



Service Definition

Cloud AI Strategy and Enablement Services

Supplier: A&A Digital Tech Ltd

Framework: G-Cloud 15

Lot: Lot 3 – Cloud Support Services

1. Service overview

A&A Digital Tech Cloud AI Strategy and Enablement Services support organisations to plan, assess and prepare for the adoption of artificial intelligence using cloud technologies. The service focuses on strategy development, capability assessment and architectural planning to ensure AI initiatives are aligned to business objectives, security requirements and UK public sector best practices.

2. Scope of the service

The service covers advisory, assessment and planning activities for cloud-based AI adoption. It supports organisations at early and pre-delivery stages of AI initiatives. The service does not include AI model development, training, deployment or operation unless explicitly agreed at call-off.

3. Features

- AI capability and readiness assessment
- Identification and prioritisation of AI use cases
- Cloud AI strategy development and roadmap creation
- Enterprise and solution architecture alignment for AI
- Options analysis for AI platforms and services
- Data readiness and governance assessment
- Security, ethics and responsible AI considerations
- Risk and compliance assessment for AI adoption
- Stakeholder engagement and decision support
- Strategy documentation and executive-ready outputs

4. Benefits

- Clear and actionable AI strategy aligned to business goals
- Reduced risk when adopting AI technologies
- Informed decision-making on cloud-based AI options
- Improved readiness for AI delivery and adoption
- Better alignment between AI initiatives and cloud strategy
- Improved governance and assurance for AI use
- Avoidance of low-value or inappropriate AI investments
- Scalable and sustainable approach to AI adoption
- Increased stakeholder confidence in AI initiatives
- Stronger foundation for responsible and secure AI use

5. Service constraints

The service can be delivered remotely, on-site, or using a hybrid delivery model, depending on buyer requirements and agreement at call-off. Effective delivery depends

on timely access to stakeholders, data, documentation and existing architecture information provided by the buyer. The service provides advisory and planning activities only and does not include AI solution build, deployment or operation unless explicitly agreed.

6. Onboarding and implementation

Onboarding includes confirmation of scope, objectives, stakeholders and success criteria. Activities are delivered in structured phases with regular reviews to ensure alignment with organisational priorities and governance requirements.

7. Service management and support

Support is provided in line with agreed support levels. A named AI strategy or cloud architecture specialist can be provided to coordinate activities, manage dependencies and act as a single point of contact.

8. Offboarding and exit management

At the end of the engagement, A&A Digital Tech provides agreed strategy artefacts, assessments and recommendations to support onward delivery by the buyer or third parties. No buyer data is retained beyond the end of the contract unless otherwise agreed.

9. Security and data protection

A&A Digital Tech follows UK government cloud security principles. Staff screening is performed in line with BS7858:2019. Buyer data accessed during strategy and assessment activities is handled in accordance with UK GDPR and contractual data protection requirements.

10. Accessibility

This document is written in plain English and structured using accessible headings. Strategy documents and outputs can be adapted to support accessibility requirements where required.

11. Pricing

Pricing is agreed at call-off and depends on scope, duration and required AI advisory support. All pricing is transparent and documented in the call-off contract.