



Monitoring Data Management Systems SaaS Software Licence Agreement

Version 2.1 2025



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1 Definitions and Interpretation

1.1 In this Agreement, the following words and expressions shall have the following meanings:

Agreement	means the agreement, including the schedules, between EHS Data and the Customer to which these conditions are attached;
Applicable Law	means all applicable laws, statutes, orders, rules, treaties, decrees, regulations, directives, edicts, bye-laws, schemes, warrants, other instruments made under or to be made under any statute, any exercises of the royal prerogative and codes of conduct and regulatory rules or guidelines, whether local, national, international or otherwise existing from time to time, together with any other similar instrument having legal effect in the relevant circumstances;
Applications	means the software or applications provided as part of the Service;
Business Day	means a day other than a Saturday, Sunday, or bank or public holiday in England;
Commencement Date	means the date shown in the Agreement;
Confidential Information	means all confidential information, (whether in oral, written, or electronic form) including technical or other information imparted in confidence or disclosed by one party to the other or otherwise obtained by one party relating to the other's business, finances or technology, know-how, Intellectual Property Rights, assets, strategy, products and customers;
Customer	a person or business that purchases the Service under this Agreement;
Customer Data	means all information provided by the Customer to EHS Data when using the Service;
Data Protection Laws	means the Data Protection Act 2018 and subsequently the General Data Protection Regulations (Regulation (EU) 2016/679);
Documentation	means the documents (in whatever media) provided to the Customer to facilitate the use of the Service by Users;
Force Majeure	means an event or sequence of events beyond a party's reasonable control (which could not reasonably have been anticipated and avoided by a party) preventing or delaying it from performing its obligations hereunder, including war, revolution, terrorism, riot or civil commotion, or reasonable precautions against any such; strikes, lock outs or other industrial action, whether of the affected party's own employees or others; blockage or embargo; acts of or restrictions imposed by government or public authority; explosion, fire, storm, corrosion, flood, natural disaster, or adverse weather conditions. Force Majeure does not include inability to pay, mechanical difficulties, shortage or increase of price of raw materials, over-commitment or market or other circumstances which may make the terms of the Agreement unattractive to a party;
Hosting Service Level Agreement	means the service level agreement for hosting services as updated from time to time, the current version of which is set out in Schedule 1;
Hosting Services	means the hosting services to be provided to the Customer as detailed in the Hosting Service Level Agreement;

Infringing Data	means information or data that (i) infringes the terms and conditions of EHS Data or its hosting providers (ii) infringes Applicable Law; or (iii) infringes any third third-party Intellectual Property Rights as finally determined by a court of competent jurisdiction; or (iiii) includes any material which is obscene, indecent, pornographic, seditious, offensive, defamatory, threatening, liable to incite racial hatred, menacing or blasphemous;
Intellectual Property Rights	means copyright, patents, rights in inventions, rights in confidential information, know-how, trade secrets, trademarks, service marks, trade names, design rights, rights in get-up, database rights, rights in data, semi-conductor chip topography rights, mask works, utility models, domain names, rights in computer software and all similar rights of whatever nature and, in each case: (i) whether registered or not, (ii) including any applications to protect or register such rights, (iii) including all renewals and extensions of such rights or applications, (iv) whether vested, contingent or future and (v) wherever existing;
Order Sheet	the Customer's details, who is the recipient of the Service;
Pricelist	EHS Data's Pricelist which sets out the Fee for the Service, including costs associated with the Applications and its support and maintenance (combined as the Service);
Service	the collective term for the provision of Hosting Services, Applications, and Maintenance Services to the Customer in return for the Service Fee;
Service Fee	means the Fee for the Service referred to in clause 8, based upon the current EHS Data pricelist at the time of annual renewal;
Support and Maintenance Services	means the Support and Maintenance provided by EHS Data or its nominated sub-contractors in the provision of the Service, as per the Support Service Level Agreement;
Support Service Level Agreement	means the Support Service Level Agreement as updated from time to time, the current version of which is set out in Schedule 2;
Sub-contractors	EHS Data reserves the right to subcontract certain parts of the Service, such as but not limited to Hosting or Support and Maintenance Services;
Term	means a Year of the Service from the Commencement Date, renewed yearly by the Customer;
Users	a registered user of the Service as specified in the Agreement;
Year	means each successive period of 12 months beginning on the Commencement Date;

