

mWorkerCIS Service Catalogue

G-Cloud 15 | Modular digital forms, workflows, reporting and mobile capture

mWorkerCIS is a configurable, cloud-based platform for capturing data, managing workflows and producing real-time dashboards across multiple business functions. Buyers can adopt a single module, combine multiple modules into a package, and add new modules or custom forms over time without re-platforming.

Designed for the field	No-code configuration	Evidence-ready outputs
Mobile apps + web portal. Offline capture. Photos, video, GPS and signatures.	Build forms, workflows, dashboards and reports with permissions and governance.	Branded PDFs, exports, audit trails and integrations (e.g., SharePoint, APIs).

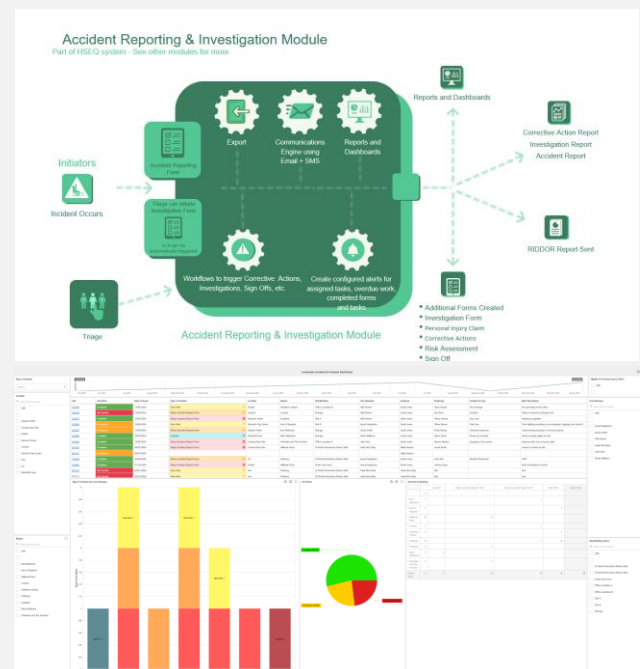
The services below can be procured individually or combined into a tailored package. Each module shares the same core platform capabilities, user experience and integration approach.

Health & Safety Modules

Incident, Accident & Near Miss Management

Ultan Technologies' Accidents Incidents & Near Miss Reporting Module streamlines incident management. Easily report, investigate, and track outcomes with configurable forms and severity/priority scoring. Enables root cause analysis and corrective action tracking. Supports remote reporting triggering defined investigation processes. Generate signed PDFs, email notices, and maintain GDPR compliance effortlessly.

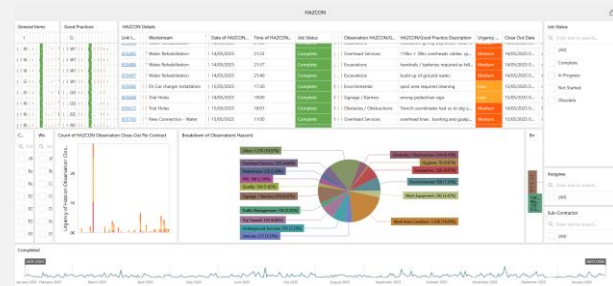
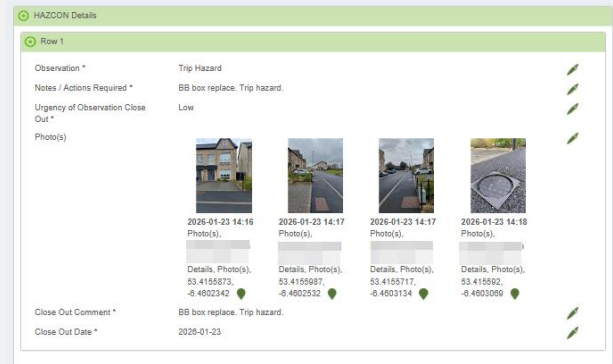
- Rapid incident and near-miss reporting with evidence capture.
- Investigation workflows with actions, owners and due dates.
- Configurable categories, severity, contributing factors and outcomes.
- Dashboards and trend analysis to target preventive controls.
- Generate PDF reports and share to email/SharePoint.



Hazard Reporting

Hazard Reporting Module is a cloud-based web and mobile tool for capturing workplace hazards via app, browser or QR code. Users add photos, video, location and notes. Configurable forms and workflows route issues, create actions and track completion. Dashboards and reports provide trends. Export unified PDF evidence packs. Integrates HR/CRM/SharePoint.

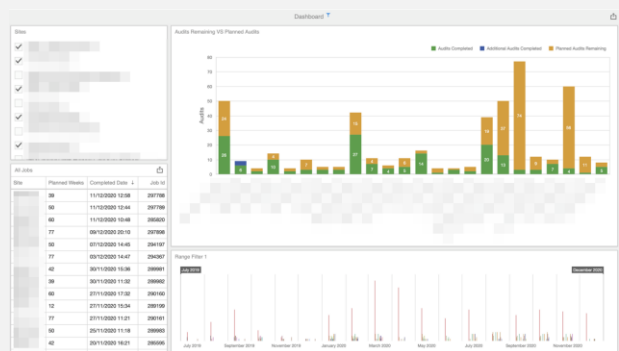
- Report hazards via mobile, web or QR codes in real time.
- Attach photos, video, location and notes for clear evidence.
- Automated routing, tasks, reminders and escalation to owners.
- Maps, dashboards and PDF packs for audit-ready reporting.



