



G Cloud 15: Lot 3 Cloud DBA and Database Support Services

DBaaS Ltd – Comprehensive Database Management Across 35 Platform Technologies

Enterprise-Scale Database Expertise

Our Capabilities

DBaaS Ltd delivers comprehensive database management, support, and consulting services across 35 major database platforms. We cover all critical categories including relational SQL, NoSQL variants, distributed SQL, time-series, data warehouses, and advanced analytics platforms.

With 218 specialized team members averaging 7.9+ years of experience, we provide the depth and breadth of expertise required for mission-critical database operations.

35

Database Platforms

Complete coverage across all major database technologies

218

Team Specialists

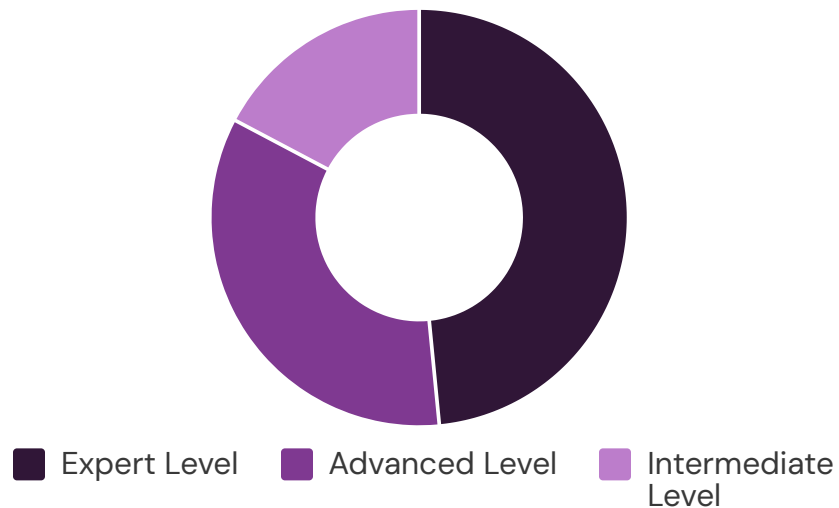
Dedicated experts with deep technical knowledge

7.9+

Years Experience

Average team expertise ensures proven reliability

Support Excellence Distribution



Three-Tier Expertise Model

Our support framework ensures appropriate depth for each technology in our portfolio. Nearly half of our supported databases benefit from expert-level support with 14+ years of team experience.

Expert Level (14+ years)

17 databases representing 49% of our portfolio, including Oracle, PostgreSQL, MySQL, and Snowflake

Advanced Level (10+ years)

12 databases representing 34% of coverage, including MariaDB, Cassandra, and Neo4j

Intermediate Level (5+ years)

6 databases representing 17% of support, including CouchDB, ArangoDB, and PrestoDB

Relational SQL Database Mastery

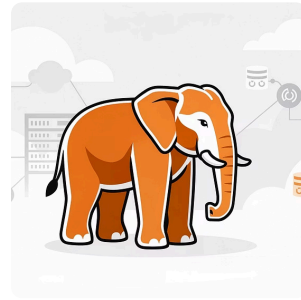
Comprehensive support for 7 enterprise-grade relational database platforms powering mission-critical applications worldwide.



Oracle Database

Expert Level: 14+ years, 8 specialists

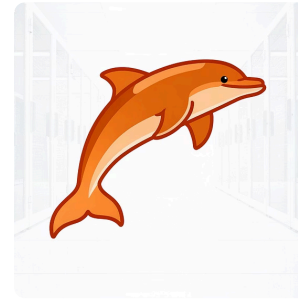
Enterprise RDBMS with RAC, DataGuard, and Advanced Security. Ideal for banking, ERP, and large-scale OLTP workloads.



PostgreSQL

Expert Level: 14+ years, 10 specialists

Advanced open-source database with extensibility, JSON support, and standards compliance for web applications and analytics.



MySQL

Expert Level: 14+ years, 12 specialists

High-performance web database with replication and clustering. Powers e-commerce, content management, and LAMP stack applications.



Microsoft SQL Server

Expert Level: 12+ years, 9 specialists

Comprehensive platform with Always On, Columnstore, and integrated BI capabilities for enterprise and .NET applications.

NoSQL Document & Key-Value Expertise

Flexible Data Models for Modern Applications

Our NoSQL capabilities span document stores and key-value databases, enabling flexible schema designs and high-performance data access patterns. We support 5 leading NoSQL platforms optimized for web, mobile, and real-time applications.

MongoDB

Expert: 10+ years, 7 specialists. Flexible JSON documents with sharding and replication for content management and IoT.

