

E-Commerce Web Development and CRM Support



DBaaS Ltd Team

About DBaaS Ltd

Leading IT and Web Service Agency

DBaaS Ltd is a leading IT and web service agency specializing in **innovative solutions** and client-focused strategies. We help companies digitally transform to achieve their business goals.



Expertise

DBaaS Ltd excels in **IT Consulting**, **App Development**, and **Digital Marketing**. Our expert team focuses on eCommerce Development, QA Testing, and IT Support & Maintenance, ensuring tailored solutions that drive innovation. We partner with clients to enhance operational efficiency and achieve digital transformation goals.



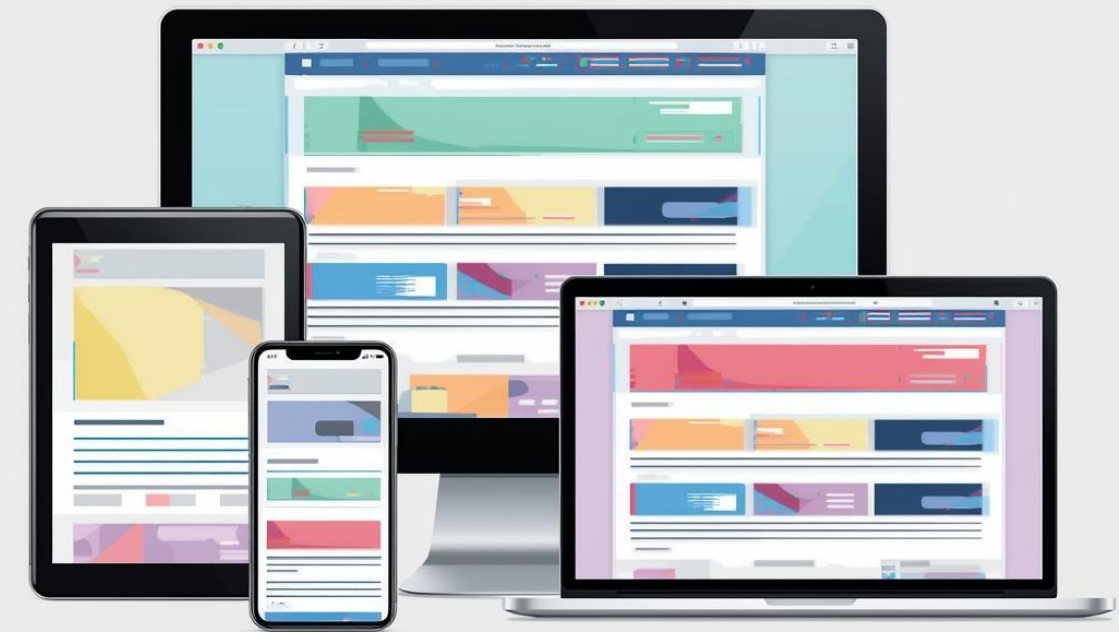
eCommerce Platforms

Our eCommerce development expertise spans various platforms including **WooCommerce, Shopify, Magento, WordPress, and Drupal**. Each platform offers unique strengths, enabling us to tailor solutions that meet diverse business needs while ensuring optimal performance, scalability, and user experience for our clients.