Audit & Actions Health, Safety, Security, Environmental, Quality and More

Empower your organisation's audit capabilities with our versatile Audit System. Conduct audits seamlessly on mobile devices or PCs. Tailor templates, track corrective actions, and forecast safety performance. Enjoy powerful reporting, real-time insights, and environmental sustainability. Be proactive in health, safety, security, quality, environmental management. Experience efficient processes and behavioral change.

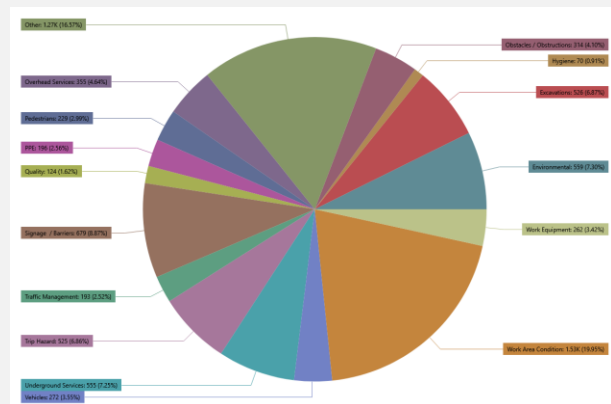
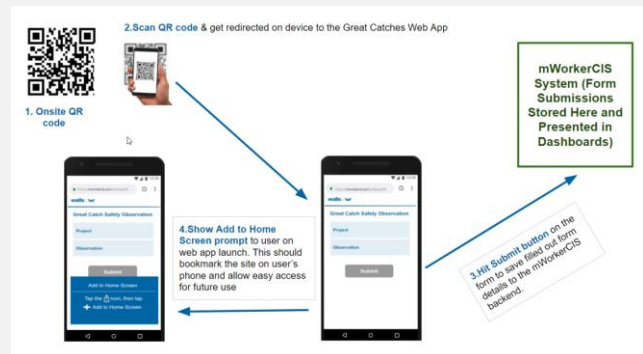
- Schedule audits/inspections or launch ad-hoc checks in-field.
- Weighted scoring, templates and checklists for consistent assurance.
- Corrective actions with reminders, escalations and closure evidence.
- Instant PDF audit reports and management dashboards.
- Monitor and forecast performance using configurable KPIs.



HSSEQ Observation Module: Record Observation via QR Code, No Login Needed

The Observation Module empowers staff, contractors, and the public to generate ad-hoc observations. Configurable forms and dropdown values, along with tracked corrective actions (for negative observations) to completion, ensure compliance. QR Code scanning for "Login Free" reporting, coupled with automatic task creation and potential assignment, streamlines safety and compliance efforts.

- No-login QR observations for fast, low-friction reporting.
- Capture behaviours, unsafe acts/conditions and improvement ideas.
- Optional anonymity to increase reporting and engagement.
- Auto-notifications and actions to the responsible owner.
- Dashboards to track participation, hotspots and improvements.



Permit to Work (PTW)

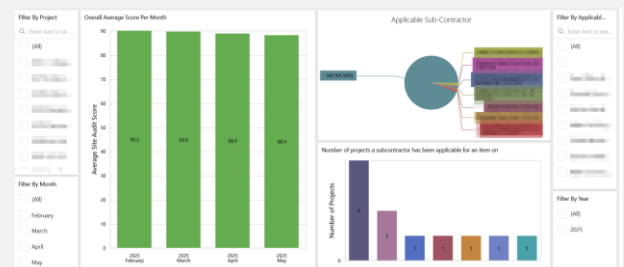
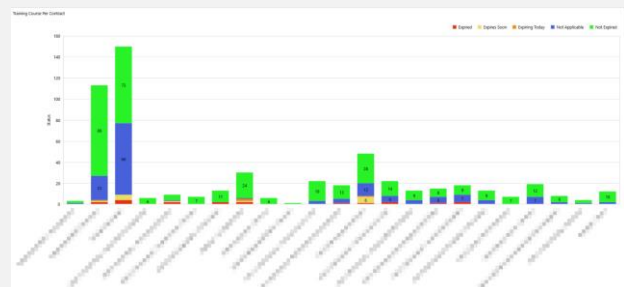
Permit to Work (PTW) software enables effortless creation, request, and management of permits for hazardous works. Enhanced visibility ensures effective communication and safety control among stakeholders.

- Digital permit templates with approvals and status tracking.
- Link RAMS, isolations, toolbox talks and supporting evidence.
- Mobile/web issuance, acceptance and close-out on site.
- Automatic reminders, escalations and full audit trail.
- PDF permits and reporting for compliance and assurance.