2 Interpretation

In these Conditions:

- 2.1.1 words in the singular include the plural and vice versa;
- 2.1.2 a reference to legislation is a reference to that legislation as amended, extended, re-enacted or consolidated from time to time.

3 Licensee Details

This agreement is between EHS Data Ltd of Fernwood Business Park, Halifax Court, Newark, Nottinghamshire. NG24 3JP, United Kingdom and:

Company/Business Name:

EHS Data Company Code:

Company Address:

4 Service and Availability

EHS Data shall provide the Service, making all reasonable endeavours to make this available to the Customer during the specified Service Hours.

5 EHS Data Warranties

5.1 EHS Data warrants to the Customer that:

- 5.1.1 EHS Data has the right, power and authority to enter into the Agreement and grant to the Customer the rights contemplated in the Agreement and to supply the Service; and
- 5.1.2 the Service will be supplied:
 - (a) with reasonable care and skill;
 - (b) in accordance in all material respects with the description of the Service provided in the Documentation; and
 - (c) in accordance with the Hosting Service Level Agreement.
 - (d) In accordance with the Support Service Level Agreement.

5.2 EHS Data does not warrant or represent that the Service will be free from errors and interruptions.

5.3 EHS Data does not warrant that graphs, reports or any other presentation of a Customer Data viewed via the Service is guaranteeing compliance of the Customer. EHS Data does not warranty Customer Data for completeness or accuracy as part of the Service.

5.4 The warranties in this clause are subject to the Customer giving notice to EHS Data as soon as it is reasonably able upon becoming aware of the breach of warranty. When notifying EHS Data of a breach the Customer shall use its reasonable endeavours to provide EHS Data with such documented information, details and assistance as EHS Data may reasonably request.

- 5.5 Subject to Applicable Law, EHS Data will not be liable under this clause or be required to remedy any problem arising from or caused by the Customer's use of the Service in a manner other than as directed by EHS Data or as provided in the Documentation.
- 5.6 The Customer acknowledges and agrees that:
- 5.6.1 the Service has not been designed exclusively to meet the Customer's individual requirements and cannot be tested in every operating environment; and
- 5.6.2 it is the Customer's responsibility to ensure the facilities and functions of the Service meet the Customer's requirements and will not cause any error or interruption in the Customer's own software or systems.

