



# ICORISK SERVICE DEFINITION

iCoPlan Implementation Service is a Project Portfolio Management Accelerator based on the Power Platform. This is used to manage all elements of the PPM for customers across the Public Sector. This utilises Power Platform, Power Bi, Power Automate and Co-Pilot, and can be fully configured to meet your needs.

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## About iCoTech

iCoTech is a specialist consultancy dedicated to transforming how public-sector and enterprise organisations manage Projects Portfolios, Risk, and Strategic Planning. Established in 2018 and headquartered in Cardiff, iCoTech combines deep PPM expertise with advanced Microsoft Power Platform capabilities to deliver solutions that replace fragmented spreadsheets, siloed systems, and legacy tools with modern, connected, data-driven environments. As a recognised Microsoft partner, the company is trusted to help clients maximise the value of their existing Microsoft licensing through secure, scalable, and compliant technology solutions.

At the core of iCoTech's offering is a suite of platform accelerators — iCoPlan, iCoRisk and iCoView — designed to provide visibility, strengthen governance, and unlock real-time performance insights. These accelerators unify Project Portfolio, and Risk data, enabling organisations to make faster, more informed decisions using consistent, up-to-date information. By simplifying operations and reducing administrative burden, iCoTech empowers teams to focus on strategic delivery while improving transparency, accountability, and measurable public value.

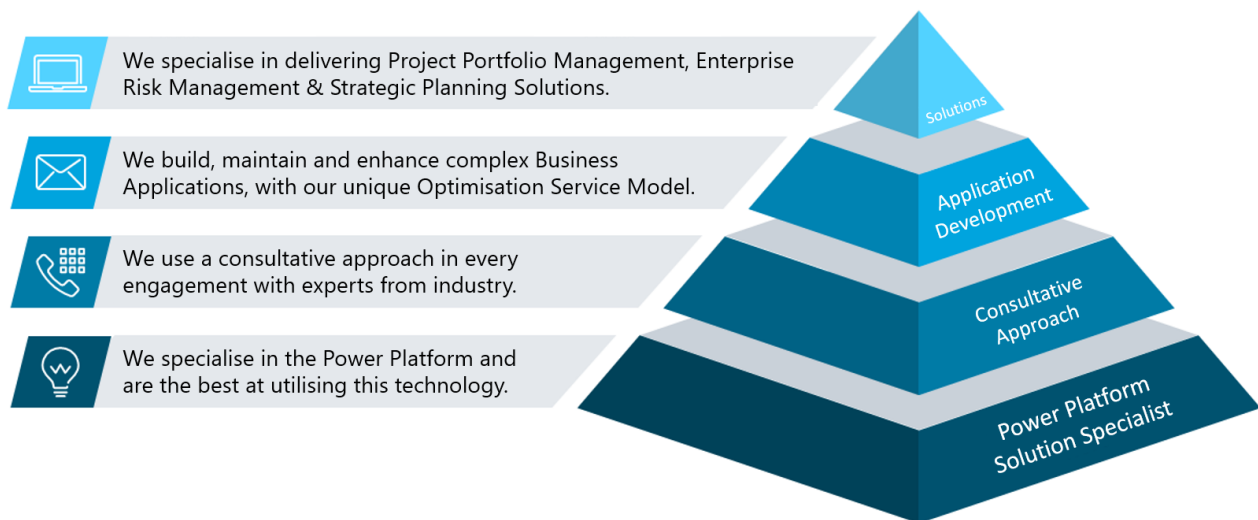
Beyond technology, iCoTech delivers a full consultancy service encompassing discovery engagements, customer waves, optimisation services, and long-term digital transformation support. Their structured delivery methodology developed across multiple stakeholders ensures that every engagement follows a clear, standards-driven approach that scales with organisational complexity. Whether implementing new PPM solutions, running optimisation cycles, or supporting multi-year business change programmes, iCoTech's consultants blend technical knowledge with hands-on PPM experience to accelerate maturity and embed sustainable capability.

iCoTech's mission is to help organisations achieve better outcomes through connected insight, stronger governance, and sustainable delivery. With a rapidly growing team, a clear long-term strategy, and proven success across public-sector environments, iCoTech continues to expand its impact by delivering world-class Power Platform solutions tailored to the unique pressures of councils, NHS bodies, and government organisations. Every solution is designed not for complexity but for measurable impact — driving productivity, improving planning, and enabling leaders to demonstrate tangible benefits to their stakeholders.

