Romano Security Consulting Limited

ISO 9001 Consultancy Service Description

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ISO 9001 Introduction

ISO 9001:2015 is an internationally recognized standard for creating, implementing, and maintaining a Quality Management System (QMS).

A QMS is a collection of policies, processes, documented procedures, and records which defines the set of internal rules that will govern how a company creates and delivers its products or services.

Implementing an ISO 9001 compliant QMS

Starting with management support and identifying the customer requirements for the QMS, you will need to start with defining your quality policy and quality objectives, which together define the overall scope and implementation of the Quality Management System. Along with these, you will need to create the mandatory and additional processes and procedures necessary for your organisation to properly create and deliver your product or service. There are six mandatory documents that need to be included, and others to be added as necessary.

Once all the processes and procedures are in place, you will need to operate the QMS for a period of time. By doing this, you will be able to collect the records necessary to go to the next steps: to audit and review your system and get certified.

Steps for a company to get ISO 9001 certified

For the company QMS to be certified, you need to first finish the implementation. After finishing all your documentation and implementing your processes, your organisation also needs to perform these steps to ensure a successful certification:

Internal audit – The internal audit is in place for you to check your QMS processes. The goal is to ensure that records are in place to confirm compliance of the processes and to find problems and weaknesses that would otherwise stay hidden.

Management review – A formal review by your management to evaluate the relevant facts about the management system processes to make appropriate decisions and assign resources.

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Corrective actions – Following the internal audit and management review, you need to correct the root cause of any identified problems and document how they were resolved.

The company certification process is divided into two stages:

Stage One (documentation review) – The auditors from your chosen certification body will check to ensure your documentation meets the requirements of ISO 9001.

Stage Two (main audit) – Here, the certification body auditors will check whether your actual activities are compliant with both ISO 9001 and your own documentation by reviewing documents, records, and company practices.

Romano Security Consulting ISO 9001 Consultancy Service Description

Romano Security Consulting delivers ISO 9001 Quality Management System (QMS) consultancy to help organisations design, implement, and manage an effective QMS. We support the full certification lifecycle from scoping and implementation through to ISO 9001 certification.

Romano Security Consulting have the skills and experience to assist in the implementation and ongoing management of your ISO 9001 QMS, having successfully implemented and managed numerous ISO 9001 QMS's over the last 15 years for small businesses all the way up to government departments and huge multinational corporations.

Romano Security Consulting provide various levels of support for organisations who are looking to implement an ISO 9001 QMS, gain ISO 9001 certification or who already have an ISO 9001 ISMS embedded within the organisation.

Romano Security Consulting ISO 9001 Consultancy Services:

End to End ISO 9001 Project Certification Support – Consultancy advice, guidance and support covering all the required elements of the standard for your business to achieve compliance with ISO 9001. From scoping, gap analysis, risk assessment, QMS documentation creation using our tried and tested toolkit, staff training via our online platform, internal audits, all the way through to accredited certification for businesses of all types, sectors, and sizes.

- Scoping, planning and budgeting
- Regular weekly project meetings
- Securing and maintaining senior management and board commitment
- Identify interested parties, legal, regulatory and contractual requirements
- Conducting a risk assessment and identifying risks and opportunities
- Advising on implementation of QMS processes e.g complaints, feedback, change management
- Developing internal competence and assigning responsibilities
- Developing and reviewing quality management system documentation, policies and procedures
- Conducting staff awareness training
- Measuring, monitoring and reviewing the QMS
- Internal auditing of the QMS
- Certification audit support

Specific ISO 9001 Milestone Consultancy Support – if you need some help at various stages of an ISO 9001 implementation or certification project e.g. risk assessment, staff training, QMS documentation, internal audits, project management.

ISO 9001 Gap Analysis – If you need to measure your current level of compliance against the standard then our ISO 9001 Gap Analysis is a great starting point. We'll work with you through the QMS clause sections to identify any gaps, we then provide you with a detailed report on where those gaps are and provide you with a detailed roadmap on how to close the gaps.

ISO 9001 Internal Audit – If you need assurance prior to your stage 1 or stage 2 certification audit or you don't have the resources, skills, and experience in house to conduct ongoing annual ISO 9001 internal audits, we can provide an internal audit resource and detailed audit report to highlight any non-compliance.

ISO 9001 Managed Service – If you are looking for a dedicated resource to pro-actively manage, monitor, and maintain an already established and certified QMS at regular intervals, then let us be that helping hand and keep your QMS up to date and manage your risks.

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Contact Romano Security Consulting

For further details or a quote please contact us on the details below

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