Redis

Expert: 10+ years, 6 specialists. In-memory data store with sub-millisecond latency for caching and message queuing.

Amazon DynamoDB

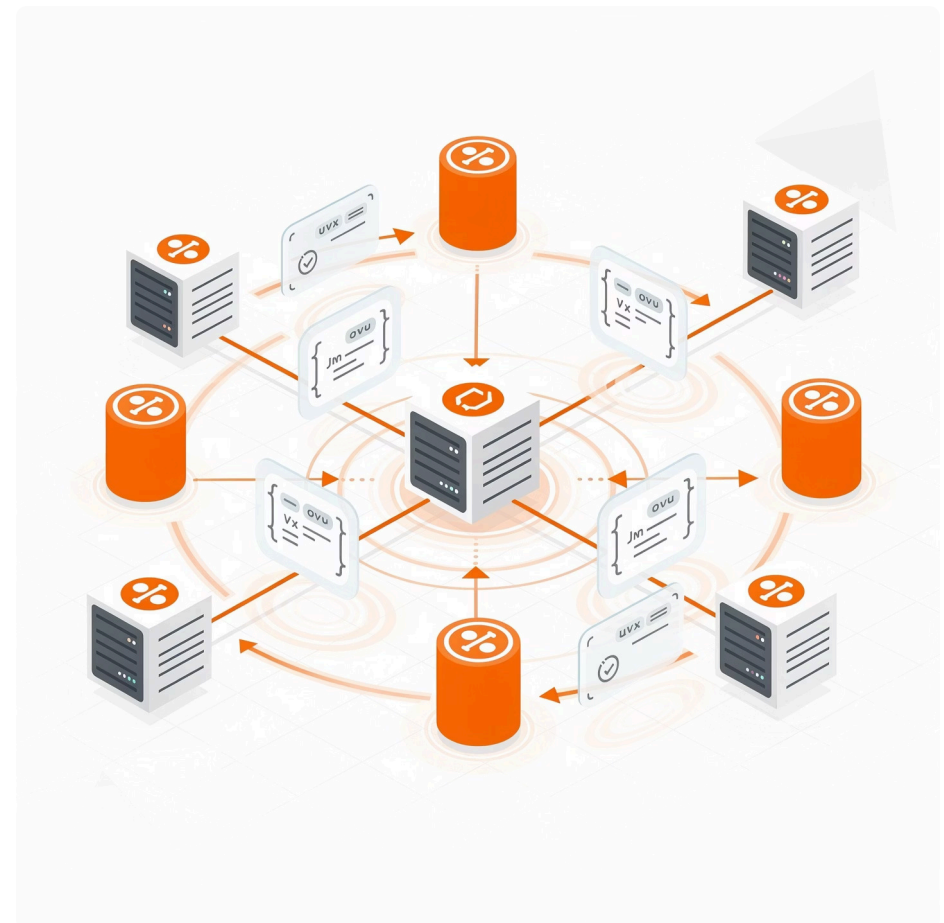
Expert: 8+ years, 8 specialists. Serverless NoSQL with auto-scaling and global tables for AWS-native applications.