We are really proud to have the best customers across the Public Sector utilising our Consulting Services:



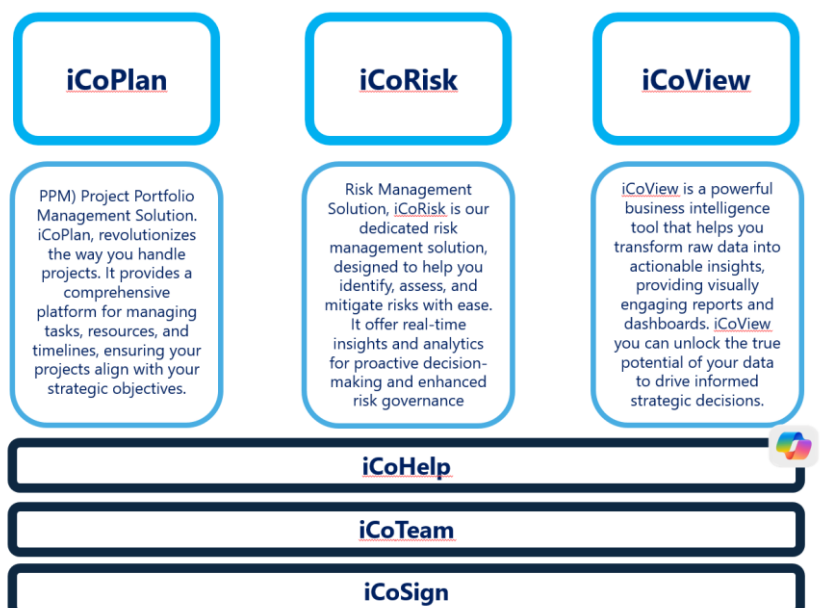
Furthermore, we have a really focused offering:



And utilising our accelerator approach, we implement solutions based on our core accelerators.

iCoTech also have three other Accelerators which are;

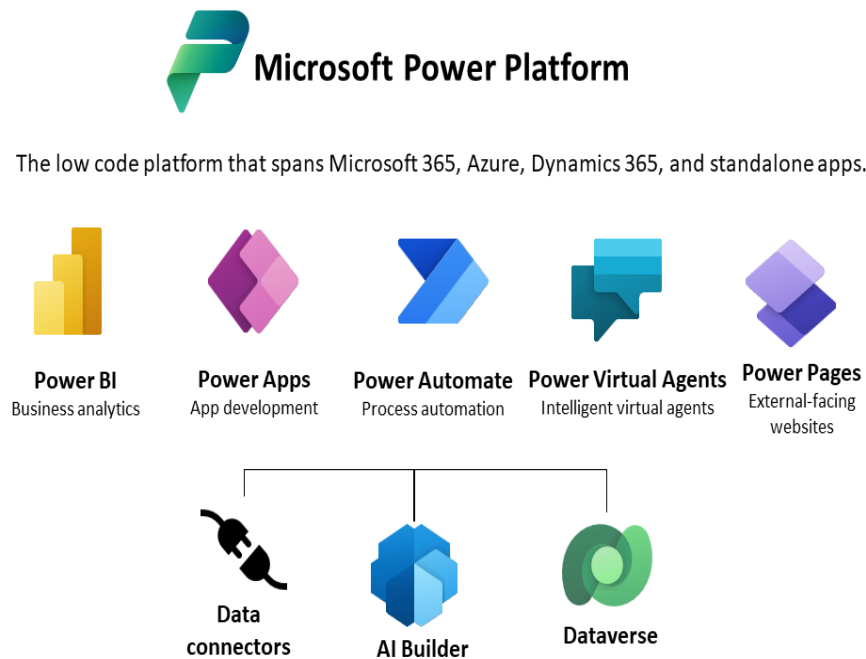
- iCoHelp – Our Copilot Agent Accelerator.
- iCoTeam – Our Resource Management Accelerator.
- iCoSign – Our Procurement Management Accelerator.



## About the Power Platform

As iCoPlan has been developed on the Power Platform which is a line of business intelligence, app development, and app connectivity suite of software applications that allows the automating of processes, building of solutions, and analysis of data. It integrates seamlessly with the broader capabilities within Azure, M365 and Dynamics, and can connect to countless 3rd party application and services through data connectors.

The overall Power Platform is summarised below:



The Power Platform is highly beneficial because it dramatically increases productivity and accelerates digital transformation by empowering non-technical users to build solutions themselves. With its low-code/no-code approach, tools like Power Apps and Power Automate reduce reliance on developers and IT backlogs, enabling teams to create applications, automate workflows, and solve business challenges at pace. This democratisation of app development allows organisations to respond faster to operational needs, streamline manual processes, and free up valuable time for higher-value work.

