



AKITA

Monitoring-as-a-Service

Unplanned outages and performance degradation place unnecessary strain on operations and internal IT teams. Without continuous visibility, issues often surface only after users are impacted, increasing downtime and recovery effort.

Akita's Monitoring as a Service provides continuous oversight of IT environments through a dedicated Network Operations Centre (NOC). The service maintains performance, availability, and stability by identifying and addressing issues before they disrupt business services.

About Monitoring-As-A-Service

Monitoring-As-A-Service delivers real-time visibility across defined IT environments, including servers, networks, storage, virtualised platforms, and critical applications.

Using proactive monitoring and intelligent alerting, the service enables early identification of performance issues, capacity constraints, and potential failures.

By applying consistent monitoring standards and centralised oversight, Akita helps organisations move from reactive support to preventative operational management.

Our Approach

- Monitor infrastructure and applications in real time against defined health and performance baselines
- Detect abnormal behaviour early to prevent outages and service degradation
- Use centralised alerting with configurable thresholds and escalation paths
- Correlate events to reduce noise and accelerate fault identification
- Provide dashboards and reporting to support operational insight and planning

Monitoring-as-a-Service Benefits

- **Early issue detection:** Problems are identified and addressed before they impact users or critical services
- **Reduced downtime:** Proactive monitoring and alerting minimise unplanned outages
- **Operational stability:** Improved reliability across infrastructure and applications
- **Faster response:** Accelerated incident detection and resolution reduces disruption
- **Performance visibility:** Clear insight into system health and application performance
- **Capacity planning:** Performance trend analysis supports informed infrastructure planning
- **Risk reduction:** Continuous oversight lowers operational and service delivery risk
- **Service assurance:** Supports the maintenance of service levels and availability targets