



Service Definition

AWS Public Cloud Design and Architecture Support

Supplier: Shivom Consultancy Limited

Framework: G-Cloud 15

Lot: Lot 3 – Cloud Support Services



Service overview

Scope of the service

Features

Benefits

Service constraints

Constraints go here

Onboarding and implementation

Service management and support

Offboarding and exit management

Security and data protection

Accessibility

Pricing

Pricing is agreed at call-off and depends on scope, duration and depth of financial and sustainability analysis required. All pricing is transparent and documented in the call-off contract.

This service provides design and architecture support for AWS public cloud environments. It helps buyers design secure, scalable and resilient AWS platforms aligned to best practice.

The scope includes AWS solution design, landing zone architecture, architecture reviews, and design documentation. The service focuses on public cloud architecture and does not include build, migration or operational management.

AWS solution architecture design

AWS landing zone design support

Architecture reviews and assessments

Well-Architected Framework alignment

Scalability and resilience design

Security and network architecture design

Identity and access architecture support

Cost-aware architecture guidance

Documentation of target architectures

Design support for SaaS and PaaS

Clear AWS architecture direction

Reduced technical and design risk

- Improved platform scalability
- Better security posture
- Consistent architecture standards
- Improved service resilience
- Clear documentation for delivery
- Faster design decision making
- Alignment to AWS best practices
- Support for future cloud growth

The service is delivered remotely during UK business hours unless otherwise agreed. It provides design and architecture support only. AWS subscriptions, licences and consumption costs are excluded. Buyers must provide relevant documentation and stakeholder access.

Onboarding includes confirmation of scope, stakeholders, and design objectives. The service is delivered through workshops, reviews and documented outputs agreed at call-off.

Service management and support are provided in line with agreed support levels. Communication and governance arrangements are defined at the start of the engagement.

On service completion, all agreed documentation is provided to the buyer. Knowledge transfer sessions can be delivered where required. No ongoing dependency is created.

The service follows UK public sector security expectations. No buyer data is hosted. Access to systems is controlled and limited to agreed purposes.

Documentation and support materials are provided in line with WCAG 2.2 AA accessibility standards.