



Cloud Security Service Definition Document

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Welcome to Devoteam

Devoteam is a leading consulting firm focused on digital strategy, tech platforms, cybersecurity, and business transformation. What defines us is Technology, it is our DNA. We believe in technology as a positive force, driving "Creative Tech for Better Change" across the UK Public Sector.

Agile at Scale, Local in Delivery

With over 25 years of experience, Devoteam has reached a level of maturity that allows us to support large-scale government transformations while remaining agile and responsive. We are a "mid-sized" specialist: big enough to offer global reach and massive R&D investment, yet small enough to provide the senior-level attention and flexibility that UK public sector bodies require.

- 11,000+ experts across EMEA.
- Dedicated UK-based consultants, many with high-level security clearances, ensuring compliance with UK data sovereignty and GDS standards.
- We continuously certify our people on the latest technologies to ensure our clients achieve measurable, high-impact results.

The Power of Strategic Partnerships

Devoteam's core belief is that organisations must think and behave like "Tech Players" to thrive. This requires a robust technological foundation built on world-class cloud platforms.

In the UK, we focus on leveraging the research and development power of our primary strategic partners. By mastering these ecosystems, we help our clients scale rapidly and securely.

End-to-End Transformation

Our circular, continuous innovation journey takes you from vision to reality:

- We co-create new digital services and citizen experiences.
- We build and implement these services on secure cloud platforms.
- Through our Cloud Managed Services, we ensure your digital products are always secure, optimised, and evolving with the latest platform features.

By combining the world's leading cloud platforms with our expertise, we provide a powerful end-to-end approach that reduces legacy debt and accelerates the delivery of 21st-century public services.

Devoteam Wiz Partnership

As an EMEA strategic partner, Devoteam combines its cloud expertise with **Wiz's agentless CNAPP** to deliver a unified security operating model. We eliminate "security silos" by replacing fragmented tools with the **Wiz Security Graph**, providing 100% visibility across multi-cloud estates. Together, we empower teams to automate remediation and secure digital transformation with confidence.

Why Wiz?

Overview

Many UK Public Sector organisations struggle with cloud security because traditional tools rely on fragmented agents that isolate vulnerabilities from their wider context. This creates "security silos" where teams are overwhelmed by thousands of disconnected alerts, making it impossible to identify the few risks that actually matter.

Wiz solves this through a unified **Cloud Native Application Protection Platform (CNAPP)**. By using a 100% agentless, API-first approach, Wiz provides full visibility across your entire multi-cloud estate (AWS, Azure, GCP) in minutes. This approach eliminates the performance and operational overhead of agents, allowing security teams to reduce alert noise and empower developers to innovate at pace without compromising the organisation's security posture.

Technical Insight

At a technical level, traditional security tools fail because they lack the "cloud context" necessary to understand how disparate risks—such as misconfigurations, vulnerabilities, and identity permissions—interact. Wiz resolves this by consolidating all cloud metadata into the **Wiz Security Graph**.

This architecture uses a unified risk engine to identify **"toxic combinations"** (e.g., a vulnerable container with internet exposure and high-privilege access to sensitive data). By correlating these signals, Wiz creates a prioritised list of **actionable attack paths** rather than a flat list of CVEs. This enables end-to-end traceability from code-to-cloud, allowing teams to automate remediation and secure the entire digital value stream with precision.

Technical Features

The Wiz platform provides a centralised governance layer that scales with organisational maturity.

- **Wiz Security Graph:** The primary metadata engine providing cross-cloud relationship mapping.
- **Atlassian & ServiceNow Connectivity:** Native integrations to automate the "ticket-to-remediation" lifecycle.
- **Wiz Guardrails:** Policy-driven enforcement to prevent non-compliant infrastructure from being deployed.
- **100% Agentless Visibility:** Achieve full coverage across PaaS, VMs, serverless, and containers in minutes with zero impact on workload performance.
- **Unified CNAPP:** Consolidate multiple point solutions (CSPM, CWPP, CIEM, and DSPM) into a single, integrated platform.
- **Attack Path Prioritisation:** Shift from "alert fatigue" to "risk resolution" by focusing on the 0.1% of issues that represent real attack vectors.
- **Shift-Left Security:** Integrate security guardrails directly into CI/CD pipelines (Wiz Code) to prevent vulnerabilities from ever reaching production.
- **AI-SPM & Mosaic AI:** Dedicated security posture management for AI models and infrastructure, ensuring that emerging GenAI deployments are secure by design.

Tiering Note: Advanced features, including Wiz Runtime Sensor (Real-time Threat Detection) and Advanced Data Security Posture Management (DSPM), are subject to specific subscription tiers. For organisations requiring deep forensic analysis and real-time incident response, the Wiz Premium tier is recommended.

Why Devoteam?

As a **Strategic Wiz Partner** and an award-winning leader in EMEA cloud consulting, Devoteam provides the strategic expertise necessary to operationalise Wiz within complex UK Public Sector environments. We go beyond tool deployment to build a mature **Cloud Security Operating Model**.

- **Expertise:** Our team consists of certified architects who specialise in securing high-scale cloud environments for government and public bodies.
- **GDS & UK Compliance:** We ensure your Wiz implementation is tailored to meet UK-specific standards, including **Cyber Essentials Plus** and **NIST** frameworks.