Contractor Safety Management

Contractor Safety Management is a cloud web and mobile module to pre-qualify, approve and manage contractors end-to-end. Capture PQ questionnaires, RAMS, training and insurance evidence, automate expiry alerts, inductions and permits-to-work. Control site access, booking-in and evacuation registers. Dashboards, audit trails, PDFs and APIs integrate with HR, CRM and SharePoint.

- Approved contractor register with onboarding and pre-qualification.
- Manage training, competencies, inductions and insurance evidence.
- Automated expiry alerts for documents and compliance items.
- Booking-in/out, host notifications and on-site registers.
- Audit trail, dashboards and integration with PTW and SharePoint.



Fleet Maintenance: Vehicle and Plant Inspections and Repairs Tracking

Ultan Technologies' Fleet Maintenance Software streamlines vehicle and plant inspections. Our module empowers organisations to conduct ad-hoc or scheduled checks, tracking repairs seamlessly. Configurable forms and workflows ensure efficient management. From inspections to resolving defects, our system guarantees thorough tracking for optimal fleet maintenance.

- Vehicle/plant checks via mobile with offline completion.
- Defect reporting with photos, severity and repair workflows.
- Service schedules, maintenance logs and compliance evidence.
- Work orders, task assignment and completion tracking.
- Dashboards for availability, defects, costs and trends.

General Information

Registration number * 13213-D-281

Driver's name * Izak McCarthy

Odometer reading * 52521

Date * Jan 30, 2025

Trailer number * 182345

Time * 12:02

Report

Are there any defects to report? * ☒ Yes ☐ No

Checks

1. CRV, Tax & insurance discs * ☒ OK ☐ NOT OK - DEFECT

2. Windows * ☒ OK ☐ NOT OK - DEFECT

3. Mirrors * ☒ OK ☐ NOT OK - DEFECT

Comment: Left wing mirror completely cracked - need to replace

4. Windscreen wipers & washers * ☒ OK ☐ NOT OK - DEFECT

5. Driver's seat & seat belts * ☒ OK ☐ NOT OK - DEFECT

6. Lights, indicators & reflectors * ☒ OK ☐ NOT OK - DEFECT

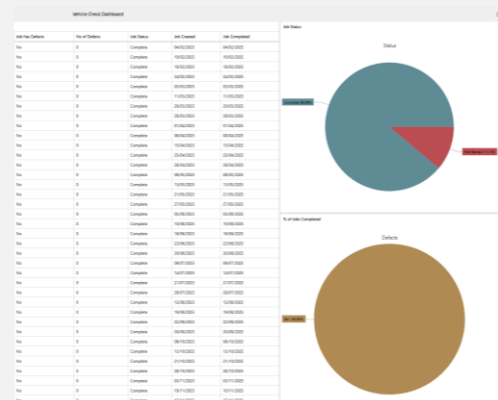
7. Brakes * ☒ OK ☐ NOT OK - DEFECT

8. Steering * ☒ OK ☐ NOT OK - DEFECT

9. ABS/ESP warning lights * ☒ OK ☐ NOT OK - DEFECT

10. Instruments, gauges & warning devices * ☒ OK ☐ NOT OK - DEFECT

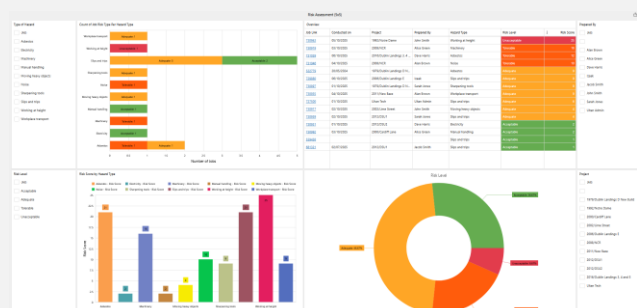
11. Horn * ☒ OK ☐ NOT OK - DEFECT



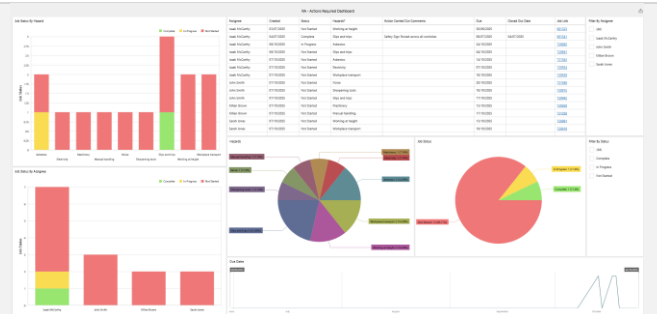
Risk Identification & Assessment Module (Audits, RAMS, COSHH, Actions)

Cloud risk management for identifying, assessing and controlling H&S risks. Create configurable risk assessments and audit templates with scoring, conduct checks on mobile or PC online/offline, and raise corrective actions with alerts and escalations. Track leading/lagging KPIs, generate instant PDF reports, and integrate with other modules and SharePoint.

