



Service Definition

Microsoft Azure Cloud Architecture Design Services

Supplier: A&A Digital Tech Ltd

Framework: G-Cloud 15

Lot: Lot 3 – Cloud Support Services

1. Service overview

A&A Digital Tech Microsoft Azure Cloud Architecture Design Services provide specialist design and architecture support for Microsoft Azure public cloud environments. The service supports organisations to design, review and validate cloud architectures, including landing zones and solution designs, aligned to security, resilience and UK public sector cloud best practices.

2. Scope of the service

The service covers architecture design and review activities for Microsoft Azure environments. It includes landing zone design, solution and infrastructure architecture reviews and alignment with Azure best practices. The service does not include platform build, migration or ongoing managed operations unless explicitly agreed at call-off.

3. Features

- Azure cloud solution architecture design
- Azure landing zone design and validation
- Application architecture reviews
- Infrastructure architecture design
- Security, identity and access architecture design
- Network and connectivity architecture design
- Resilience and high availability architecture planning
- Cost optimisation architecture guidance
- Architecture documentation and design artefacts
- Design alignment with Microsoft Azure best practices

4. Benefits

- Clear and well-defined Azure architecture designs
- Reduced architectural and delivery risk
- Improved cloud resilience and availability
- Security built into designs from the outset
- Optimised use of Azure services and resources
- Scalable and supportable cloud foundations
- Improved operational readiness
- Consistent and repeatable design standards
- Better-informed technical and investment decisions
- Alignment with UK public sector cloud requirements

5. Service constraints

The service can be delivered remotely, on-site, or using a hybrid delivery model, depending on buyer requirements and agreement at call-off. Effective delivery depends

on timely access to requirements, existing architecture information and stakeholders provided by the buyer. The service provides design and advisory activities only and does not include implementation or operational management unless explicitly agreed. Azure service availability and third-party dependencies may influence design options.

6. Onboarding and implementation

Onboarding includes confirmation of scope, architectural objectives, constraints and stakeholders. Architecture activities are delivered in structured phases with regular reviews to validate designs and recommendations.

7. Service management and support

Support is provided in line with agreed support levels. A named cloud or solution architect can be provided to lead design activities, manage stakeholder engagement and coordinate architecture outputs.

8. Offboarding and exit management

At the end of the engagement, A&A Digital Tech provides agreed architecture documentation, diagrams and design artefacts to support onward delivery by the buyer or third parties. No buyer data is retained beyond the end of the contract unless otherwise agreed.

9. Security and data protection

A&A Digital Tech follows UK government cloud security principles. Staff screening is performed in line with BS7858:2019. Buyer information accessed during architecture activities is handled in accordance with UK GDPR and contractual data protection requirements.

10. Accessibility

This document is written in plain English and structured using accessible headings. Architecture documentation and outputs can be adapted to support accessibility requirements where required.

11. Pricing

Pricing is agreed at call-off and depends on scope, complexity and duration of architecture activities. All pricing is transparent and documented in the call-off contract.