Another major benefit is its ability to unify data and provide deep insights through seamless integration with Microsoft 365, Azure, Dynamics 365, and third-party services. Power BI delivers advanced analytics and visualisation, turning raw data into meaningful insight that supports better decision-making across the organisation. Combined with Dataverse and over 1,000 available connectors, the Power Platform becomes a centralised ecosystem where information flows across systems securely and consistently, ensuring teams work from a single source of truth.

Finally, the Power Platform offers long-term flexibility, governance, and cost efficiency, making it an ideal foundation for scalable, future-ready solutions. It reduces the need for bespoke software development and lowers operational costs by automating routine tasks and simplifying solution delivery. With built-in security, compliance, and governance controls, organisations can innovate safely while maintaining standards. Its scalability ensures it can support both simple departmental apps and enterprise-wide digital programmes, helping businesses continuously iterate and evolve their processes as needs change.

## About iCoRisk

iCoRisk is iCoTech's dedicated Corporate Risk Management Accelerator, built on the Microsoft Power Platform to simplify, centralise, and modernise organisational risk management. It enables organisations to monitor, mitigate, and manage risks in one unified system, replacing fragmented spreadsheets and siloed processes with a structured, data-driven approach. As a configurable solution, it adapts to each organisation's policies, governance frameworks, and strategic objectives providing tailored workflows, risk lifecycles, and scoring models that align closely with internal requirements.

Designed for real-time visibility and proactive decision-making, iCoRisk gives organisations a complete, accurate view of their risk landscape. Users can raise and manage enterprise, operational, and project risks from any location, link them to controls and mitigation actions, and benefit from automated notifications, approvals, and escalation workflows. Dynamic analytics powered by Power BI provide clear, visual insights into risk exposure, trends, and mitigation progress supporting leadership teams with robust, evidence-based reporting for governance and strategic planning.

As part of iCoTech's broader accelerator ecosystem, iCoRisk integrates seamlessly with iCoPlan and iCoView to strengthen organisational maturity across delivery, risk, and strategic oversight. It is secure, scalable, and embedded within Microsoft 365, ensuring easy collaboration through Teams while leveraging Power Platform automation and data connectivity. Whether deployed as a standalone solution or combined with other accelerators, iCoRisk equips organisations to work more efficiently, enhance governance, and build long-term resilience through structured, insight-driven risk management.

In this section we have identified a number of screen shots of our accelerator iCoRisk that we think can show the 'art of the possible', Of course each of these screens can be configured to meet your requirement and this is provided as an example. To be clear this isn't all the functionality that is available in iCoRisk.

### Main View

Being able to see all corporate risks in one place, and organising them by directorate.

| Reference | Title                                               | Owner          | Current E... | Exposure ... | Review date | Cost Code | Stage        |
|-----------|-----------------------------------------------------|----------------|--------------|--------------|-------------|-----------|--------------|
| RSK-01012 | Hard drive Malfunctions across estate               | Joel Markh...  | 15           | 12 - 25      | 2/29/2024   | 001       | Live         |
| RSK-01011 | Budget Fluctuations                                 | Russell Tre... |              | 1 - 6        | 3/15/2024   | 077       | Draft        |
| RSK-01010 | Vendor Performance                                  | Joel Markh...  |              | 1 - 10       | 3/15/2024   | 056       | Draft        |
| RSK-01009 | Scope Creep in System Features                      | Gemma Ke...    | 15           | 3 - 10       | 4/30/2024   | 001       | Live         |
| RSK-01008 | Data Security Vulnerabilities due to Delayed Upd... | Megan He...    | 16           | 1 - 16       | 2/29/2024   | 056       | Live         |
| RSK-01007 | Non-Compliance with Licensing Agreements            | Megan He...    |              | 1 - 16       | 2/16/2024   | 056       | Draft        |
| RSK-01006 | Outdated Software and Patch Management              | Megan H...     |              | 3 - 6        | 2/16/2024   | 001       | Sent To R... |
| RSK-01005 | Insufficient Cybersecurity Awareness Training       | Joel Markh...  |              | 3 - 6        | 3/29/2024   | 001       | Sent To R... |
| RSK-01004 | Data Migration Challenges                           | Joel Markh...  | 16           | 3 - 16       | 2/29/2024   | 077       | Closure      |
| RSK-01003 | Compatibility Issues with Existing Systems          | Joel Markh...  |              | 12 - 25      | 3/29/2024   | 077       | Sent To R... |
| RSK-01002 | Budget Overrun                                      | Megan He...    |              | 1 - 16       | 3/15/2024   | 056       | Draft        |
| RSK-01001 | Delay in Hardware Procurement                       | Megan H...     |              |              | 3/15/2024   | 077       | Draft        |

Which can be filtered by Owner, Created on Date or Next Review Date.