- Project and activity risk assessments with configurable scoring.
- COSHH, DSE, manual handling, fire and noise assessment templates.



- Link SDS/MSDS and control measures; raise actions automatically.
- Mobile/web completion online/offline with evidence attachments.
- Dashboards, KPIs and PDF outputs for audit readiness.



DSE Assessment Module (Display Screen Equipment Compliance & Actions)

Cloud DSE assessments for managing workstation risk and compliance. Staff complete guided assessments on mobile or PC, online or offline, with conditional questions and evidence. Automated scoring highlights risks, assigns actions, and tracks completion with reminders and escalations. Dashboards show trends and compliance status. Export PDF reports, integrate with HR/SharePoint.

- Guided DSE questionnaires with conditional logic and scoring.
- Self-assessments on mobile/web for office and remote workers.
- Auto-generated action plans with reminders and escalations.
- Capture photos and notes to support ergonomic interventions.
- Dashboards and PDF reports for compliance tracking.

1. Workstation

1.1 The workstation has adequate space for equipment including mouse, keyboard, laptop, laptop stand, monitor, and allows the employee to find a comfortable position. *

Yes

1.1 Corrective Action *

1.2 Is there enough knee clearance underneath the workstation? *

Yes

1.2 Corrective Action *

1.3 Is there enough space to allow the employee to change position and vary movements? *

Yes

1.3 Corrective Action *

1.4 Is the area clutter free so that the employee can focus easily on the task? *

Yes

1.4 Corrective Action *

1.5 Is a document holder required to read documents? *

No

1.5 Corrective Action *

2. Chair

2.1 Is the chair provided stable, adjustable in height and tilt, allows freedom of movement, and provides lower back support? *

Yes

2.1 Corrective Action *

2.2 Is the chair set up so that the forearms are level with the desk? *

Yes

2.2 Corrective Action *

2.3 Has the employee been advised to sit back in their seat in order to get good lumbar support? *

Yes

2.3 Corrective Action *

2.4 Is the chair provided adjustable to allow feet to rest flat on the floor or is a footrest supplied? *

Yes

2.4 Corrective Action *

3. Screen

3.1 If employee works solely from a laptop without a separate screen, is a laptop stand required? *

Yes

3.1 Corrective Action *

3.2 Is the screen positioned to avoid glare and reflection (for example sit at 90 degrees to a window to avoid glare)? *

Yes

3.2 Corrective Action *

All corrective actions have been implemented

Note

Comment

Photo

Verified by

Please insert photos / comments

Assessment Closed

Scores

Count of Yes

Count of No

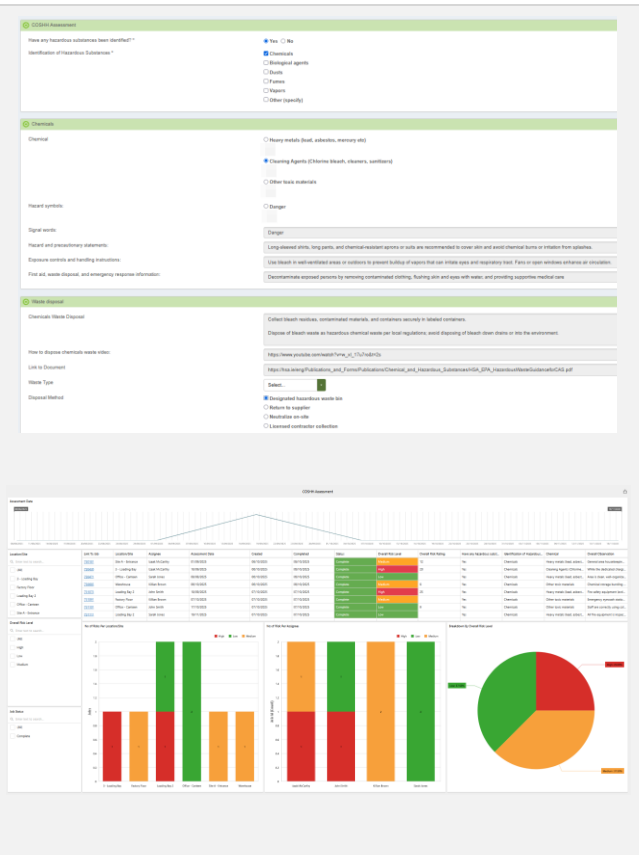
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COSHH Assessment Module (SDS, Exposure Controls & Compliance)

Cloud COSHH assessments to identify hazardous substances, assess exposure and enforce controls. Build templates with scoring, link SDS/MSDS and GHS classifications, and capture usage, storage and PPE requirements. Complete assessments on mobile or PC online/offline, raise actions with alerts, and track to closure. Dashboards, PDFs and SharePoint/HR integrations support audits.

