

Digital Product Technical Consultancy

Service Definition

1. Service overview

Development Team Augmentation provides additional development capacity to support existing delivery teams. It supports public sector organisations that need short or medium-term access to UX, Design, Technical Lead, Solutions Architects, front-end, WordPress, Umbraco or Laravel development, skills to maintain delivery momentum and manage resourcing gaps.

2. How the service works

The service is delivered by embedding experienced developers into the buyer's existing delivery team and ways of working.

Typical delivery activities include:

- Onboarding to confirm scope, objectives and required skillsets
- Agreement of roles, responsibilities and engagement approach
- Integration into existing delivery teams, ceremonies and tooling
- Front-end development support aligned to buyer standards
- WordPress development to support content-managed websites
- Umbraco development aligned to existing configurations
- Laravel application development support where required
- Project roles including UX, Design, Tech Lead, and Project managers
- Delivery against agreed sprint or backlog priorities
- Collaboration with buyer technical and product roles
- Code contribution in line with existing quality and governance processes

Delivery is typically remote and time boxed.



HM Government
G-Cloud
Supplier

SPINDOGS

3. Skills and experience

The service is delivered by developers with experience working in multidisciplinary delivery teams.

Roles typically provided include:

- Front-end developer
- WordPress developer
- Umbraco developer
- Laravel developer

Developers are experienced in working within established codebases, delivery processes and governance frameworks commonly used in public sector environments.

4. Relevant experience

The supplier has provided development augmentation for public sector and regulated organisations.

Typical examples include:

- Supplementing in-house teams during peak delivery periods
- Providing specialist CMS development capacity
- Supporting application delivery where additional technical skills were required

These engagements have helped maintain delivery momentum and reduce pressure on internal teams.

5. Onboarding and offboarding

Onboarding

The service begins with mobilisation to confirm scope, skill requirements, access needs and delivery approach. The buyer provides access to relevant tools, code repositories, documentation and delivery teams.



HM Government
G-Cloud
Supplier

SPINDOGS

Offboarding

At completion, knowledge transfer is carried out as agreed. Access to buyer systems is removed and any outstanding handover activities are completed.

6. Service constraints

The service provides skilled development resource only and does not include delivery ownership, product management or strategic decision-making. Effectiveness depends on clear requirements, timely access to systems and integration with buyer teams. Delivery is time-boxed and typically remote. Resource availability is subject to prior agreement and may vary by skillset.

7. Service management and support

Delivery is managed by a named engagement or delivery lead responsible for coordination and communication. Progress is reviewed regularly with the buyer to ensure resources remain aligned to delivery needs. Ongoing support beyond the agreed augmentation period is not included.

8. Technical and operational requirements (if applicable)

Buyer involvement includes providing access to development environments, code repositories, documentation and collaboration tools. The buyer retains responsibility for hosting, infrastructure and deployment pipelines.

9. Hosting, data and security

The service does not include hosting or operation of systems. Developers access buyer systems only as required to deliver agreed work and in line with buyer security policies. No long-term data storage is required by the supplier.

10. Exit, data return and deletion

At the end of the service, all access to buyer systems is removed. Any buyer-owned information or code remains the property of the buyer. Copies held for delivery purposes are deleted in line with agreed confidentiality and security arrangements.



HM Government
G-Cloud
Supplier

SPINDOGS