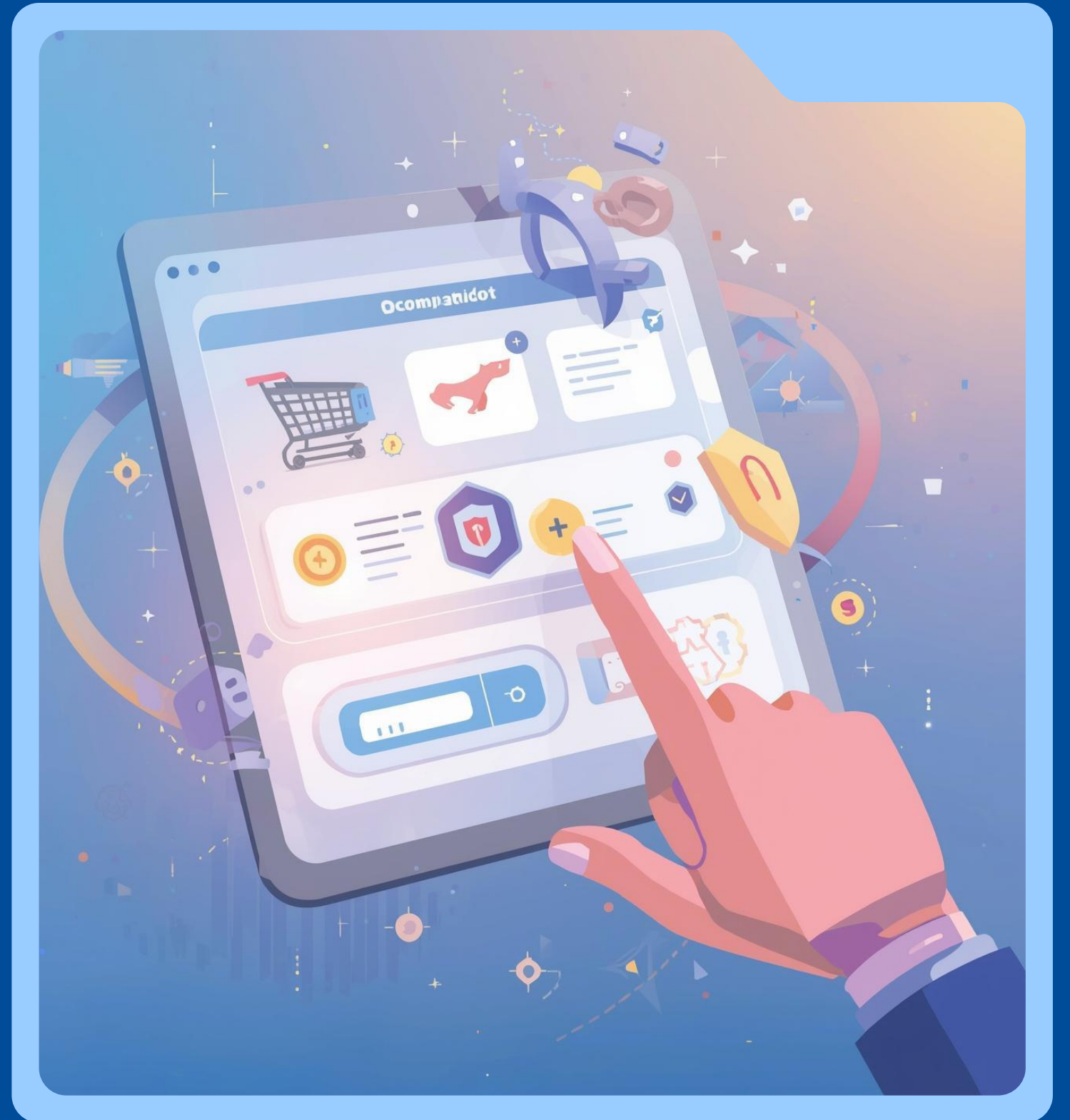
Responsive Design

In today's digital landscape, **responsive design** is crucial for ensuring seamless user experiences across all devices, including tablets, smartphones, and laptops. Our approach focuses on creating visually stunning and functional designs tailored to client branding, providing an engaging experience for every user.



