CLOUD VOIP AND UNIFIED COMMUNICATIONS AS A SERVICE (8X8 UCAAS) – RATE CARD

G-Cloud 15





ABOUT IMICRO

iMicro is a UK-based IT and communications services provider supporting public and private sector organisations. We deliver managed IT, cloud, cyber security, and connectivity services, with experience supporting healthcare providers, local authorities, and other public sector bodies.

ABOUT THIS DOCUMENT

This document provides the pricing structure for iMicro's **Cloud VoIP and Unified Communications as a Service (8x8 UCAAS)** service offered under the G-Cloud framework. Pricing reflects the scope of services agreed at call-off, with service levels and contractual terms defined through the G-Cloud call-off contract.

1. PRICING APPROACH

Cloud VoIP and Unified Communications as a Service (8x8 UCAAS) pricing is provided on a list-price basis. Final service configuration, licence mix, and total cost are agreed at call-off in accordance with the G-Cloud framework and the buyer's requirements.

2. CORE UCAAS LICENCE PRICING

A day is defined as up to 7.5 working hours delivered during UK business hours, Monday to Friday, excluding public holidays, unless otherwise agreed at call-off.

Role	Description	Unit	Price (ex VAT)
UCaas User Licence	Cloud VoIP and unified communications user licence delivered via the 8x8 platform	Per user / month	£10.00
Contact Centre User Licence (optional)	Contact centre user licence where required and licensed	Per user / month	£65.00

3. OPTIONAL SERVICES AND ADD-ONS

Item	Description	Charging Model
UCaas User Licence	Porting of existing telephone numbers	One-off
Contact Centre User Licence (optional)	Additional geographic or non-geographic numbers	Per number / month
Call Recording	Call recording and retention options	Per user / month
Implementation Support	Initial setup and onboarding support	One-off
Training	End-user or administrator training	Per session / day

4. WHAT IS INCLUDED

- Access to the Cloud VoIP / UCaaS service via the 8x8 platform
- Subscription licences for the agreed contract term
- First-line support and service management as defined in the Service Definition

5. WHAT IS EXCLUDED

Unless explicitly agreed at call-off, pricing excludes:

- Network connectivity and internet access
- Customer premises equipment, including handsets and headsets
- Bespoke development or configuration outside platform capabilities
- Services not explicitly listed in this pricing document or agreed at call-off

6. COMMERCIAL NOTES

- All prices are exclusive of VAT
- Prices are subject to change in line with vendor pricing updates
- No framework-level discounts are applied
- Hardware, where required, is supplied only if explicitly agreed at call-off
- Early termination or subscription changes may incur additional charges in line with vendor terms

7. ORDERING

Services are ordered through a G-Cloud call-off contract. Pricing and service scope are confirmed at call-off based on the buyer's requirements and the applicable licence model.

imicro

Suite 11, 6-8 Revenge Road

Chatham, Kent, ME5 8UD

01634 949 900 https://imicro.co.uk info@imicro.co.uk