage of work.
- The annual subscription fee would be due from the date the system is handed to the client following training and would be re-invoiced on this date every year.
- When additional work is requested, such as data migration or bespoke integrations, this will be quoted in advance and agreed before the work commences, due for payment on completion of the work.
- All prices are excluding VAT.
- All annual charges are subject to an annual increase at the prevailing RPI rate.
- Any additional consultancy required will be charged at our standard daily rate of £850 excluding VAT.
- Payment terms are 30 days.