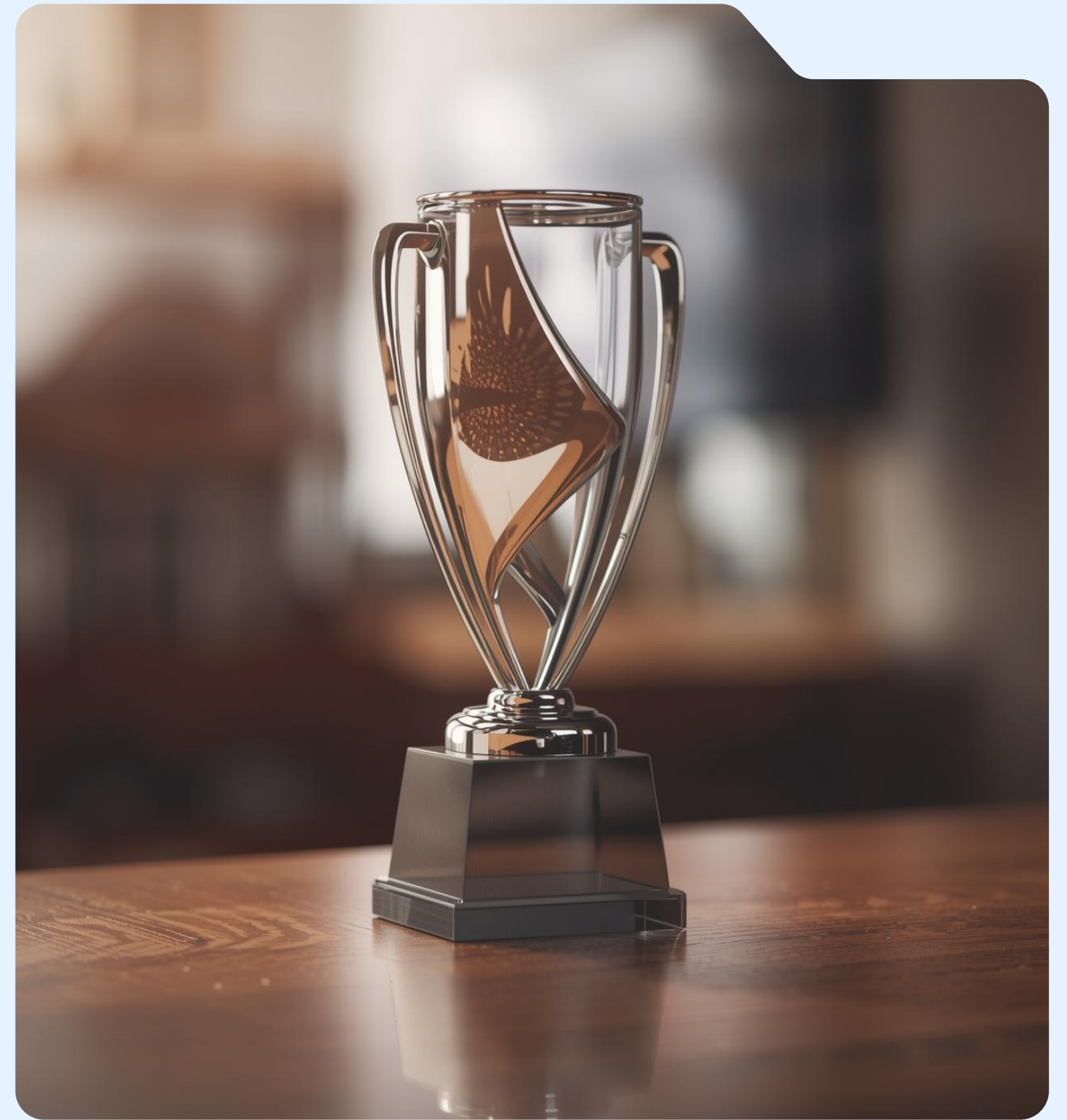
eCommerce Functionality

Our eCommerce solutions prioritize **user-friendly design** and seamless integration. Key features include secure payment gateway integration, robust API connectivity, and an instant checkout process. This ensures a smooth and efficient shopping experience, significantly enhancing customer satisfaction and conversion rates.