In the example above we also have the Cost Centre in which the Risk relates too.

Mapping all risks to divisions, so that these can be reported on later on through Power BI, but also showing the Directorate's in which the Risks are managed within, as shown in the screen shot below:

The screenshot shows the iCoRisk SANDBOX interface. The left sidebar contains navigation options: Home, Recent, Pinned, Dashboards (My Risks by Stage, My Issues by Stage, Overview of My Ri..., Overview of My CL...), Views (Risks, Issues, Mitigating Actions), and Strategic Team (Directorates, Divisions, Programmes, Projects, Output Codes, Cost Codes). The main content area is titled 'Active Directorates' and displays a table with two columns: 'Name' and 'Created On'.

| Name                         | Created On         |
|------------------------------|--------------------|
| Group Operations             | 1/30/2024 1:35 PM  |
| Land (Land, Sea & Air)       | 1/31/2024 10:59 AM |
| Marine Technology Services   | 1/31/2024 10:59 AM |
| Security Services Operations | 1/31/2024 10:59 AM |

At the bottom of the table, it indicates '1 - 4 of 4' and 'Page 1'.

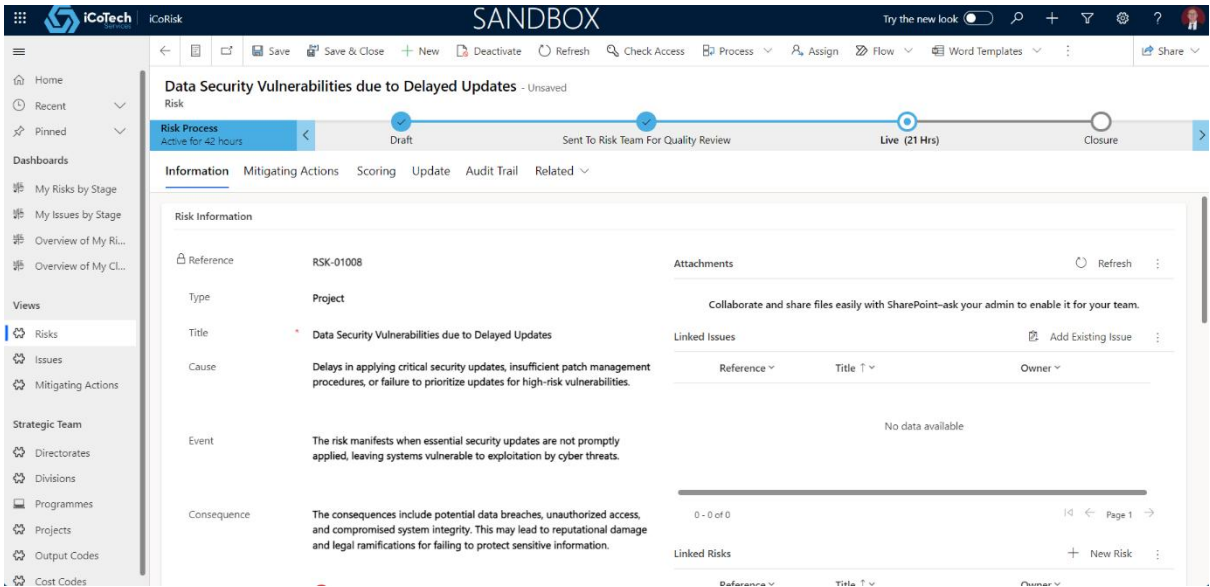
Keeping track of all mitigating actions related to the Risks and Issues tracked in the system. Which is filterable by owner, or department or created on date, so it makes it easy to see all Mitigating Actions across the organisation:

The screenshot shows the iCoRisk SANDBOX interface with the 'Active Mitigating Actions' view selected. The left sidebar is the same as the previous screenshot. The main content area displays a table with three columns: 'Name', 'Description', and 'Created On'.

