

MLL G-Cloud 15 Pricing Document



GC15 - Service Name

Description

Voiceline+

Key

NRR	None Recurring Revenue (or One-Off Charges)
ARR	Annually Recurring Revenue (Annual Charges)
VAT	all pricing is ex VAT - VAT will be charges at the prevailing rate at the time of invoicing

Professional Services

Notes on SFIA Rates	'Any professional services related to the set up and ongoing support of the service will be chargeable as per the SFIA rate card.
SFIA	Skills for the Information Age' rate card - pricing for professional services will be charged as per MLL's SFIA rate card Where work is performed out of normal working hours (as defined in the SFIA), the following multipliers will apply
Monday - Friday	x 1.5
Saturdays	x 1.5
Sundays	x 2
Bank Holidays	x 2

Pricing Assumptions

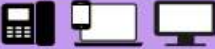
Acceptance of services shall take place following delivery, on a date notified by the Supplier.

The parties shall agree a project plan for the implementation phase.

Provision of third-party services are subject to third party terms of service

Services	Billing Event Name	Term	Notes	Unit Charges	
				NRR	ARR
Packages					
PhoneLine+ Hardware Only	Phoneline Plus Hardware Only (1 month)	30 day minimum term thereafter monthly rolling	1, 2		£5.79
PhoneLine+ Hardware Only	Phoneline Plus Hardware Only (3 Year)	1 year minimum	1, 2, 3, 8		£5.44
PhoneLine+ Hardware Only	Phoneline Plus Hardware Only (3 Year)	2 year minimum	1, 2, 3, 8		£5.22
PhoneLine+ Hardware Only	Phoneline Plus Hardware Only (3 Year)	3 year minimum	1, 2, 3, 8		£4.71
PhoneLine+ Hardware Only	Phoneline Plus Hardware Only (5 Year)	5 year minimum	1, 3, 8		£4.34
PhoneLine+ Standard	Phoneline Plus Standard (1 month)	30 day minimum term thereafter monthly rolling	2		£5.79
PhoneLine+ Standard	Phoneline Plus Standard (1 Year)	1 year minimum	2, 3, 8		£5.44
PhoneLine+ Standard	Phoneline Plus Standard (2 Year)	2 year minimum	2, 3, 8		£5.22
PhoneLine+ Standard	Phoneline Plus Standard (3 Year)	3 year minimum	2, 3, 8		£4.71
PhoneLine+ Standard	Phoneline Plus Standard (5 Year)	5 year minimum	3, 8		£4.34
PhoneLine+ Office	Phoneline Plus Office (1 month)	30 day minimum term thereafter monthly rolling	2		£7.18
PhoneLine+ Office	Phoneline Plus Office (1 Year)	1 year minimum	2, 3		£6.89
PhoneLine+ Office	Phoneline Plus Office (2 Year)	2 year minimum	2, 3		£6.67
PhoneLine+ Office	Phoneline Plus Office (3 Year)	3 year minimum	2, 3		£6.16
PhoneLine+ Office	Phoneline Plus Office (5 Year)	5 year minimum	3		£5.79
PhoneLine+ Anywhere	Phoneline Plus Anywhere (1 month)	30 day minimum term thereafter monthly rolling	2		£10.08
PhoneLine+ Anywhere	Phoneline Plus Anywhere (1 Year)	1 year minimum	2, 3		£9.79
PhoneLine+ Anywhere	Phoneline Plus Anywhere (2 Year)	2 year minimum	2, 3		£9.57
PhoneLine+ Anywhere	Phoneline Plus Anywhere (3 Year)	3 year minimum	2, 3		£9.06
PhoneLine+ Anywhere	Phoneline Plus Anywhere (5 Year)	5 year minimum	3		£8.69
Hardware					
Cisco ATA 192	Phoneline Plus - Handset - Cisco ATA 192		4, 5	£95.64	
Cisco PA100 power supply	Phoneline Plus - Cisco PA100 Power Supply		4	£18.78	
Grandstream HT801 ATA	Phoneline Plus - Handset - Grandstream HT801		4, 6	£60.91	
Yealink T31W IP Handset	Phoneline Plus - Handset - Yealink T31W		4, 7	£83.38	
Yealink T31W power supply	Phoneline Plus - Yealink T31W Power Supply		4	£17.33	
Yealink T34W IP Handset	Phoneline Plus - Handset - Yealink T34W		4, 7	£116.01	
Yealink T34W power supply	Phoneline Plus - Yealink T34W Power Supply		4	£18.78	