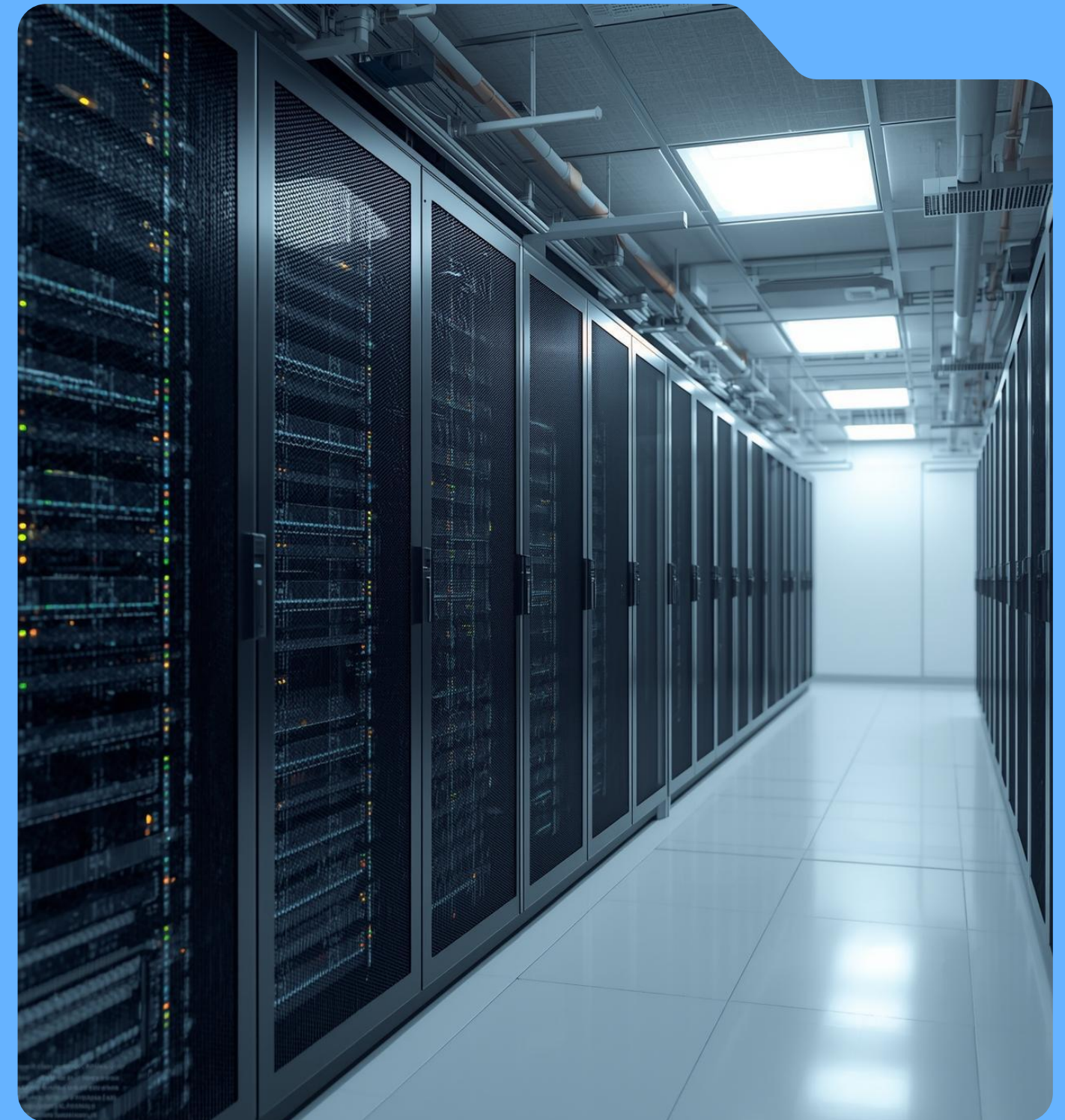
Award Winning

With over **three years** of experience, DBaaS Ltd has successfully delivered **more than 50 websites** tailored to client needs. Our focus on SEO-optimized and conversion-driven designs ensures that every project not only meets but exceeds expectations, driving growth and success for our clients.



Cutting-Edge

At DBaaS Ltd, we utilize the **latest tools and frameworks** to enhance performance and scalability. Our commitment to ongoing innovation ensures that our solutions remain **robust and future-ready**, adapting to new challenges and technologies in the evolving digital landscape.



CRM Solutions

Our CRM support services include **Microsoft Dynamics 365**, offering enterprise-grade capabilities tailored to businesses of all sizes. We also provide open-source CRM solutions, ensuring flexibility and customization to meet the unique needs of our clients and enhance their customer relationship management practices.