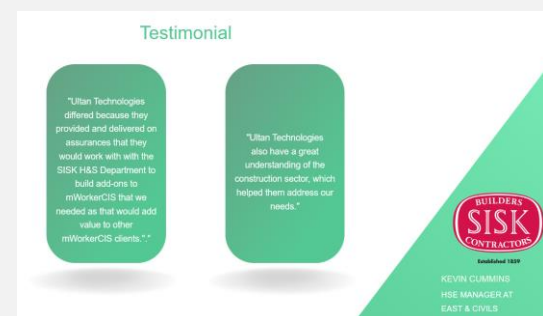
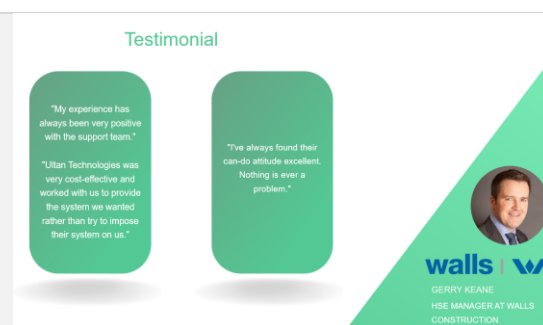
- Substance register with COSHH assessments and risk ratings.
- Attach SDS/MSDS and record GHS classifications and hazards.
- Capture exposure routes, controls, PPE and storage requirements.
- Automated actions, approvals, reminders and escalation.
- Dashboards and PDF evidence packs for audits and inspections.



HSSEQ Suite: Risk Assessments, Inspections, Audits, Incidents, Hazards, Training Records

Ultan Technologies' mWorkerCIS facilitates comprehensive Health Safety Security Quality Environmental (HSSQE) management, including risk assessments, audits, and incident reports. Configurable forms and scoring mechanisms ensure tailored solutions. With user-friendly interfaces and advanced technology, engage your workforce and enhance safety. Real-time insights enable proactive corrective actions, ensuring compliance and boosting productivity.

- Unified H&S suite: hazards, incidents, audits and risk assessments.
- Mobile/web capture with offline mode, photos, GPS and signatures.



Training & Competency

Training Platform: Employee Inductions & Training Records Register Software

Safeguard your workforce's safety and compliance with our Training Register. Effortlessly manage personnel records, track training courses, and certificates with expiry dates. Generate comprehensive reports for enhanced safety and regulatory compliance. Enjoy beautifully designed PDF outputs and dashboards highlighting expiring certifications at a glance.

- Create inductions and training modules with assessments and sign-off.
- Maintain training records, competencies and role-based requirements.
- Automated reminders for renewals and overdue training.
- Mobile/web access for staff, managers and auditors.
- Dashboards and reports for compliance and workforce readiness.



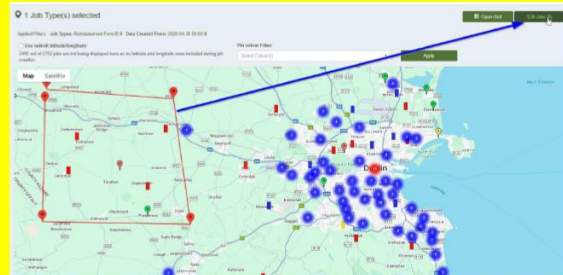
Operations, Property & Local Government

Workforce & Task Management

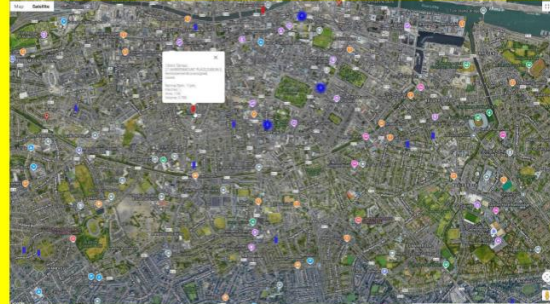
Our service integrates seamlessly and can automate task allocation based on key factors like task type, location, and availability. With intuitive features, including notifications and user-friendly dashboards, scheduling and tracking tasks is effortless. Perfect for diverse needs, it offers comprehensive form access and ensures efficiency at every step.

- Automate task creation from triggers, conditions and workflows.
- Assign work by team, location, asset or priority with SLAs.
- Mobile forms for completion with photos, GPS and signatures.
- Real-time dashboards for backlog, performance and exceptions.
- Integrate with existing systems via APIs and imports.

- **Map view with polyline tool** supports bulk assignment/updates based on geography and other filters, and supports "directions to job" from mobile app.



Mapping feature for job/task management with polyline tool for bulk updates and assignment.

