

Migrating from ARIS to Celonis

Service definition

This service supports organisations migrating existing process models and process mining assets from ARIS into Celonis. The service focuses on transferring content using automated migration approaches, preserving data integrity, configuring the Celonis environment, and enabling teams to use the platform effectively.

This is a professional services offering and does not include the provision or hosting of Celonis licences.

What the service includes

The service may include:

- Migration of ARIS process models into Celonis
- Migration of ARIS process mining data and structures
- Mapping of ARIS content to Celonis data and model structures
- Configuration of Celonis environments, access, and roles
- Validation of migrated models and datasets
- Initial user enablement and handover
- Optional training and post-migration support

The exact scope is agreed with the customer at the start of the engagement.

How the service works

Delivery is outcome-focused and typically includes:

- Mobilisation and migration planning
- Automated migration and environment configuration
- Validation, handover, and close

The approach is tailored to customer needs and delivered by experienced bpmd consultants with ARIS and Celonis expertise.

Onboarding and offboarding

Onboarding includes mobilisation, scope confirmation, and agreement of access to ARIS, Celonis, and relevant data sources.



Offboarding includes handover of migrated models and datasets, supporting documentation, and knowledge transfer to customer teams, followed by confirmation of service completion.

Data backup, disaster recovery, and business continuity

This service does not provide hosting, backup, or disaster recovery services.

All data backup, resilience, and disaster recovery arrangements are provided by Celonis and the customer's hosting environment. bpmd does not retain customer data beyond the engagement unless explicitly agreed.

Service constraints

There are no specific service constraints.

Delivery can be provided remotely or on-site, subject to customer requirements.

Delivery depends on timely access to ARIS environments, Celonis environments, and relevant data.

Service levels

As a professional services engagement, this service does not include fixed performance or availability service levels.

Delivery milestones, timescales, and support arrangements are agreed with the customer at the start of the engagement.

Support and after-sales service

Support is provided during agreed working hours as part of the engagement.

Optional post-migration support or follow-on services can be agreed separately under the G-Cloud framework.

Technical requirements

The customer is responsible for:

- Providing access to ARIS environments and content
- Providing access to Celonis environments
- Ensuring appropriate Celonis licences are in place
- Providing access to relevant source data

No specialist hardware or software is required from bpmd.



Outage and maintenance management

bpmd does not manage Celonis platform outages or maintenance windows.

Platform availability and maintenance are managed by Celonis and communicated through standard Celonis channels.

Hosting options and locations

This service does not include hosting.

Hosting locations and data residency are governed by the customer's agreement with Celonis.

Access to data upon exit

All migrated models, datasets, and outputs remain the property of the customer.

bpmd does not retain access to customer systems or data after service completion unless explicitly agreed.

Security

bpmd works in line with customer security policies.

Access to systems and data is limited to the agreed scope and duration of the engagement and follows least-privilege principles.