



Service Definition

Azure Stack Hub and Azure Stack HCI Architecture Design Services

Supplier: A&A Digital Tech Ltd

Framework: G-Cloud 15

Lot: Lot 3 – Cloud Support Services

1. Service overview

A&A Digital Tech Azure Stack Hub and Azure Stack HCI Architecture Design Services provide specialist design and architecture support for private and hybrid cloud environments. The service helps organisations plan, design and validate Azure Stack Hub and Azure Stack HCI architectures aligned to Microsoft Azure hybrid cloud principles, security requirements and organisational needs.

2. Scope of the service

The service covers architecture design and validation activities for Azure Stack Hub and Azure Stack HCI platforms. It supports hybrid cloud integration with Microsoft Azure public cloud services and on-premises environments. The service does not include platform build, deployment or ongoing managed operations unless explicitly agreed at call-off.

3. Features

- Azure Stack Hub architecture design
- Azure Stack HCI architecture design
- Hybrid cloud integration and connectivity planning
- Network and connectivity architecture design
- Identity and access architecture using Microsoft Entra ID (Azure AD)
- Storage and data platform architecture design
- Workload placement and sizing assessments
- Resilience and high availability design
- Security architecture and control design
- Architecture documentation and design diagrams

4. Benefits

- Clear private cloud architecture aligned to organisational requirements
- Reduced design and deployment risk
- Improved consistency across hybrid cloud environments
- Scalable and supportable platform designs
- Better alignment with security and compliance requirements
- Optimised infrastructure sizing and capacity decisions
- Improved resilience and availability planning
- Clear documentation for delivery and operations teams
- Strong audit and assurance evidence
- Faster transition from design to implementation

5. Service constraints

The service can be delivered remotely, on-site, or using a hybrid delivery model, depending on buyer requirements and agreement at call-off. Effective delivery depends on timely access to requirements, architectural information, environments and stakeholders provided by the buyer. The service provides design and advisory activities only and does not include platform build, deployment or managed operations unless explicitly agreed. Third-party dependencies and Microsoft platform constraints may influence design options.

6. Onboarding and implementation

Onboarding includes confirmation of scope, architectural objectives, constraints and stakeholders. Design activities are delivered in structured phases with regular reviews to validate assumptions, options and recommendations.

7. Service management and support

Support is provided in line with agreed support levels. A named cloud or enterprise architect can be provided to lead architecture activities, manage stakeholder engagement and coordinate design outputs.

8. Offboarding and exit management

At the end of the engagement, A&A Digital Tech provides agreed architecture documentation, diagrams and design artefacts to support onward delivery by the buyer or third parties. No buyer data is retained beyond the end of the contract unless otherwise agreed.

9. Security and data protection

A&A Digital Tech follows UK government cloud security principles. Staff screening is performed in line with BS7858:2019. Buyer information accessed during architecture activities is handled in accordance with UK GDPR and contractual data protection requirements.

10. Accessibility

This document is written in plain English and structured using accessible headings. Architecture documentation and outputs can be adapted to support accessibility requirements where required.

11. Pricing

Pricing is agreed at call-off and depends on scope, complexity and duration of architecture activities. All pricing is transparent and documented in the call-off contract.

