

LUNA^o

EPR Transition Assurance

Service Definition

MBI Health Overview

MBI Health helps NHS leaders see clearly, act confidently, and deliver sustainable improvement. We partner with NHS systems and Trusts to build confidence in data, strengthen operational performance, and unlock capacity across elective and operational pathways.

With more than 20 years' experience, we have delivered over 500 projects across 90 NHS organisations and have assured more than 130 million patient pathways. This experience underpins our advisory work, validation services, and digital tools.

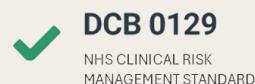
We combine expert advisory insight, pathway validation, and sustainable automation to:

- create trusted data foundations so leaders can plan with confidence and measure what matters
- reveal actionable insights that link operational performance to patient outcomes, showing not just where delays and risks occur but why
- embed lasting change through practical, clinician-engaged improvement that releases time, reduces waste, and enhances patient safety

Our tools and services support NHS teams to work more efficiently by reducing manual effort and improving the quality of information available for day-to-day decisions. Across our programmes we routinely identify and correct thousands of pathway issues, reduce waiting list size, and strengthen reporting through more complete and accurate data.

Our three-step process (diagnose, validate, improve) provides the visibility and assurance needed to balance operational recovery with longer-term transformation. This supports NHS organisations to deliver improvements today while building systems ready for tomorrow.

Credentials



Cert No. 13180

LUNA° EPR Transition Assurance

Service Overview

MBI Health's EPR Transition service supports NHS organisations to safely manage patient data and waiting lists before, during and after the implementation of a new Electronic Patient Record (EPR) system.

EPR transitions introduce material operational and data risk. Changes to system structure, workflows and reporting logic can disrupt waiting list visibility, performance reporting and patient safety if not actively managed. The EPR Transition service provides assurance that patient pathway data remains accurate, complete and trusted throughout the transition period.

The service uses MBI's LUNA° platform, alongside specialist advisory and operational expertise, to manage data migration risk and to assure RTT and non-RTT waiting lists pre- and post-go-live.

What the Service Does

The EPR Transition service helps NHS Trusts to:

- Maintain accurate and reliable waiting lists throughout EPR change
- Assure patient pathway data before and after data migration
- Protect continuity of RTT and non-RTT reporting
- Identify and resolve data quality issues early
- Reduce the risk of operational destabilisation at go-live
- Provide confidence to clinical, operational and executive teams

The service can be deployed as a time-limited assurance intervention or as ongoing support across the full EPR lifecycle.

How it works

Pre-go-live

LUNA° is used to establish a trusted baseline of patient pathway data and waiting lists prior to migration. This provides clarity on volumes, data quality issues and risk areas before system change.

During migration and go-live

LUNA° supports comparison, monitoring and assurance of pathway data as data moves between systems. This helps identify gaps, discrepancies or unintended impacts early.

Post-go-live

LUNA° provides ongoing visibility and assurance of RTT and non-RTT pathways, supporting stabilisation of reporting, validation of migrated data and early detection of emerging issues.

Who is EPR Transition Assurance For?

This service is designed for:

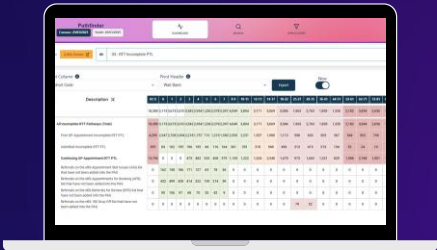
- NHS Trusts implementing or changing an EPR or PAS
- Organisations migrating large volumes of patient pathway data
- Trusts experiencing data quality or reporting issues following EPR go-live
- Integrated Care Systems supporting multiple provider transitions

It is particularly relevant where organisations need assurance that waiting lists and patient pathways remain safe, visible and reportable during periods of change.

Benefit	Service Output
Confidence that RTT and non-RTT waiting lists remain accurate and complete throughout EPR transition	Assured waiting lists pre- and post-go-live, with clear visibility of pathway status
Reduced risk of data loss, duplication or unintended change during data migration	Independent assurance of migrated patient pathway data using the LUNA° platform
Continuity of statutory and internal reporting during and after EPR go-live	Stabilised RTT and non-RTT reporting supported by validated data
Reduced risk of patients being missed, duplicated or incorrectly recorded	Identification of data quality issues that may impact patient pathways
Improved operational control during periods of system change	Clear view of patient activity across legacy and new systems
Early identification of issues before they escalate	Ongoing monitoring of waiting list and pathway data post-go-live
Increased confidence for senior leaders during a high-risk transition period	Clear assurance outputs suitable for operational and executive oversight
Faster stabilisation following EPR implementation	Support for post-go-live validation and data quality stabilisation

Use of LUNA°

LUNA° underpins the EPR Transition service by providing independent assurance of patient pathway data and visibility of waiting list activity before and after EPR migration. It enables ongoing monitoring to identify inconsistencies, omissions or emerging risk, supporting early intervention and stability. LUNA° provides a sustainable mechanism for maintaining data quality beyond go-live and complements existing EPR systems without replacing local governance or clinical decision-making.



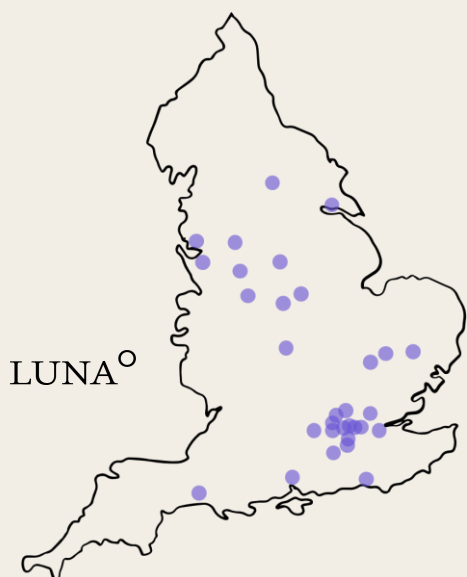
Trusted by NHS Providers Nationwide

MBI has supported a wide range of acute Trusts across England, including organisations facing challenges such as:

- major data quality backlogs
- elective recovery pressures and long RTT and non-RTT pathways
- operational instability or governance concern
- EPR migrations and performance disruption
- significant gaps between reported and actual waiting list positions

Our technology solutions, advisory expertise, and managed operations teams are used by organisations seeking better accuracy, clearer visibility, and stronger operational control.

Alongside local projects, MBI is also the supplier of LUNA° National, NHS England's daily data quality reporting system. LUNA° National processes millions of datasets each day, offering a consistent national view of waiting list data quality for all NHS and independent providers in England.



What Our Partners Say

“LUNA° gave us complete transparency during EPR migration and prevented reporting failures.”
Royal Free London NHS Foundation Trust

“MBI played a crucial role in stabilising our data post-EPR deployment. Their structured approach helped us recover RTT performance, reduce risk, and restore confidence in our systems. Most importantly, they left us with the tools and capability to sustain that improvement long-term”
Ashford and St. Peter's NHS Foundation Trust

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