



SYX – Visits and Inspections Management Software

Charging Method

Pricing is an annual license based on the number of Council Tax Hereditaments within the Buyer's jurisdiction. All prices exclude VAT.

The price includes unlimited user licences / accounts. There is no restriction on the number of "seats" in use at any time concurrently or otherwise.

Free API Integrations (where available)

All available API's are provided without additional annual or setup charges. Our API's use OpenAPI (swagger) specifications and are available to any authorised user of the system.

If you would like an API enabled account, please contact support@ascendantsol.co.uk with your dedicated IP address range and an email address for a login account to be created.

Additional support for API integrations and training is available to be purchased through our G-Cloud service "Cloud Engineering and Support Services" if required.

Optional sub-tenant / licence sharing internally

Buyers may choose to "share" this service within their organisation, e.g. to other departments. For best practice departmental data isolation Ascendant Solutions can provide as many "sub tenants" as necessary for your organisation. Each "sub tenant" has a one-off setup cost of £400 + VAT per sub-tenant and will ensure that the department's users and data is isolated from another's, but the Buyer and licence terms remain the same. For Credits based licences the credits are consumed by the Buyer organisation as they are used by sub tenants. There is no requirement to distribute and balance allocations of credits to subtenants.



Recommended Onboarding Days – 2 Days per team, Recommended Training Days – 2 Days per team, Recommended Migration Days – 1 Day/2 Days per team

If desirable, Ascendant's onboarding team can provide 2 onboarding support days per team, this is to separate the service into subtenants so that organisational departments are unable to access each other data. We can also provide 2 training days per team, to ensure that the various roles and access levels are trained to gain maximum ROI from the platform. We can also provide 1/2 migration day per team, this is to ensure that records from previous systems can be moved into SYX so this system becomes a single source of truth for all authority data. For these pricing additions, see our G-Cloud Service "Cloud Engineering and Support Services".



		Price depending on the Financial Year at the time of purchase				
Band	Council Tax Hereditaments	2026 / 2027	2027 / 2028	2028 / 2029	2029 / 2030	2030 / 2031
1	40,000 and below	£12,900	£13,287	£13,686	£14,097	£14,520
2	40,001 to 50,000	£13,706	£14,117	£14,541	£14,977	£15,426
3	50,001 to 60,000	£15,480	£15,944	£16,422	£16,915	£17,422
4	60,001 to 80,000	£18,060	£18,602	£19,160	£19,735	£20,327
5	80,001 to 100,000	£19,350	£19,931	£20,529	£21,145	£21,779
6	100,001 to 150,000	£26,606	£27,404	£28,226	£29,073	£29,945
7	150,001 to 200,000	£34,185	£35,211	£36,267	£37,355	£38,476
8	200,001 to 300,000	£48,375	£49,826	£51,321	£52,861	£54,447
9	300,001 to 400,000	£64,500	£66,435	£68,428	£70,481	£72,595
10	400,001 to 500,000	£80,625	£83,044	£85,535	£88,101	£90,744