- **Operational Enablement:** We focus on "Democratising Security"—training your development teams to use Wiz context to fix their own risks, thereby reducing the burden on central SecOps.
- **Managed Security Integration:** Devoteam can integrate Wiz alerts into your existing "System of Work" (such as Jira or ServiceNow), providing automated response workflows and 24/7 visibility.

Our Services

- **Agentless Multi-Cloud Discovery:** Rapid API-based scanning across AWS, Azure, and Google Cloud.
- **Security Graph Implementation:** Mapping complex relationships between vulnerabilities, identities, and secrets.
- **Attack Path Prioritisation:** Identifying high-risk "toxic combinations" that create viable breach paths.
- **Shift-Left Security Integration:** Embedding vulnerability scanning into CI/CD pipelines and developer IDEs.
- **Real-Time Threat Detection:** Monitoring runtime behavior for malicious activity with Wiz Defend.
- **Automated Remediation Workflows:** Triggering instant fixes via Jira, Slack, or ServiceNow integrations.
- **Compliance Framework Mapping:** Auditing against NIST, GDPR, and Cyber Essentials Plus standards.
- **Identity & Entitlement Governance:** Managing Cloud Infrastructure Entitlement (CIEM) to prevent privilege escalation.
- **Data Security Posture Management:** Identifying and protecting sensitive data stored in cloud buckets.
- **Managed Security Advisory:** Ongoing consulting from Devoteam's certified cloud security architects.

Service Benefits

- **Instant Environment Visibility:** Achieve 100% cloud coverage in minutes without installing agents.
- **Drastic Alert Reduction:** Focus on the 0.1% of critical, exploitable risks.
- **Lower Operational Costs:** Consolidate multiple security tools into a single platform.
- **Faster Incident Response:** Improve MTTR with automated forensic collection and investigation.
- **Improved Developer Agility:** Enable secure coding without slowing down release cycles.
- **Assured Regulatory Compliance:** Maintain audit-ready posture with continuous automated checking.

- **Reduced Attack Surface:** Proactively harden infrastructure by removing unused permissions/secrets.
- **Expert Governance Strategy:** Leverage Devoteam's UK public sector and partner expertise.
- **Seamless Multi-Cloud Management:** Unified security governance across all public cloud providers.
- **Scalable Security Operations:** Future-proof your security as your cloud footprint grows.

General Information

Onboarding and Offboarding

Every Devoteam assignment requires close collaboration with our clients and their suppliers. Our people build strong relationships; quickly orienting themselves with each Stakeholder's perspective, understanding their current and future needs as well as the desired state, the work underway and any current challenges, whilst facilitating consensus across the groups. We appoint one of our senior leaders to direct engagements and actively participate in senior-level workshops

It would be our aim to have continuously transferred knowledge throughout each engagement. However, at project closure, our Engagement Lead would also:

- Ensure that all defined Products have been delivered
- Any work in progress is documented and passed to an agreed client stakeholder.
- Run lessons learnt exercises relating to our delivery with key stakeholders and share the results.

Data Backup and Restore, BCP and Disaster Recovery

We are a professional services company and we deliver within our client's physical or virtual environment, we, therefore, adopt and follow our client's DR/BCP policies. Our engagements do not require us to remove data from our client's environments.

We operate hybrid and flexible working so agree with our clients where it would be best to locate the joint project team and we frequently have a mix of home working, on client site and at Devoteam offices. In addition, all Devoteam employees and associates use standardised laptops, operating systems and adhere to strict

procedures and anti-virus measures to protect both Devoteam and client information at all times.

Devoteam maintains an office in central London for management and administration purposes, this is a serviced office, we rely on and adhere to services provided by that Serviced Office and their backup procedures. Should the office become inoperable for any reason our policy is to instruct central office personnel to work at home, where they are able to undertake their roles using their portable laptops until the event has been resolved. All Devoteam software is Cloud-based and so has a high degree of resilience and backup is provided as part of the licensing arrangements.

Service Levels

We would agree on a set of Service Levels that are appropriate for the type of engagement, covering, for example, Response and Resolution times. These services, depending on the scope and complexity of the delivery can take the form of

- Dedicated resources, from a single resource to a team of many.
- Remote and/or onsite delivery.

Full details of a Service Level Agreement, including consequences for failure to meet Service Levels, will be mutually agreed upon between both parties where appropriate.

Termination

Termination will be agreed upon on a project by project basis in alignment with G Cloud Terms and Conditions.

Service Constraints

Our services typically do not have any constraints.

Ordering Process & Contact Details

Order process

To place an order or request assistance please contact:

John Lacey

Managing Director

UKGovTenders@devoteam.com

0207 288 2800

General Enquiries

uk.info@devoteam.com

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0207 288 2800

About Devoteam

Devoteam is a tech consulting firm specialised in cloud, cybersecurity, data, and sustainability. Tech Native for over 25 years, Devoteam guides businesses through sustainable digital transformation to unlock their full potential.

With over 11,000 employees in more than 25 countries across Europe, the Middle East, and Africa, Devoteam is committed to putting technology at the service of people. To realise this vision, we partner with the top cloud platforms in the world, Microsoft Azure, Google Cloud, and AWS.