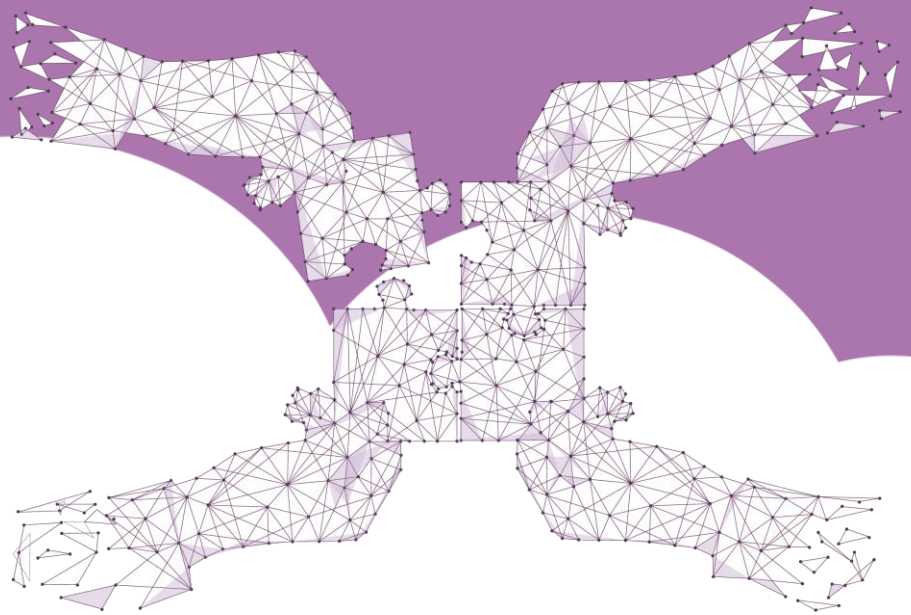
G Cloud - Support

Service Definition Document

McCloud Remedy - Advisory and Assurance Services



quorum

SERVICE DESCRIPTION

Quorum's **McCloud Remedy Business Transformation service** supports public sector organisations to navigate complex McCloud Remedy change and compliance requirements.

Delivered by experienced, accredited consultants, the service enables organisations to **review, refine, and assure McCloud Remedy strategies and solutions**, providing clarity, confidence, and compliance throughout the transformation journey.

Business Transformation Scope

- Strategic visioning and transformation planning for McCloud Remedy.
- Review and optimisation of McCloud Remedy plans, processes, and documentation.
- Legislative compliance, risk management, and solution design advisory.
- Change impact analysis and change management.
- Stakeholder engagement and communications planning.
- Transformation roadmaps, performance tracking, and reporting.
- Independent assurance, validation, and verification of McCloud Remedy solutions.



SERVICE FEATURES

Supporting Public Sector Organisations Through McCloud Remedy Transformation:

- Facilitation of strategic visioning and transformation planning for McCloud Remedy implementation.
- Comprehensive review and optimisation of McCloud Remedy plans, processes, and documentation.
- Expert advice and consulting on legislative compliance, risk management, and solution design.
- Change impact analysis and management, focused on McCloud-related organisational and operational adjustments.
- Stakeholder engagement and communications planning to ensure buy-in and understanding across all levels.
- Development of transformation roadmaps and performance tracking for McCloud Remedy initiatives.
- Assurance services, including independent validation and verification of McCloud Remedy solutions.
- Risk assessment and mitigation strategies specific to McCloud Remedy transformation.
- Support for technological and organisational change initiatives required for McCloud compliance.



SERVICE BENEFITS

Benefits to the Organisation

- Clear strategic direction and improved decision-making.
- Increased organisational agility and delivery efficiency.
- Reduced operational and compliance risk.
- Stronger stakeholder alignment and confidence.
- Measurable outcomes and sustained performance.
- Independent assurance providing confidence to leadership and regulators.

Quorum combines **proven business transformation methods** with deep public sector and McCloud Remedy expertise to deliver compliant, assured, and sustainable outcomes.