6 Use of the Service

- 6.1 EHS Data grants the Customer a non-transferable, non-exclusive right for the term of the Agreement to allow Users access to the Service.
- 6.2 EHS Data provisions the Service using a named user license model. This means that every individual designated by the Customer access to the Service must be registered as an authorised user of the Software within EHS Data's licencing server (each, a "User").
- 6.3 Prior to providing Users with access to the Service, the Customer shall:
- 6.3.1 supply EHS Data with a list of Users authorised to receive access to the Service; and
- 6.3.2 ensure that all Users are aware of the terms of the Agreement, including their obligation to comply with any other user terms applicable to the Service, and notified to the Customer. The Customer shall only provide Users with access to the Service via the access method provided by EHS Data and shall not provide access to anyone other than a User.
- 6.4 Except to the extent such activities are expressly agreed by the parties, the Customer's rights to benefit from the Service does not permit it, or the Users, to:
- 6.4.1 copy, cut and paste, email, reproduce, publish, distribute, redistribute, broadcast, transmit, modify, adapt, edit, abstract, create derivative works of, store, archive, publicly display, sell or in any way commercially exploit any part of the Service without the prior express written agreement of EHS Data;
- 6.4.2 use the Service to provide outsourced services to third parties or make it available to any third party, or allow or permit a third party to do so without the prior express written agreement of EHS Data;
- 6.4.3 combine, merge, or otherwise permit the Service (or any part of it) to become incorporated in any other program, nor arrange or create derivative works based on it;
- 6.4.4 attempt to decompile (as defined in section 50B of the Copyright, Designs, and Patents Act 1988) the underlying software (or any part of it) that is used to provide the Service, except and only to the extent that such restriction is prohibited pursuant to section 50B of the Copyright, Designs, and Patents Act 1988; and
- 6.4.5 to observe, study, or test the functioning of the underlying software (or any part of it) that is used to provide the Service.
- 6.5 The Customer will use all reasonable endeavours to ensure that Users shall, keep confidential and, except as provided for in the Agreement, not share with any third party (other than authorised employees or contractors of Customer and its affiliates), their password or access details provided to facilitate access to the Service. The Customer shall promptly contact EHS Data if updates to any list of

Users given to EHS Data are required, including when Users cease to be employed or engaged by the Customer.

- 6.6 The Customer shall not, and shall use all reasonable endeavours to procure that the Users shall not, introduce any software virus or other malware (including any bugs, worms, logic bombs, Trojan horses or any other self-propagating or other such program) that may infect or cause damage to the Service, EHS Data's systems, its Sub-Contractors systems, or otherwise disrupt the provision of the Service.
- 6.7 The Customer shall not be permitted to frame or mirror any part of the Service other than as permitted by the Documentation or with EHS Data's express written consent.
- 6.8 EHS Data reserves the right to monitor usage by all Users (by way of audits or otherwise) during the term of the Agreement for the purpose of (among others) ensuring compliance with the terms of the Agreement. Any audit may be carried out by EHS Data or a third party authorised by EHS Data. If any audit reveals that any password has been provided to an individual that is not a User, the Customer shall, without delay, disable any such passwords and notify EHS Data as soon as practicable.
- 6.9 In the event of unauthorised use of the Service by the Customer, or Users, EHS Data reserves the right to suspend provision of the Service or the right to terminate the Customer or Users access to the Service by blocking, without prior notification, the IP addresses that the Customer or Users used to access the Service.
- 6.10 The client can at any time purchase additional user licenses, which will then be added to this agreement.
 - 6.10.1 EHS Data reserves the right to deny the purchase if the client has violated any of the clauses of this agreement in the past or if EHS Data judge there is a risk this agreement will be violated.
 - 6.10.2 Payments for additional licensees will be invoiced pro rata to realign with the anniversary of the Commencement Date.

7 Suspension of Access

- 7.1 EHS Data may suspend access to the Service to all or some of the Users if:
 - 7.1.1 EHS Data suspects that there has been any misuse of the Service or breach of the Agreement or the Documentation; or
 - 7.1.2 the Customer fails to pay any sums due to EHS Data by the due date for payment.
- 7.2 EHS Data will notify the Customer or the affected Users as soon as possible after suspending the Service.
- 7.3 Where the reason for the suspension is suspected misuse of the Service or breach of the Agreement, without prejudice to its rights under clause 15, EHS Data will take steps to investigate the issue and may restore or permanently suspend access at its discretion. If EHS Data considers it appropriate to permanently suspend access to all Users, it will notify the Customer in writing and the Agreement will terminate immediately on service of such notice
- 7.4 In relation to suspensions under clause 7.1.2, access to the Service will be restored promptly after EHS Data receives payment in full and cleared funds.
- 7.5 Subscription Fees shall remain payable during any period of suspension notwithstanding that the Customer or some of the Users may not have access to the Service.

