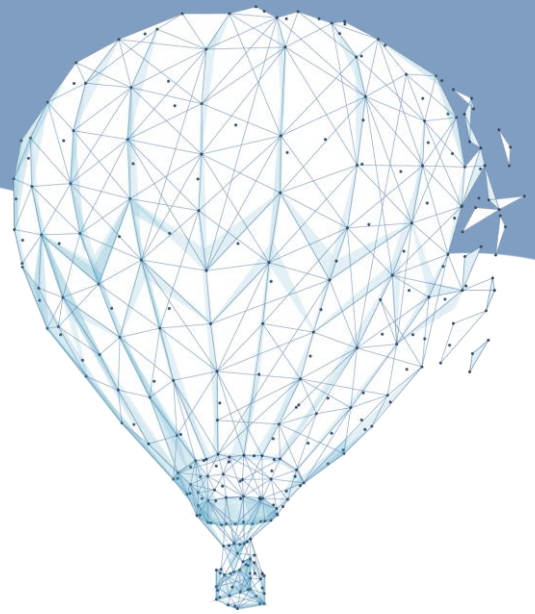
Service Definition Document

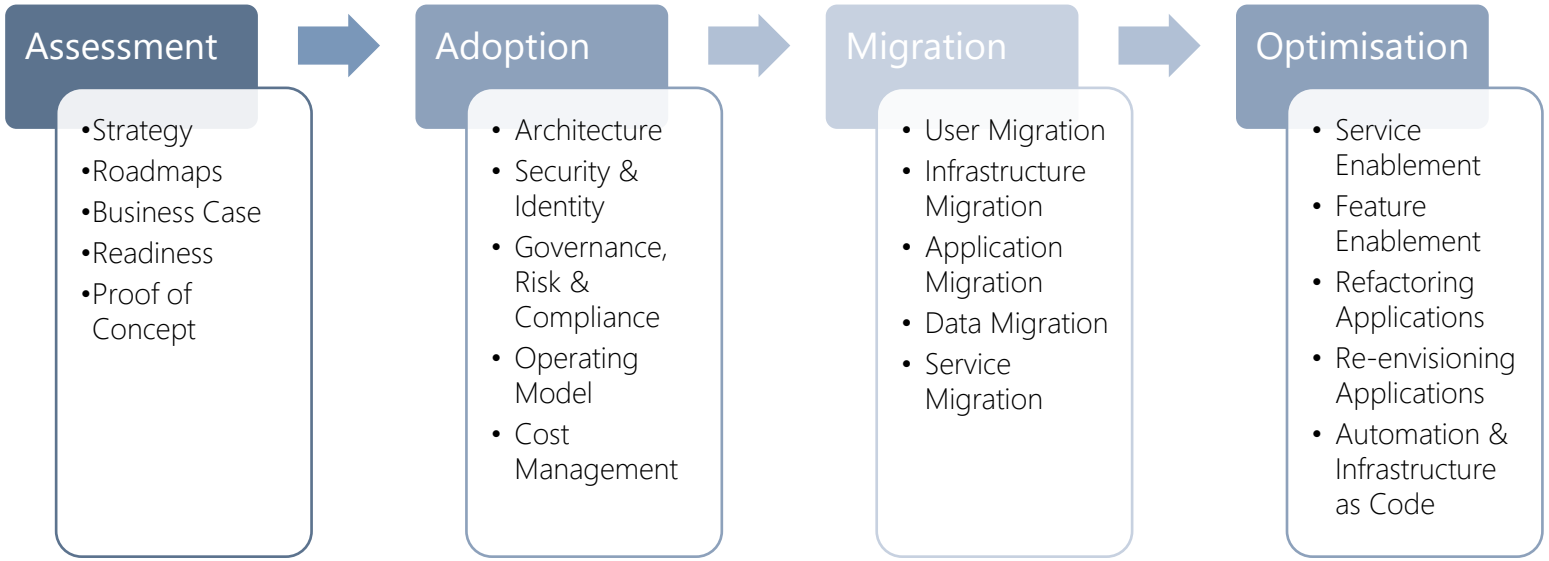
Azure Migrate and Modernise



quorum

SERVICE DESCRIPTION

As a Microsoft Direct Cloud Solution Provider (CSP) and Microsoft Solution Partner in Cloud Infrastructure, Digital & App Innovation, Data & AI, Modern Work and Security, Quorum offer a complete end-to-end Azure adoption and migration service. This is delivered by Microsoft certified consultants and Azure subject matter experts, following the best practice Cloud Adoption Framework for Azure and Azure Landing Zones accelerators.