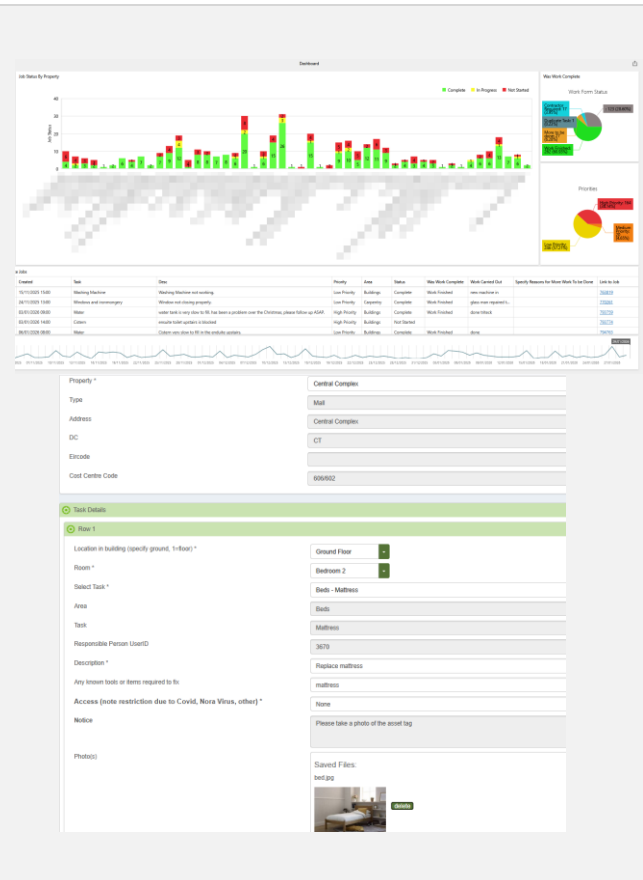


Map can switch between map, satellite and street view (so you can be where the incident or issue happened and get a feel for the location to assist with planning).

Facilities Management & Maintenance

We provide Facilities Management Data Collection software for streamlined operations. Record and track repair requests, record the completed works, and notify contractors where required. Conduct property, incident, and environmental inspections, manage maintenance schedules, and more. Customisable forms and new form creation optimise efficiency for facility management tasks on the go.

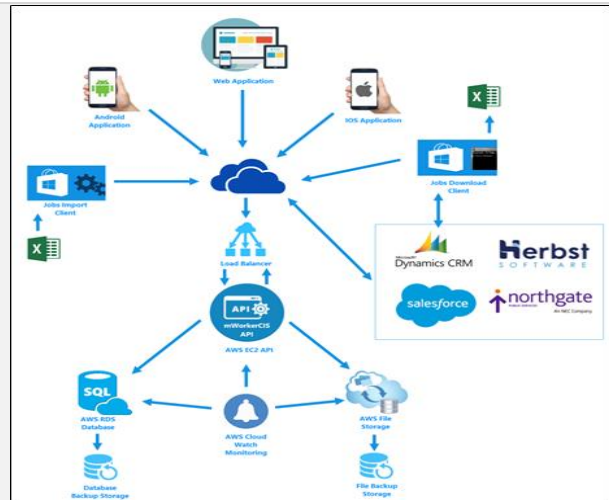
- Asset and location-based maintenance with mobile work orders.
- Reactive and planned maintenance workflows with approvals.
- Inspections, compliance checks and defect reporting in one place.
- Parts, contractors and completion evidence tracked to closure.
- Dashboards for SLA, costs, uptime and risk hotspots.



Housing Solutions: Tenant Services, Inspections, H&S, ESG, Energy, Property Management

Transforming Operations for Housing Associations & Local Authorities. Comprehensive, modular, and customisable platform. Seamlessly integrates with NEC Housing Management Solution as well as SharePoint, Email, and more. Empowers digital innovation in housing processes and workflows. Mobile-ready, GDPR compliant, with self-service capabilities for improved efficiency.

- Mobile property inspections, void checks and repairs reporting.
- Compliance workflows for safety checks, evidence and actions.
- Tenant and contractor interactions captured with audit trail.
- Dashboards for performance, risk, spend and service outcomes.
- Integrations via APIs/imports to housing management systems.



Testimonial

"For a few years, the complexity of an integrated system was difficult. We knew the integration was a large undertaking. It was new technology we hadn't used. Ultan Technologies were able to come in and promptly deliver an integrated solution."

"This will allow us to reduce paperwork, double entry, and increase accuracy for our forms." "We will definitely rely on Ultan Technologies for a while to help guide us towards our vision."

berneslai
homes
SUE BAKER
ICT PROJECT MANAGER
AT BERNESLAI HOMES

Council Digital Forms: Street, Care, Repair, Waste, Green Spaces, H&S, and more

Ultan Technologies optimises Council operations with Digital Forms, simplifying fieldwork distribution. Capture comprehensive work details and multimedia evidence effortlessly. Leverage our mapping feature for efficient form assignment and tracking. Our solution offers out-of-the-box and customisable forms tailored to various council departments (Street-Scene, Caretaking, Repairs, Refuse and recycling, Green Spaces, H&S).

- Rapid digitisation of council forms with conditional logic.
- Mobile/web capture with QR codes, offline mode and evidence.

