



M3Pamwin Plus – Service Definition

Service overview

M3Pamwin Plus is a cloud-based housing development appraisal and project management solution.

It supports financial viability assessment, cost control, and delivery monitoring for housing schemes.

What the service does

M3Pamwin Plus enables users to appraise development schemes and assess long-term viability.

It supports multiple tenures, funding models, and regulatory requirements.

The service tracks schemes from feasibility through approval and delivery.



Service users

The service is used by housing development, finance, and asset teams. Senior managers use the service for oversight, assurance, and reporting. User access and permissions are controlled by the organisation.

Features

The service is fully web-based and designed for desktop use.

It includes cashflow forecasting, KPI calculations, and programme reporting.

Users can report at programme, project, and unit level.

Regulatory rent assumptions are updated annually.

Data can be exported for external reporting and analysis.



Service interfaces

Users access M3Pamwin Plus through a secure web browser interface. The interface uses structured screens, menus, and dashboards. An API is available for authorised data extraction and limited updates. All configuration and management are completed through the user interface.

Hosting and security

M3Pamwin Plus is provided as a hosted SaaS solution. Data is stored and processed within the United Kingdom. Data is encrypted in transit and at rest. The service is monitored to support availability and resilience.

Support and onboarding

Standard remote support is included within the licence fee. Support is provided through a helpdesk and ticketing system. Managed implementation includes setup, configuration, testing, and training. Training is available onsite or remotely. User documentation and training materials are provided.

Data export and exit

Users can export data in standard formats during the contract term. Exports include Excel reports and API-based data extraction. Access continues until licence expiry to support offboarding. Data is handled in line with contractual and data protection requirements.

Scope and exclusions

The service does not require local installation or specialist hardware. It does not provide customer-managed hosting or infrastructure services. Offline use and mobile-optimised interfaces are not provided.