8 Service Fee

- 8.1 The Customer shall be obliged to pay EHS Data for the Service, which incorporates Support and Maintenance Services. The Customer shall pay EHS Data the specified Fee for use of the Service, as set out in the EHS Data Pricelist.

- 8.2 Annually the Fee will be due based upon the number of Users with access to the Service and the Support and Maintenance Service level chosen for the upcoming Year.

9 Invoicing

- 9.1 EHS Data shall invoice the Customer yearly in advance for all sums due under the Agreement. Each invoice will be issued to the Customer at least one month before the end of the current Term.
- 9.2 All prices are exclusive of value-added tax (if any) or any other locally applicable equivalent sales taxes which are payable by the Customer at the rate and in the manner from time to time prescribed by law.
- 9.3 All Fees are free of set-off or withholding taxes, all such Fees are the responsibility of the client.
- 9.4 The Customer shall pay such sums in full within 30 days from the date of invoice.
- 9.5 EHS Data retains the right to annually review and revise the Fee to protect against inflation or other cost increases related to the Service or Support of it.

10 EHS Data Intellectual Property Rights

- 10.1 All Intellectual Property Rights in and to the Applications, the Hosting Services, Documentation, or any part of the Service belong to and shall remain vested in EHS Data. To the extent that the Customer acquires any Intellectual Property Rights in the Applications, Documentation, or any part of the Service, the Customer shall assign or procure the assignment of such Intellectual Property Rights with full title guarantee (including by way of present assignment of future Intellectual Property Rights) to EHS Data. The Customer shall execute all such documents and do such things as EHS Data may consider necessary to give effect to this clause.
- 10.2 EHS Data shall defend the Customer from and against all damages which are suffered by the Customer in the event that its use of the Services infringes the Intellectual Property Rights of any third party (EHS IPR Claim) provided that EHS Data shall have no such liability if the Customer:
- 10.2.1 has caused or contributed in any material way to EHS Data IPR Claim by not using the Service in accordance with the Agreement or the Documentation;
 - 10.2.2 does not notify EHS Data in writing setting out full details of any EHS IPR Claim of which it has notice as soon as is reasonably possible;
 - 10.2.3 makes any admission of liability or agrees any settlement or compromise of the relevant EHS IPR Claim without the prior written consent of EHS Data
 - 10.2.4 does not let EHS Data at its request and own expense have the conduct of or settle all negotiations and litigation arising from the relevant EHS IPR Claim; or
 - 10.2.5 does not, at EHS Data's request and own expense, give EHS Data all reasonable assistance in defending the EHS IPR Claim in the circumstances described above.
- 10.3 If any EHS IPR Claim is made or is reasonably likely to be made against the Customer, EHS Data shall promptly and at its own expense either:
- 10.3.1 procure for the Customer the right to continue using the Service; or
 - 10.3.2 modify or replace the infringing part of the Service, and without adversely affecting the functionality of the Service as set out in the Agreement so as to avoid the infringement or alleged infringement, provided that if EHS Data having used its reasonable endeavours, neither of the above can be accomplished on reasonable terms, EHS Data shall (without prejudice to the indemnity above) refund the pro-rata Fee paid by the Customer in respect of the Service. Together with the indemnity given above, this shall be the Customer's sole and exclusive remedy in respect of the Service infringing Intellectual Property Rights.

- 10.3.1 Any IRP indemnity should only apply to the extent the Customer is using the services for its intended use, and not for other purposes as stated in clause 6.

11 Customer Data

- 11.1 The Customer shall not use Infringing Data on the Service.
- 11.2 The Customer grants a royalty-free, non-transferable, non-exclusive licence for the term of the Agreement to EHS Data to use the Customer Data solely to the extent necessary to perform the Service.
- 11.3 The Customer acknowledges that EHS Data has only indirect control over any Customer Data hosted as part of the provision of the Service and does not actively monitor the content of the Customer Data.
- 11.4 EHS Data shall notify the Customer immediately if it becomes aware of any allegation that any Customer Data may be Infringing Data and EHS Data shall have the right to remove Customer Data from the Service without the need to consult the Customer, but shall notify Customer as soon as practicable of removal of the Customer Data from the Service.
- 11.5 The Customer shall indemnify EHS Data from and against any loss, cost or expense suffered or incurred by EHS Data as a result of the Customer's use of Infringing Data on the Service.

