

MICROSOFT 365 MANAGEMENT AND SECURITY – RATE CARD

G-Cloud 15





ABOUT IMICRO

iMicro is a UK-based IT and communications services provider supporting public and private sector organisations. We deliver managed IT, cloud, cyber security, and connectivity services, with experience supporting healthcare providers, local authorities, and other public sector bodies.

ABOUT THIS DOCUMENT

This document provides the pricing structure for iMicro's **Microsoft 365 Management and Security** service offered under the G-Cloud framework. Pricing reflects the scope of services agreed at call-off, with service levels and contractual terms defined through the G-Cloud call-off contract.

1. PRICING APPROACH

Microsoft 365 Management and Security is priced based on the scope of services agreed at call-off. Pricing is typically provided on a time and materials basis using the published day rates, reflecting the level of management and security support required.

2. DAY RATES

A day is defined as up to 7.5 working hours delivered during UK business hours, Monday to Friday, excluding public holidays, unless otherwise agreed at call-off.

Role	Day rate (ex VAT)
Microsoft 365 Engineer	£400
Senior Microsoft 365 Engineer	£550
Cloud / Infrastructure Engineer	£650
Technical Account Manager	£750

3. WHAT IS INCLUDED

Pricing for Microsoft 365 Management and Security may include, where agreed:

- Microsoft 365 tenant configuration management
- Security and access policy management
- Monitoring of Microsoft 365 security events
- Incident triage and support related to Microsoft 365
- Configuration and policy changes within agreed scope
- Coordination with customer teams and third-party suppliers

The exact scope is defined in the call-off contract.

4. WHAT IS EXCLUDED

Unless explicitly agreed at call-off, pricing excludes:

- Microsoft 365 licence supply
- End-user IT support
- Security testing or audit services
- Vulnerability remediation activities
- Out-of-hours support
- Onsite support (unless separately agreed)

5. ADDITIONAL COSTS

Additional services outside the agreed scope may be provided subject to agreement and charged using the applicable day rates.

Travel and expenses for onsite support, where required, are charged in accordance with agreed terms.

6. VAT AND INVOICING

- All prices are exclusive of VAT
- VAT is charged at the prevailing rate
- Invoicing and payment terms are as set out in the G-Cloud call-off contract

7. PRICE VALIDITY

Prices are valid from the Framework Award Date and may be updated in accordance with the G-Cloud framework rules.

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