Services	Billing Event Name	Term	Notes	Unit Charges	
				NRR	ARR
Yealink W71P DECT Handset and Base Station	Phoneline Plus - Handset and Base Station - Yealink W71P DECT		4,5	£116.01	
Yealink W71H DECT Handset Only	Phoneline Plus - Handset - Yealink W71H DECT		4,5	£87.01	
Yealink W73P DECT Handset and Base Station	Phoneline Plus - Handset and Base Station - Yealink W73P DECT		4,5	£173.95	
Yealink W73H DECT Handset Only	Phoneline Plus - Handset - Yealink W73H DECT		4,5	£108.69	

	Hardware only	STANDARD	OFFICE	ANYWHERE
Supported devices/Clients				
Inclusive minutes bundle*	✓	✓	✓	✓
01, 02, 03 Numbers	✓	✓	✓	✓
Call barring & Blocking*	✓	✓	✓	✓
Call Transfer***	✓	✓	✓	✓
Call forwarding	✓	✓	✓	✓
Withhold number	✓	✓	✓	✓
Call Waiting & Call Hold	✓	✓	✓	✓
Personalised voicemail	✓	✓	✓	✓
Call Schedules***	✓	✓	✓	✓
Directories & Speed dials**		✓	✓	✓
Music on hold		✓	✓	✓
Activity feed & Call Notes		✓	✓	✓
Click to dial		✓	✓	✓
Voicemail to Email		✓	✓	✓
Voicemail Transcription		✓	✓	✓
Call Analytics		✓	✓	✓
Presence & DND		✓	✓	✓
Call Pull		✓	✓	✓
Hunt groups			✓	✓
IVR/Auto-attendant			✓	✓
Presentation Number			✓	✓
Alpha Tagging			✓	✓
N-Way Calling			✓	✓
Group paging			✓	✓
Virtual Mobile				✓
eSIM dialling				✓
2-Way SMS				✓

Services	Billing Event Name	Term	Notes	Unit Charges	
				NRR	ARR
WhatsApp Integration *For more information on minutes bundles please check Service Description **Settings are only manageable within the Partner portal for Hardware only licenses ***Transfer functionality will vary dependent on the end user devices					

<u>MLL SFIA Charges</u>	<u>Strategy and architecture</u>	<u>Change and transformation</u>	<u>Development and implementation</u>	<u>Delivery and operation</u>	<u>People and skills</u>	<u>Relationships and engagement</u>
1. Follow	£345	£330	£330	£330	£330	£330
2. Assist	£535	£535	£445	£385		£355
3. Apply	£645	£605	£715	£445		£445
4. Enable	£1,095	£605	£445	£570		£605
5. Ensure, advise	£1,290	£735	£735	£1,075	£645	£645
6. Initiate, influence	£1,390	£735	£735	£1,035	£1,065	£1,065
7. Set strategy, inspire, mobilise	£2,020	£2,020	£2,020	£2,020	£2,020	£2,020

Standards for consultancy day rate cards

Consultant's working day: 8 hours exclusive of travel and lunch

Working week: Monday to Friday excluding national holidays

Office hours: 9:00am to 5:00pm Monday to Friday

Travel, mileage subsistence: Included in day rate within M25. Payable at department's standard travel and subsistence rates outside M25

Mileage: As for travel, mileage subsistence

Professional indemnity insurance: included in day rate