12 Information Security

- 12.1 EHS Data shall be responsible for taking all reasonable and prudent measures to safeguard the security of the Customer Data in its possession, including maintaining appropriate administrative, physical and technical safeguards, including firewalls, encryption and anti-virus protection, as set out in the Hosting Service SLA.
- 12.2 EHS Data shall notify the Customer immediately upon discovery of any data security incident impacting the Customer Data.
- 12.3 EHS Data shall be responsible for taking all reasonable and prudent measures to safeguard for any loss or damage to Customer Data to the extent that such loss or damage was caused or contributed to by the negligence, fraud or wilful default of EHS Data, its subcontractors or representatives. EHS Data shall not be responsible for any loss or damage to Customer Data to the extent that such loss or damage was caused or contributed to by the Customer or a third party (other than a subcontractor or representative of EHS Data).

13 Data protection

- 13.1 EHS Data shall comply with applicable Data Protection Laws in the processing of the Customer's Data containing personal information, herein the "Data"
- 13.2 EHS Data reserves the right to collect and process the following Data:
 - 13.2.1 information provided by the Customer or Users when accessing the Service including, names, email addresses, and country of residence of the Users; and
 - 13.2.2 details relating to the usage of the Service.
- 13.3 EHS Data or an appointed sub-processor(s) can process the Data, solely for the purpose of the provision of the Service under this Agreement, including for the following purposes:
 - 13.3.1 to provide the Customer with marketing information including, but not limited to, products or services that the Customer may request from time to time or which EHS Data believes will be of interest to the Customer;
 - 13.3.2 to perform the Support and Maintenance Services or any other services as agreed between the parties from time to time; and
 - 13.3.3 to notify the Customer about any changes to the Service

- 13.4 EHS Data and its sub-processor(s) will take all reasonable steps to ensure the integrity of the Data
- 13.4.1 This will include ensuring the reliability of any employee, or contractor that may have access to the Data, including by undertaking background checks;
- 13.4.2 All employees with access to the Data are subject to confidentiality undertakings;
- 13.4.3 Taking into account the costs of implementation and the nature, scope, context of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons, EHS Data shall in relation to the Data, implement appropriate administrative, physical, technical and organisational measures to ensure a level of security appropriate to the risk of a Data security breach.
- 13.5 EHS Data will notify the Customer immediately upon EHS Data or any sub-processor becoming aware of a Data breach. It will work with the Customer and take reasonable commercial steps to investigate, mitigate and remediate such a Data breach.
- 13.6 EHS Data will retain the Data for the duration of the Term. At the end of the Term EHS Data will take all possible practical efforts to make all personal data anonymised so it cannot be referenced to an individual person or persons.

14 Confidentiality and Publications

- 14.1 Each party shall keep confidential any confidential information disclosed to it by the other during the Term and shall not use such confidential information for its own purposes (other than implementation of the Agreement) nor without the prior written consent of the other disclose to any third party (except its professional advisors or as may be required by any law or any legal or regulatory authority) any, information of a confidential nature (including trade secrets and information of commercial value) which may become known to such party from the other party and which relates to the other party.
- 14.2 The obligations in Condition 14.1 shall not apply to any information which:
- 14.2.1 is public knowledge or already known to such party at the time of disclosure;
- 14.2.2 subsequently becomes public knowledge other than by breach of this Licence, or subsequently comes lawfully into the possession of such party from a third party; or
- 14.2.3 a party is required to disclose that information by law, any governmental or regulatory, any court or other authority of competent jurisdiction.
- 14.3 Neither party shall make any public announcement concerning the Agreement without obtaining the prior written consent of the other party. If permitted, publication of results dependent on or arising from the use of the Service externally by the Customer shall include acknowledgement of the Service. The Customer shall use reasonable efforts to send a copy of each such publication to EHS Data.
- 14.4 The parties agree that each party's Intellectual Property Rights and confidential information is valuable and that damages may not be an adequate remedy for any breach by the other party of the Agreement. Each party agrees that the other party will be entitled without proof of special damage to the remedies of an injunction and other equitable relief for any actual or threatened breach by the other party of the Agreement.