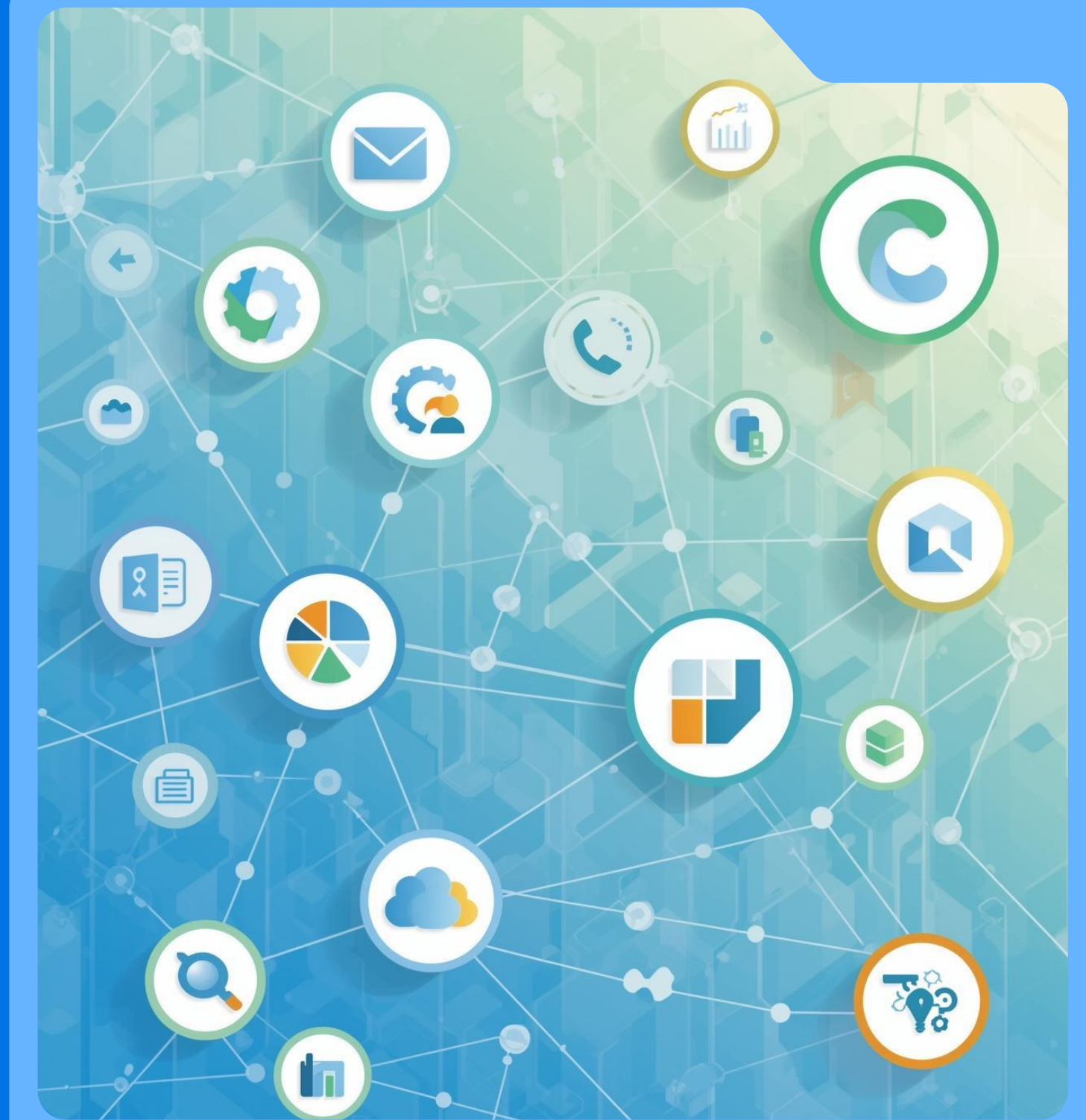
CRM Benefits

Our CRM support services drive **cost reduction** by streamlining processes and optimizing resources. By leveraging advanced CRM capabilities, businesses can maximize income through improved customer insights and targeted marketing strategies, ultimately enhancing growth and productivity across all departments.



Third-Party SaaS Support

Our expertise in **integrating third-party SaaS tools** enhances lead conversion and boosts revenue. We provide tailored solutions that improve customer retention by seamlessly connecting various platforms, ensuring your business has the right tools to thrive in today's competitive landscape.