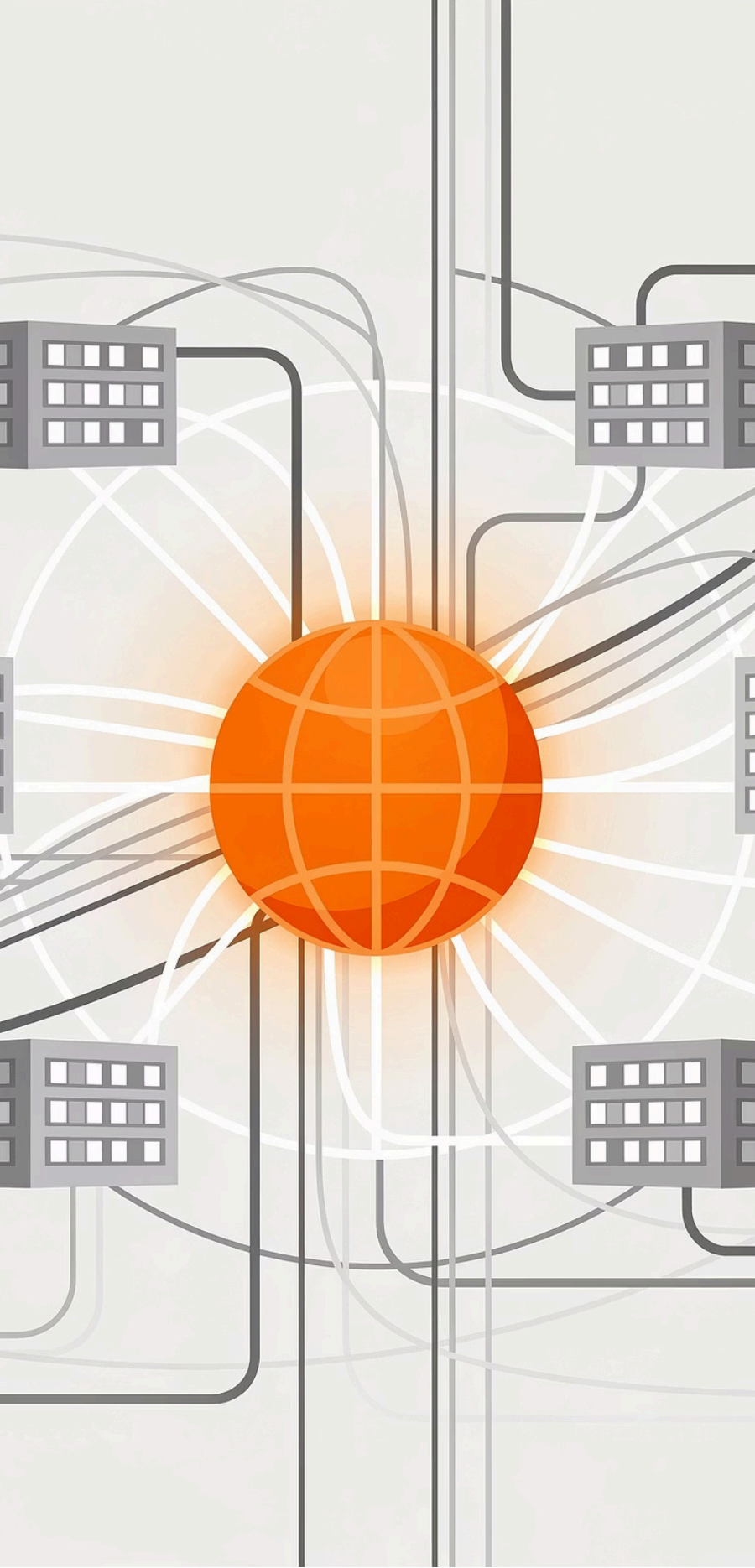
Couchbase

Advanced: 7+ years, 4 specialists. High-performance document database with N1QL queries and mobile sync.

CouchDB

Intermediate: 5+ years, 3 specialists. HTTP-based document store with multi-master replication.





Column-Family, Graph & Distributed SQL

Specialized expertise in scalable NoSQL architectures and next-generation distributed databases.

Apache Cassandra

Advanced: 8+ years, 5 specialists

Linear scalability with no single point of failure. Multi-datacenter replication for time-series, IoT, and messaging applications.

Neo4j

Advanced: 7+ years, 4 specialists

Native graph database with Cypher query language. Perfect for social networks, fraud detection, and recommendation engines.

CockroachDB

Advanced: 5+ years, 4 specialists

Distributed SQL with PostgreSQL compatibility and strong consistency. Geo-partitioning for global applications.

Google Cloud Spanner

Advanced: 6+ years, 5 specialists

Globally distributed with external consistency. Ideal for financial systems, gaming, and multi-region retail applications.

Time-Series & Multi-Model Platforms



Purpose-Built for Modern Workloads

Specialized databases designed for time-series data, IoT monitoring, and flexible multi-model data management.



InfluxDB

Advanced: 6+ years.

Purpose-built for time-series with high write throughput. IoT monitoring and DevOps metrics.



TimescaleDB

Expert: 7+ years.

PostgreSQL-based time-series with continuous aggregates. Financial data and infrastructure monitoring.



ArangoDB

Intermediate: 5+ years.

Multi-model supporting graph, document, and key-value with AQL query language.



Azure Cosmos DB

Expert: 7+ years, 8

specialists. Globally distributed multi-model with multiple APIs and consistency models.

Enterprise Data Warehouse Excellence

Expert-level support for 7 leading data warehouse platforms powering enterprise analytics and business intelligence.



Amazon Redshift

Expert: 9+ years, 7 specialists. MPP architecture with columnar storage and concurrency scaling for AWS-native analytics.



Snowflake

Expert: 6+ years, 9 specialists. Cloud-native with separation of compute and storage. Zero-copy cloning and time travel.



Google BigQuery

Expert: 7+ years, 6 specialists. Serverless petabyte-scale warehouse with built-in ML and real-time analytics capabilities.



Azure Synapse Analytics

Expert: 6+ years, 7 specialists. Unified platform combining data warehouse and big data with Azure ecosystem integration.