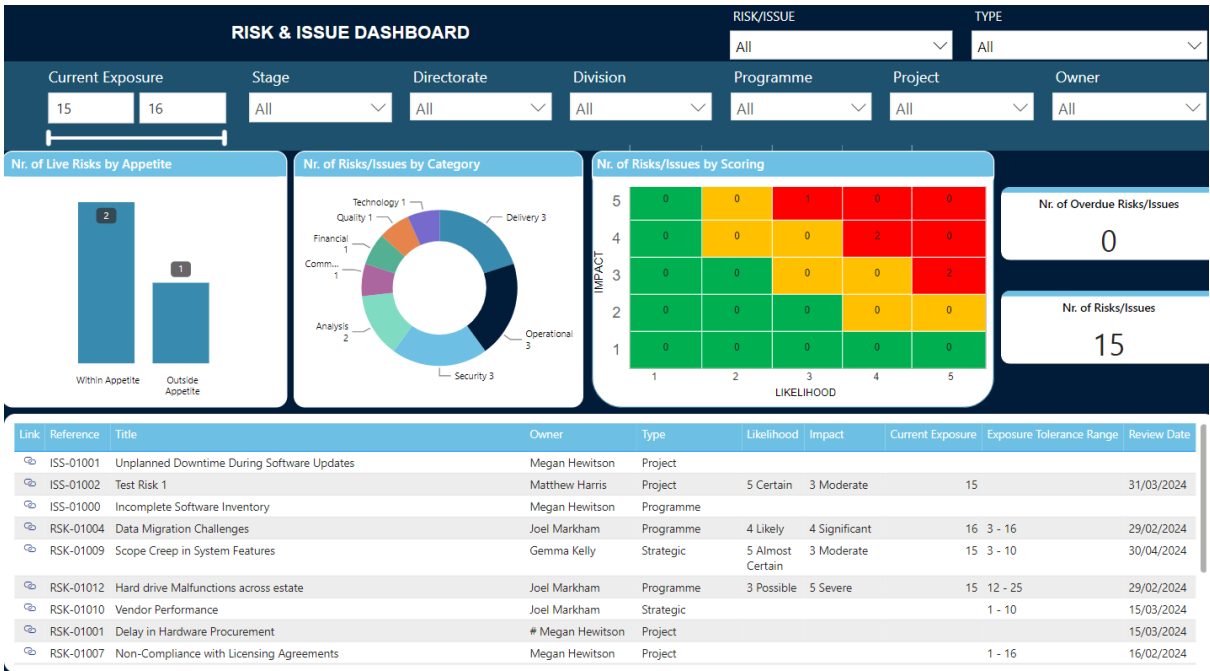
| Name                                               | Description                              | Created On         |
|----------------------------------------------------|------------------------------------------|--------------------|
| Review Software enablement                         | Review Software enablement               | 1/31/2024 1:00 PM  |
| Improve support & backup processes                 | Improve support & backup proces...       | 1/31/2024 12:59 PM |
| Issue implementing Cognismal                       | Team noted issues with the service ...   | 1/31/2024 9:28 AM  |
| Change Control Process                             | Establish a robust change control ...    | 1/31/2024 9:11 AM  |
| Enhance Documentation Processes                    | Strengthen documentation process...      | 1/30/2024 1:51 PM  |
| Implement Regular Audits                           | Establish a schedule for regular sof...  | 1/30/2024 1:50 PM  |
| Conduct Thorough Initial Software Asset Management | The project team has invested in a ...   | 1/30/2024 1:50 PM  |
| Software Testing Policies                          | Implement robust software and pa...      | 1/30/2024 12:17 PM |
| Documentation and Communication                    | The team will document the lesson...     | 1/30/2024 12:09 PM |
| Post-Migration Review                              | Following the completion of the da...    | 1/30/2024 12:09 PM |
| Data Integrity Verification                        | Thorough checks have been imple...       | 1/30/2024 12:08 PM |
| Compatibility Checks                               | Rigorous compatibility checks have...    | 1/30/2024 12:08 PM |
| Enhanced Pre-Migration Testing                     | In response to the identified risk, L... | 1/30/2024 12:07 PM |
| Enhanced Pre-Migration Testing and Simulation      | Implement an enhanced and sim...         | 1/30/2024 12:04 PM |

At the bottom of the table, it indicates '1 - 20 of 20' and 'Page 1'.

Being able to track the details of the Risk, the stage of the Lifecycle it is within and control the movement of the Risks through the Lifecycle;



Using Power BI to visualise all Risks across the organisation, graphically:



All these reports can be configured to meet your specific requirements.

# Optimisation

All of our accelerators have an Optimisation Service that is available to the customer post the implementation of the Solution. This is defined as a separate service on G-Cloud.

## Find Out More

### Get in touch

To discuss your requirements and understand how we can support your needs contact us:

Email : [info@icotechservices.co.uk](mailto:info@icotechservices.co.uk)

Call : +44 (0)333 577 3713

Watch an iCoPlan demonstration [here](#).

Watch our YouTube content [here](#).

### Proposal

Once the requirements and needs are understood a formal proposal will be presented that outlines the Approach, Deliverables and Cost.

### Procurement and Contract

Purchase order is raised, and contracts are counter signed.

### Next Steps:





# iCoTech Services

Delivering Value@Pace

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