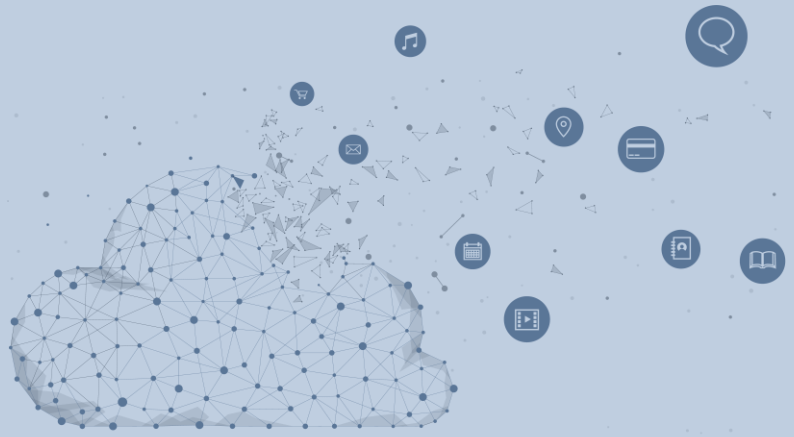


Our team of experienced professionals can work with you to define each package of work that can be delivered as outcomes, or we can embed our team within your existing internal project teams to support and educate your own teams and lead you through the adoption and migration to Azure.

Azure

SERVICE FEATURES

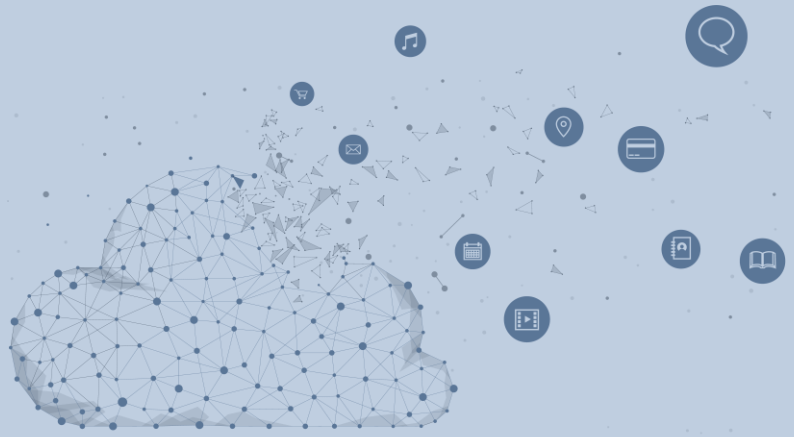
- Clear, actionable strategies aligned with public sector digital transformation goals, incorporating government frameworks and best practices for secure, compliant cloud adoption.
- Detailed evaluations of existing environments, risk assessments for sensitive data, and tailored proof-of-concept models to ensure smooth transition and stakeholder confidence.
- Robust IAM solutions with multi-factor authentication, role-based access controls, and seamless integration with public sector identity standards for secure collaboration.
- Design and configuration aligned with ISO 27001, Cyber Essentials Plus, UK GDPR, and NCSC Cloud Security Principles, delivering audit-ready environments for public sector governance.
- Pre-configured landing zones with embedded governance, cost management policies, and security baselines to accelerate deployment while maintaining compliance.
- Integrated monitoring across hybrid environments with Microsoft Sentinel and real-time dashboards for proactive security and compliance oversight.
- End-to-end migration services with encryption in transit and at rest, business continuity planning, and minimal disruption to critical public services.
- Performance tuning and cost optimisation aligned with public sector budget cycles, ensuring maximum value from Microsoft Azure services and features.
- A proven track record delivering complex projects for government and regulated organisations, with deep knowledge of procurement frameworks and multi-stakeholder governance.
- Highly skilled consultants with advanced Microsoft certifications in security, compliance, and hybrid cloud, ensuring best-practice delivery at enterprise scale.



SERVICE BENEFITS

- Delivered by consultants with deep experience in public sector and regulated environments, ensuring secure and compliant transformation.
- Flexible delivery model that accelerates adoption while adapting to evolving business and governance requirements.
- Empowering internal teams through structured handover, documentation, and training to ensure long-term success.
- We can own end-to-end delivery or integrate seamlessly with your existing teams for collaborative execution.
- Adoption aligned with industry standards, leveraging proven methodologies and governance accelerators.
- Pre-defined product backlogs and automation reduce deployment timelines, enabling faster delivery of services.
- Tailored to meet organisational priorities, compliance mandates, and public sector digital transformation goals.
- Deployments managed through automated, repeatable processes to ensure security, scalability, and audit readiness.