Data Lake & Advanced Analytics Platforms

Unified Analytics for AI and ML

Our analytics platform expertise enables organizations to process massive datasets, build machine learning models, and derive real-time insights from diverse data sources.



Databricks

Expert: 5+ years, 8 specialists. Unified platform with Delta Lake and MLflow for data engineering and machine learning.

Apache Spark

Expert: 8+ years, 9 specialists. In-memory processing engine for batch, streaming, and ML workloads at massive scale.

Elasticsearch

Expert: 8+ years, 6 specialists. Distributed search and analytics with RESTful API for full-text search and log analysis.



Global Cloud Platform Coverage

Comprehensive multi-cloud expertise ensuring flexibility, resilience, and vendor independence across all major providers.



Amazon Web Services

30 databases supported

RDS, Aurora, DynamoDB, DocumentDB, ElastiCache, Redshift, EMR, Neptune



Microsoft Azure

28 databases supported

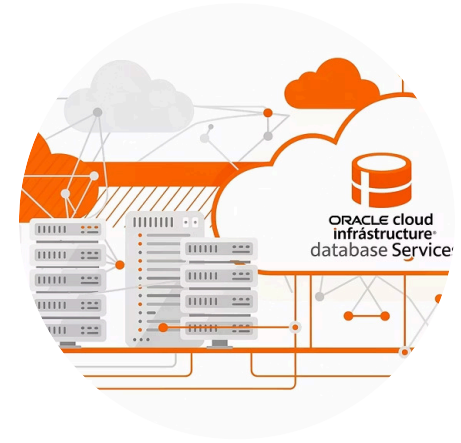
SQL Database, Cosmos DB, PostgreSQL, MySQL, Cache for Redis, Synapse Analytics



Google Cloud Platform

27 databases supported

Cloud SQL, Firestore, Bigtable, Spanner, BigQuery, Dataproc



Oracle Cloud

4 databases supported

Autonomous Database, Exadata Cloud, MySQL Database Service

❏ **Multi-Cloud Advantage:** 22 database platforms support deployment across multiple cloud providers, enabling strategic flexibility and avoiding vendor lock-in.

Industry-Leading Certifications

Over 255 professional certifications across vendor, cloud platform, and specialized database technologies.

Vendor Certifications

120+ certified professionals

- Oracle OCP: 8 specialists
- MySQL DBA: 8 specialists
- Azure Database Admin: 6 specialists
- AWS Database Specialty: 7 specialists
- PostgreSQL CE: 5 specialists
- MongoDB Certified: 4 specialists
- Redis Certified: 3 specialists

Cloud Platforms

90+ certified professionals

- AWS Solutions Architect Pro: 10 specialists
- Azure Solutions Architect: 8 specialists
- Azure Data Engineer: 7 specialists
- Google Cloud Data Engineer: 6 specialists
- Google Cloud Architect: 5 specialists

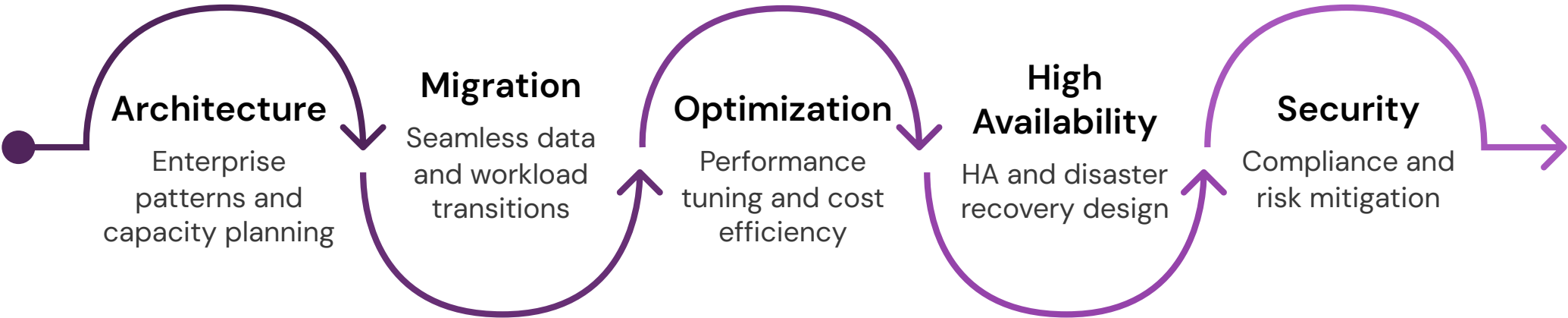
Specialized Skills

45+ certified professionals

- SnowPro Core/Advanced: 9 specialists
- Databricks Professional: 8 specialists
- Elastic Certified Engineer: 6 specialists
- Neo4j Certified: 4 specialists