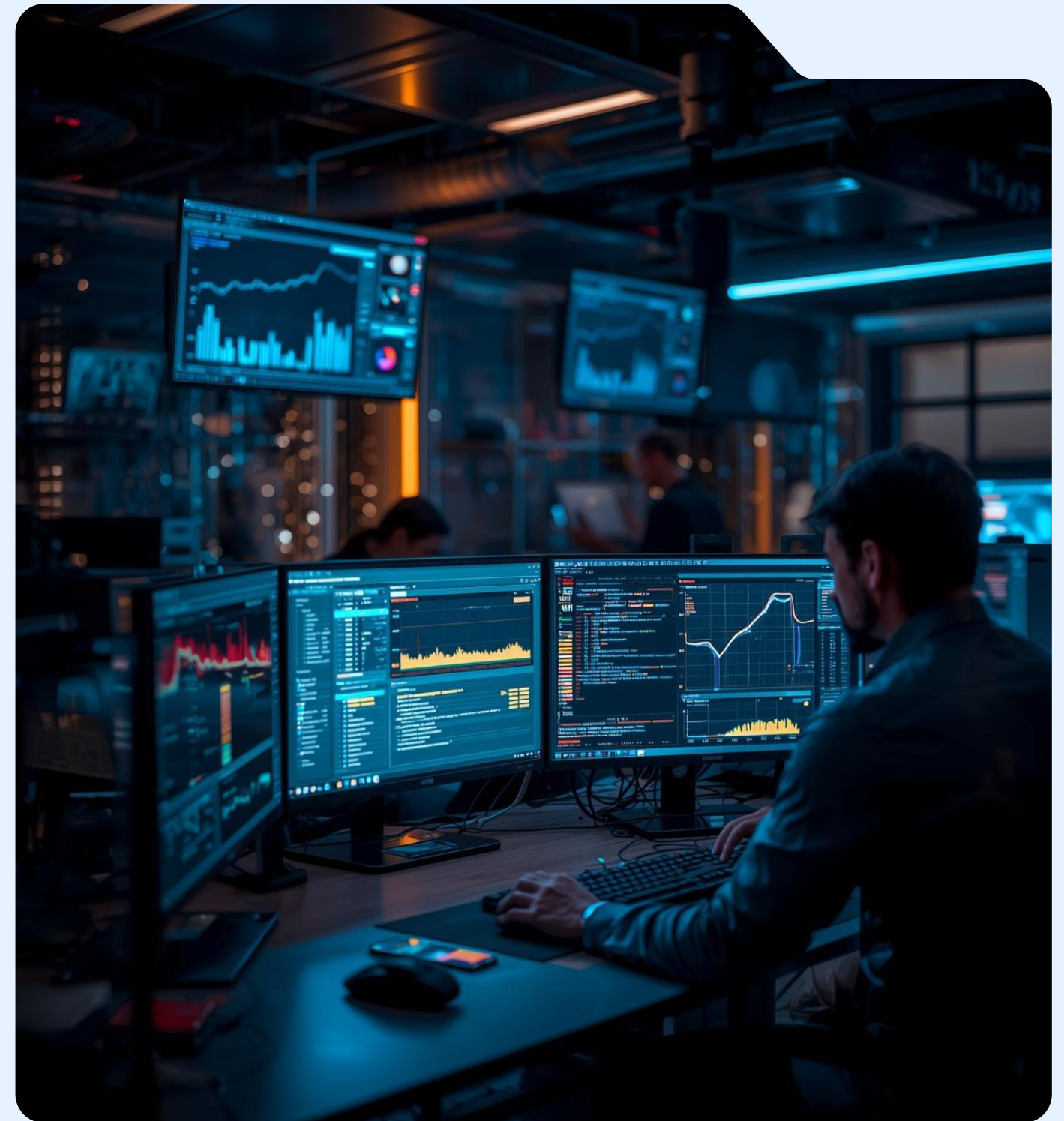
Support Modes

Our comprehensive support options ensure that clients receive immediate assistance through our telephone helpdesk, efficient troubleshooting via remote support, and tailored training programs. We also offer small development work and system reviews to optimize performance and maintain seamless operations.



Dedicated Support

Our **year-round support** ensures proactive monitoring for early detection and prevention of issues. We offer multi-use support packages that encompass development, patching, and issue resolution, tailored to your evolving business needs, providing peace of mind and operational continuity.



Management & Support

Our expert team specializes in comprehensive software management for platforms such as Windows, SQL Server, .NET, and Kentico. We guarantee **99.999% uptime** to ensure your systems are always operational, enhancing business continuity and client satisfaction through reliable service and proactive support.



Reliability

Our commitment to **24x7x365 monitoring** ensures that your systems remain secure and operational. We conduct regular stress and performance testing to identify potential vulnerabilities, while our disaster recovery plans guarantee business continuity, minimizing downtime and ensuring seamless operations in any scenario.

