

G-Cloud 15

CameraForensics

Uniform Intelligence Hub

Service Definition

The service features and processes described here are accurate at the date of submission (January 2026). Any variations or upgrades will be notified as part of the order acceptance process.

Our Service

Uniform Intelligence Hub is a search tool designed to support Victim ID investigators in using visual clues in an image to ascertain what school is attended by the subject of an image. This can assist in leading to the identification and rescue of that subject.

The system allows an investigator to search with visual information taken from the image under investigation against a database of school uniform information. The search methodologies available include item and colour (e.g. blazer, sweater, tie), logo or badge information (e.g. fragment description) and geographic location. The system currently accesses a UK Government-owned database covering the vast majority of the UK's ~30,000 schools, scraped from open sources or contributed directly by school administrators. The reference images are manually classified and labelled to ensure accuracy. Note that permission to access the UK database must be granted by the UK Home Office. Data on other countries is available - details on request.

The Uniform Hub system is based upon work carried-out by Global Emancipation Network (GEN) and CameraForensics, along with know-how developed during the Interpol Devops hackathons. Further development was made possible through investment from the UK Government. The system is fully operational, and receives ongoing updates and improvements.

Service Commitment

Our system is built on UK-based public cloud infrastructure accessible 24/7 with an availability well in excess of 99.9% over the past 3 years. Second-line support is provided via a dedicated email account. Users and/or their first line support are able to raise issues which are responded to by email or telephone during business hours (typically within 2 hours), or if reported out of hours, at the start of the next working day.

Accessing the Service

Our service is accessed using an up to date browser, from any location where local firewall and access control policies permit https connection. No software download or local installation is required.

The system interface is efficient and intuitive, thereby minimising training requirements and making the tool suitable for new and/or infrequent users. A number of hours of engineering support time can be purchased by the customer to support training and/or operational assistance as required.

The Service is integrated with, and can be accessed from, the CameraForensics Tactical service. The Service can be accessed from other forensics workflow systems including Griffeye and Paliscope.

Further Training and Support

Email and telephone/video-conference support can be provided at no, or low additional cost. Additional on-site training can be delivered (at extra cost) to develop expert users and local champions.

Onboarding

On receipt of a purchase order under the G-Cloud 15 Framework an appointed representative from the customer organisation will be approved to issue user account requests for employees, agents and independent contractors in their organisation. These users will have access to the full Service unless the customer representative requests withdrawal of their account, or the service period lapses. The service provides access for up to 50 individual user accounts within the Buyer organisation at any one time.

Security

We retain limited user information which includes user search histories and search parameters included in the standard audit log. This is for the purposes of account control and user support. Information will be retained for a timeframe specified by the customer. If necessary, collection of these data can be disabled to meet user security or privacy requirements. Monthly reporting, including standard metrics on the service performance against the SLA and issues raised and resolved, will be provided. This level of support is included in the baseline service costs.

Offboarding

At the end of a contract period, the associated user and manager accounts are suspended. Account data can be provided and/or deleted at the customer's request. Accounts can be preserved and reactivated under a new contract. Retained information includes user search histories and search parameters included in the standard audit log. The logs for a given user or organisation can be provided on request to appropriate management account holders. Data is typically provided in CSV format.

Additional Services

We offer a range of enhancements and variations to the standard service to suit different application areas and user workflow requirements. These include:

Ingestion of additional reference data from Buyer sources

We can add user-provided data to the searchable database - for example: existing local uniform image caches or third party sources, such as schools, or provision of an online portal to support uniform information submission. This requires some manual processing by CameraForensics to review and prepare the data. All images are put through our review and classification pipeline to remove any personal data and quality assure the labelling applied, before being made available to the search engine.

Bespoke Expert Training

Develop expert users and/or "train the trainer". The form of the training is in-person 1 day for 5 users (on the assumption that the customer supplies a suitable room and facilities in the UK mainland). The approach will be a mix of theoretical and practical elements.

Specific Support

Support to users around CameraForensics and underlying technologies, specific to customer needs.