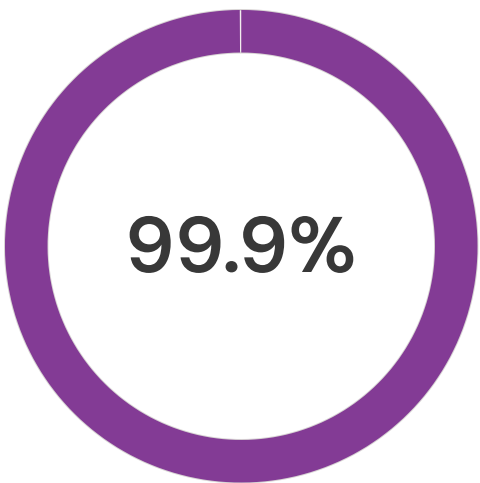
Comprehensive Service Capabilities



End-to-end database lifecycle management from architecture design through ongoing support and optimization.

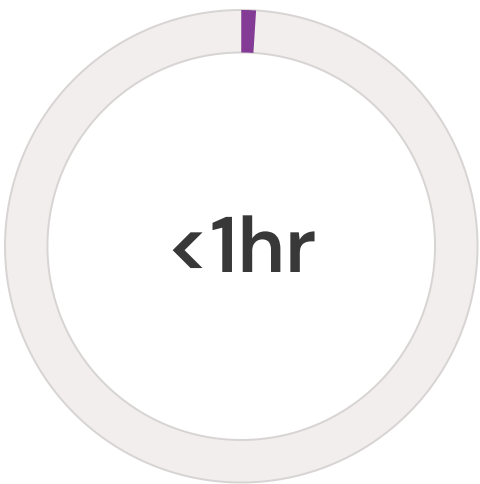
Architecture & Design Enterprise patterns, capacity planning, HA/DR architecture, multi-region designs	Migration Services Zero-downtime strategies, cross-platform migrations, cloud transitions, data validation
Performance Optimization Query tuning, index strategies, parameter optimization, monitoring setup	Security & Compliance Encryption, access control, audit logging, vulnerability assessments, hardening

High Availability & Support Guarantees



Uptime SLA

Guaranteed service availability with proactive monitoring



RPO Target

Recovery Point Objective for minimal data loss



RTO Target

Recovery Time Objective for rapid restoration

Disaster Recovery Excellence

Our comprehensive DR capabilities ensure business continuity with minimal disruption. We implement clustering and replication, automate failover procedures, and maintain rigorous backup strategies across all supported platforms.

Every client benefits from point-in-time recovery capabilities, regular DR testing, and documented runbooks for rapid recovery execution.

Key DR Components:

- Multi-region replication strategies
- Automated backup verification
- Regular failover testing
- Comprehensive documentation

24/7 Global Support

- Proactive monitoring and alerting across all platforms
- Rapid incident response and resolution
- Performance trending and capacity planning
- Regular health checks and assessments
- Automated patch management and upgrades
- Dedicated support team assignments

Industry & Workload Specialization



Financial Services

Oracle, SQL Server, PostgreSQL, and CockroachDB for banking, trading platforms, and regulatory compliance requirements.



Healthcare

SQL Server, PostgreSQL, MongoDB, and Redis for EMR systems, patient data management, and HIPAA compliance.



Retail & E-commerce

MySQL, MongoDB, Redis, and Elasticsearch for high-traffic websites, inventory management, and personalization.



Technology & SaaS

PostgreSQL, MongoDB, Redis, and Snowflake for multi-tenant applications, analytics, and scalable platforms.



Manufacturing

Oracle, SQL Server, and SAP HANA for ERP systems, supply chain management, and IoT integration.



Government & Public Sector

PostgreSQL, Oracle, and SQL Server for citizen services, compliance, and secure data management.

Partner with DBaaS Ltd

G Cloud 15 Database Services Provider

DBaaS Ltd delivers enterprise-grade database management across 35 platforms, backed by 218 specialists with an average of 7.9+ years experience. Our comprehensive service portfolio covers architecture, migration, optimization, security, and 24/7 support.

Contact our team to discuss your specific database requirements, migration projects, or ongoing support needs. We provide tailored solutions for organizations of all sizes across all major cloud platforms.

General Inquiries

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Database Consulting

Email: database@dbaasltd.com

For architecture and design services

Migration Services

Email: migration@dbaasltd.com

For platform migrations and cloud transitions

24/7 Support

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