15 Limitation of Liability

- 15.1 Subject to Condition 15.3, a party shall not be liable to the other party, whether in contract, tort (including negligence), breach of statutory duty, or otherwise for any:
- 15.1.1 loss of profit;
- 15.1.2 loss of revenue;
- 15.1.3 loss of data, loss or damage to other software, hardware or data;

- 15.1.4 loss of contract;
- 15.1.5 loss of actual or anticipated savings;
- 15.1.6 loss of opportunity; or
- 15.1.7 indirect, consequential or special loss or damage,
arising under or in connection with the Agreement.
- 15.2 The aggregate liability of a party under the Agreement shall not exceed 1.25 times the Fee paid during the year in which the claim arises.
- 15.3 Nothing in the Agreement shall limit the liability of a party under or in connection with this Agreement for:
 - 15.3.1 Death or personal injury caused by its negligence, or breach of statutory duty;
 - 15.3.2 fraud or fraudulent misrepresentation;
 - 15.3.3 breach of the obligations implied by section 12 of the Sale of Goods Act 1979 or section 2 of the Supply of Goods and Services Act 1982; or
 - 15.3.4 any other liability which may not be excluded by law.
- 15.4 The liability for the breach of a party's obligations under clauses 12, 13 or indemnity obligations under clause 10 is capped at the amount of GBP 500,000

16 Term and Termination

- 16.1 EHS Data grants to the Customer the Service for the Term unless terminated in accordance with this Condition. The Term shall be extended yearly as per clause 8 and 9, unless cancelled in clause 16.7.
- 16.2 EHS Data may terminate this Agreement at any time by giving notice in writing to the other party if:
 - 16.2.1 the Customer or a User commits a material breach of this Agreement and such breach is not remediable;
 - 16.2.2 the Customer or any User commits a material breach of this Agreement which is not remedied within 30 days of receiving written notice of such breach;
 - 16.2.3 the Customer has failed to pay any amount due under this Agreement on the due date and such amount remains unpaid within 30 days after the Customer has received notification that the payment is overdue; or
 - 16.2.4 any consent, licence or authorisation held by the Customer is revoked or modified such that it is no longer able to comply with its obligations under this Agreement or access and use the Service.
- 16.3 Either party may terminate this Agreement at any time by giving notice in writing to the other party if that other party:
 - 16.3.1 stops carrying on all or a significant part of its business, or indicates in any way that it intends to do so;
 - 16.3.2 is unable to pay its debts either within the meaning of section 123 of the Insolvency Act 1986 or if the non-defaulting party reasonably believes that to be the case;
 - 16.3.3 becomes the subject of a company voluntary arrangement under the Insolvency Act 1986;
 - 16.3.4 has a receiver, manager, administrator or administrative receiver appointed over all or a substantial part of its undertaking, assets or income;