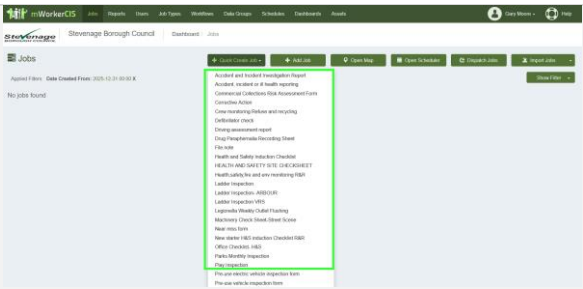
Testimonial

"Ultan Technologies are great to work with being friendly and giving support and guidance where required." "The mWorkerCIS platform is very versatile and makes remote completion of forms very straightforward via the app, removing the need for paperwork."

"Accident and Near Miss reporting is very good with the ability to attach photos and an exact location into the accident form." "It is also easy to design your own forms for use, pull off reports and view completed forms for auditing / review."

Stevenage
BOROUGH COUNCIL
RICHARD BALDOCK
CORPORATE HEALTH AND
SAFETY ADVISOR

- Workflow automation for approvals, triage and task assignment.
- Dashboards and reporting across services and locations.
- APIs/imports to integrate with back-office systems.



Utilities Field Works Management

Utilities Works Delivery & Reinstatement

Cloud software for utilities field works: surveys, planning, installation, maintenance and reinstatement. Create and assign jobs to crews, contractors and traffic management. Capture daily photo compliance, quality and H&S checks across phases. Track progress by location, generate evidence packs and approvals for sign-off, invoicing and payment.

- Plan and dispatch surveys, installs, maintenance and reinstatement works.
- Mobile daily diaries with photo compliance and progress by role.
- Quality checks, snagging, actions and escalations through to closure.
- Traffic management, permits and H&S checks embedded in workflows.
- Evidence packs support client sign-off, invoicing and payment claims.



Packaging & Extensibility

- Start with one module and scale to additional modules over time.
- Combine modules into a single service package with shared reporting and actions.
- Create buyer-specific forms and workflows using the same platform tools.
- Integrate with existing systems (e.g., HR/CRM/Housing/SharePoint) via APIs.

Platform Features

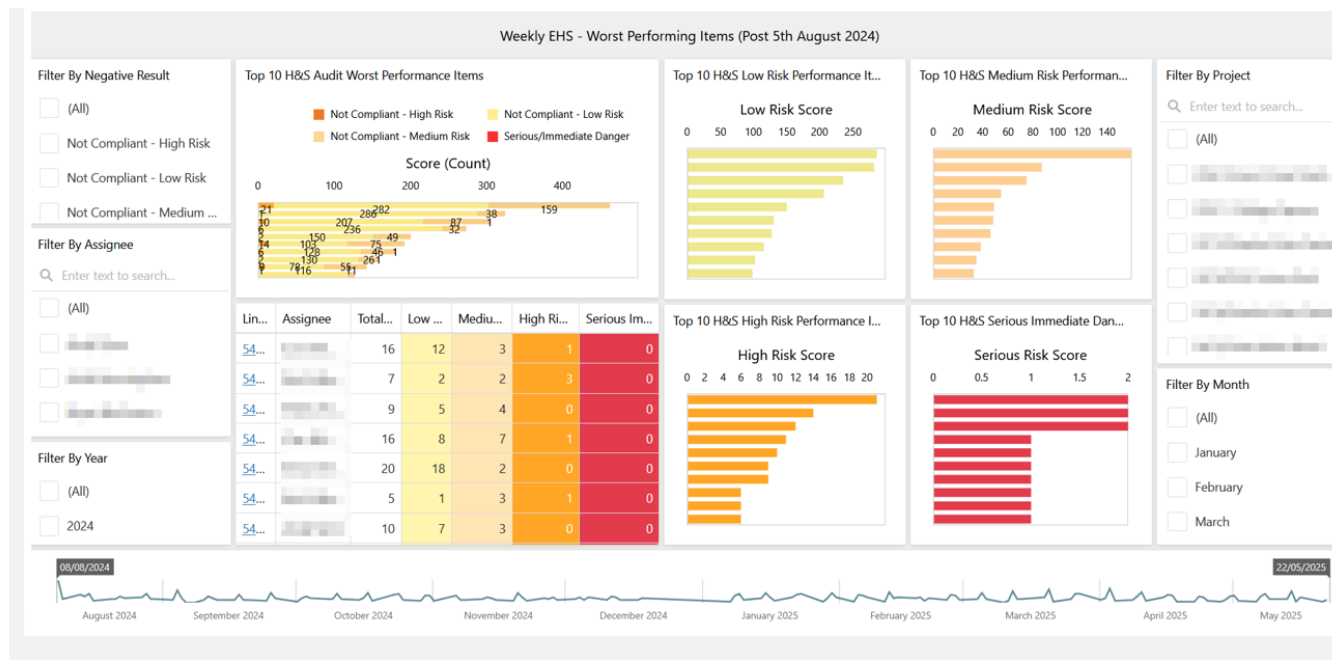
These features are included across all modules and form types.