SERVICE APPROACH

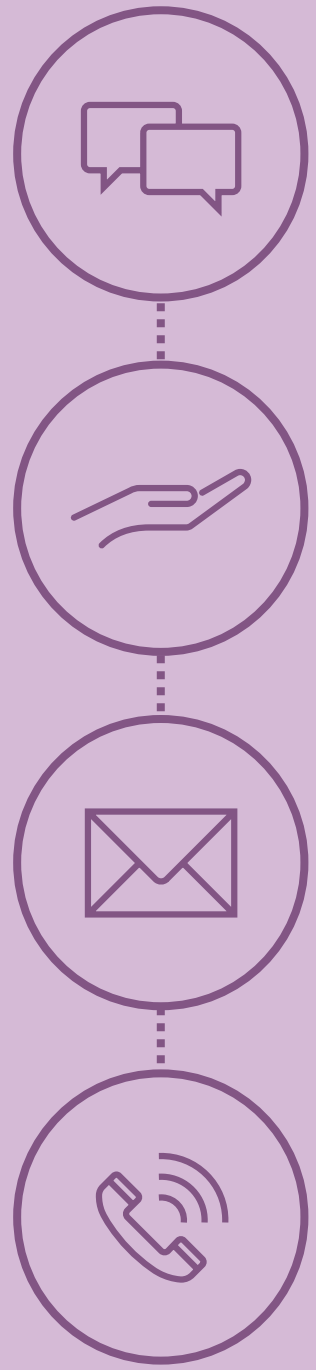
Our approach combines robust business transformation practices with deep sector expertise in public sector pensions and McCloud Remedy requirements. We work collaboratively with clients to deliver strategic advice, hands-on consulting, and independent assurance, ensuring every aspect of the McCloud Remedy plan is reviewed, optimised, and validated for success.

Deliverables

- Strategic visioning and transformation plan for McCloud Remedy.
- Comprehensive review report with actionable recommendations.
- Stakeholder engagement and communications plan.
- Performance tracking dashboards and progress reports.
- Risk assessment and mitigation strategy document.
- Independent assurance statement on McCloud Remedy solutions.

Why choose us?

Our accredited consultants bring a wealth of experience in business transformation and public sector change initiatives. We are committed to delivering value, clarity, and assurance, helping organisations achieve compliance and sustained success in their McCloud Remedy journey.



SERVICE PROVISION & SUPPORT

Onboarding

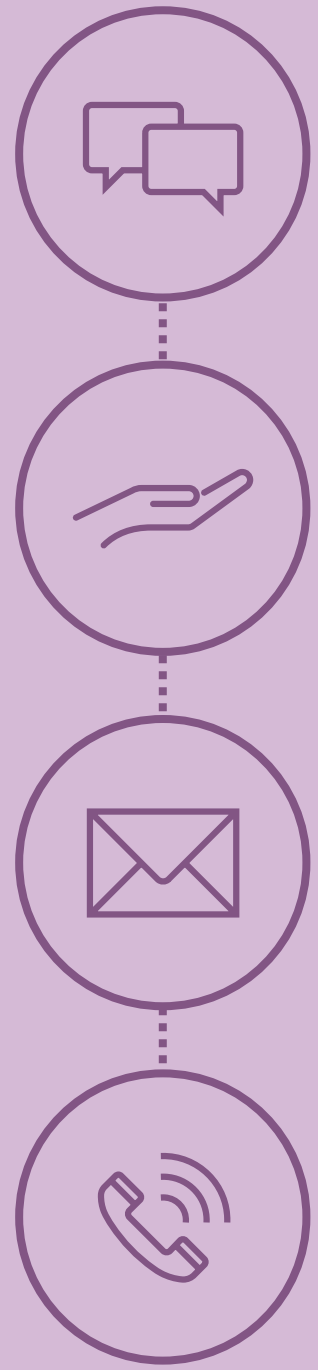
- Quorum would normally deliver this on a project basis, where the delivery team is wholey supplied by Quorum. This team would work with the relevant areas of the client organisation. Should the client choose to manage aspects of this work, Quorum can augment and support the client team.

Key Roles

- Business Transformation Director
- Programme Manager

Account Management

- Ongoing after sales account management is provided to allow the service or elements of the service to be delivered in the future.





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