Secure. Compliant. Cloud Transformation - Delivered with Confidence.



SERVICE PROVISION

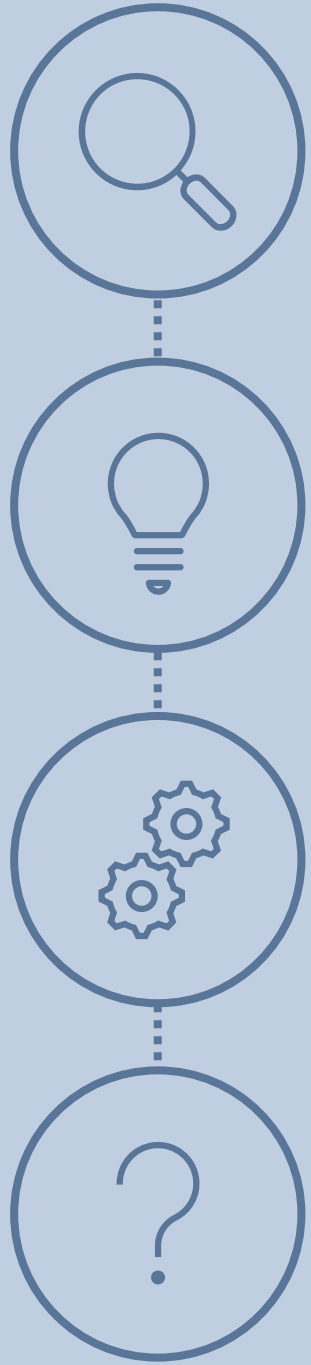
Onboarding

Our project and professional services consultants will require access to:

- Agreed business and technology stakeholders
- Environments, systems and platforms with appropriate rights and privileges
- On-site or remote access identities and operating environments
- Client security policies and standards
- Internal PMO processes and templates (can be provided if not available internally).

Key Roles

- Programme & Agile Project Manager(s)
- Business Analyst(s)
- Solution Architect(s)
- Software Developer(s)
- Cloud Architect(s) & Cloud Engineer(s)
- Security & Identity Engineer(s)



SERVICE SUPPORT

Quorum provide different options for clients looking for support. We offer the following (price dependent on client requirement):

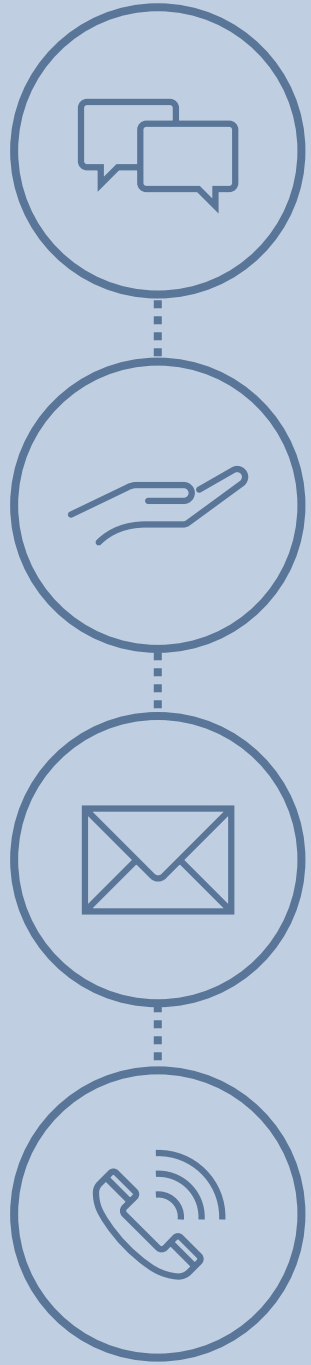
Full Managed Service
Full responsibility for all your IT services end-to-end, including external suppliers and project delivery. 24x7x365 support is available by agreement and incurs an additional charge.

IT Director as a Service
Our IT Director Service gives access to senior IT Directors on a part time basis who can work with you to review your current IT capability and develop your IT roadmap, ensuring that IT is aligned to the changing needs of your business.

End User & Infrastructure Support
As your outsourced infrastructure team, we will take responsibility for proactively monitoring, patching and managing your servers, storage and network devices, ensuring they remain highly available, performant and healthy.

Database Administration
A team of professional, experienced and certified database professionals working to look after your company databases, ensuring your business applications are robust, fast performing, and deliver the management information which the business requires.

All clients will be assigned a designated Account Manager and if required, a lead Cloud Architect.





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