- 16.3.5 has a resolution passed for its winding up;
 - 16.3.6 has a petition presented to any court for its winding up or an application is made for an administration order, or any winding-up or administration order is made against it;
 - 16.3.7 has a freezing order made against it; or
 - 16.3.8 is subject to any events or circumstances analogous to those in clauses 16.3.1 to 16.3.7 in any jurisdiction;
- 16.4 The right of a party to terminate the Agreement pursuant to clause 16.3 shall not apply to the extent that the relevant procedure is entered into for the purpose of amalgamation, solvent reconstruction or merger (where applicable) where the amalgamated, reconstructed or merged party agrees to adhere to this Agreement.
- 16.5 If a party becomes aware that any event has occurred, or circumstances exist, which may entitle the other party to terminate this Agreement under this clause 16, it shall immediately notify the other party in writing.
- 16.6 Termination or expiry of this Agreement shall not affect any accrued rights and liabilities of either party at any time up to the date of termination.
- 16.7 The Customer can cancel the annual renewal process in writing to EHS Data, stating their desire to not continue with the Service for the upcoming Year, if done so at least 3 months prior to the renewal of the Term.

17 Exit and return of Customer Data

- 17.1 In the event of termination of the Agreement for any reason:
- 17.1.1 the right to access the Service provided under the Agreement shall terminate immediately;
 - 17.1.2 a party shall within thirty days return or destroy (at the disclosing party's option) all the disclosing party's Confidential Information, or Documentation in its possession or under its control and all copies of such information; and
 - 17.1.3 all provisions of the Agreement shall cease to have effect, except that any provision which can reasonably be inferred as continuing or is expressly stated to continue shall continue in full force and effect.
- 17.2 On the termination or expiry of the Agreement, EHS Data shall return or destroy (at the Customer's option) all Customer Data.

18 General

- 18.1 EHS Data shall not be liable for failure to perform its obligations under the Agreement if such failure results from any force majeure event (whether happening in the United Kingdom or elsewhere) such as, but not limited to, Act of God, refusal of licence or other government act, terrorism, war, fire, flood, storm, explosion, strikes, lockout, industrial action, accident, lightning damage, electromagnetic interference, radio interference, difficulty in obtaining materials or any cause beyond its reasonable control.
- 18.2 The Agreement supersedes any and all prior or contemporaneous negotiations, understandings or agreements between the parties, written or oral, with respect to the Agreement. In the instance where the terms of the Agreement conflict with a prior written agreement, the terms of the Agreement shall prevail.
- 18.3 No variation to the Agreement shall have any effect unless made in writing and approved by an authorised representative of each party.

- 18.4 The Customer shall assign or transfer any rights, duties or obligations under the Agreement without the prior written approval of the other party.
- 18.5 Any notice or other communication required or permitted under the Agreement shall be in writing addressed to the address stated in the Agreement and shall be deemed to have been duly given, if delivered personally, upon delivery; or if properly addressed and posted by recorded delivery mail, prepaid airmail within five (5) business days of posting if sent to a party overseas. Email may only be used if the parties agree in writing on the protocols to be followed when sending email notices and when email notices will be deemed to have been given.
- 18.6 No failure or delay by a party to exercise any right or remedy provided under the Agreement or by law shall constitute a waiver of that or any other right or remedy.
- 18.7 If any court or competent authority finds that any provision of these Conditions (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of these Conditions shall not be affected.
- 18.8 Nothing in the Agreement is intended to, or shall be deemed to establish any partnership or joint venture between the parties, nor constitute either party the agent of the other for any purpose. Neither party shall have authority to act as agent for, or to bind, the other party in any way.
- 18.9 A person who is not a party to the Agreement shall not have any rights under or in connection with it.
- 18.10 The parties agree that the Agreement shall be governed by and determined in accordance with the laws of England and the parties irrevocably submit to the exclusive jurisdiction of the English Courts.

19 Signature

If there is any conflict between the provisions of this agreement (including schedules) and EHS Data's standard terms and conditions, the provisions of this agreement shall prevail.

Signed for and on behalf of EHS Data Limited

Signed for and on behalf of the licensee

Name: _____
Position: _____
Date: _____

Name: _____
Position: _____
Date: _____



SCHEDULE 1
HOSTING SLA

SCHEDULE 2
SUPPORT SERVICE SLA