Core platform capabilities

- No-code form builder: conditional logic, validations, calculated fields and lookups.
- Unlimited buyer-defined forms; add new forms without vendor releases.
- Workflow automation: approvals, task creation, reminders, escalations and notifications.
- Evidence capture: photos (incl. annotation), documents, video, voice notes, signatures, GPS, timestamps.
- Role-based access control with granular permissions by role, site and module.
- Configurable dashboards and reports with drill-down, filters and exports (PDF/Excel/Word).
- Bulk import/export for users, assets and reference data (Excel/CSV).
- Mapping and location tools for assigning and tracking work (where enabled).
- Integration options: SharePoint, Microsoft 365, REST APIs and data exports.

Dashboards and reports

- Drag-and-drop dashboard builder for charts, tiles, lists and exception views.
- Cross-form dashboards: join audits, actions, hazards, incidents and assets.
- Report builder for branded PDF/Word/Excel outputs, including combined evidence packs.
- Scheduled reports and notifications to email or SharePoint (where enabled).
- Audience-specific dashboards for executives, managers and field teams.



Top 10 H&S Audit Worst Performance Items



Configuration tools

Form Builder

- Create and amend forms without code; publish updates instantly.
- Field types include: text, dropdowns, checkboxes, numeric, calculated, date/time.
- Capture: photos, documents, video, voice memos, GPS and signatures.
- Conditional sections and mandatory rules improve completion speed and quality.

Edit Job Type

Triggers | Design Report | Preview | Unpublish | Publish

Details | Roles | Job Processing | Form Sections

Add Sections

Add Inputs

Add Selectors

Add Media

Add Actions

select section or field and double click or drag & drop it to add to the form

NCR Test

Section 1: General Information

CAR No	Project	NCR number
CAR No *	1234	
Project		
NCR number		1234

NCR Details

Category	Quality
Initiator/Auditor	External Audit
Severity	Major

Properties

Name *

CAR No

Unique Name *

EEEE_CEDJD_CARNo

Data Type *

Numeric

☒ Is Mandatory

☐ Auto Move Focus

☒ Is Answer In Grid

☐ Show Sum

☐ Show Average

☐ Show Min

☐ Show Max

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Normal

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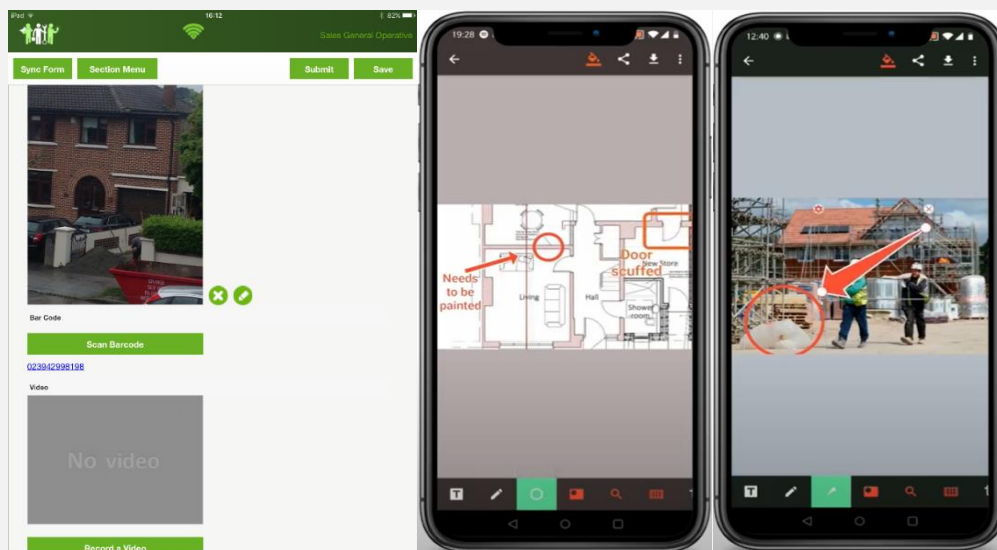
☐ Is Stage Field

Automation and notifications

- Form notifications on create/save/update/submit, including links and attachments.
- Workflow-triggered actions: assign tasks, inspections or follow-up forms automatically.
- Escalations for overdue actions and configurable reminders.
- Email and SMS notifications (where enabled) with editable templates.

Photo and document handling

- Attach photos and documents to any record.
- Annotate photos in-app to highlight issues and evidence.
- Audit trail of changes by user, date and time.



APIs and integrations

- REST APIs to create jobs/forms from external events and push results back.
- Prefill forms from buyer systems (e.g., housing/asset registers) where needed.
- Exports for BI/data warehouses and integration to SharePoint.

Hosting, resilience and backups

- Hosted on AWS with multi-availability-zone resilience.
- Automatic scaling and load balancing to maintain performance.
- Automated backups and recovery procedures with secure retention.
- Operational monitoring with proactive alerting (e.g., New Relic/AWS tooling).

Support and service levels

- Service desk for logging, tracking and reporting support requests.
- Severity-based response and resolution targets during business hours.
- Optional service review meetings and KPI reporting.