



Service Definition

Data Architecture Services

Supplier: A&A Digital Tech Ltd

Framework: G-Cloud 15

Lot: Lot 2b – Software as a Service (SaaS)

1. Service overview

A&A Digital Tech Data Architecture Services provide cloud-based platforms and tools to design, manage and govern data architectures across organisations. The service supports data ingestion, integration, quality, governance and lifecycle management, enabling organisations to build scalable, secure and reliable data foundations to support applications, analytics and intelligence.

2. Scope of the service

The service provides data architecture and data management software delivered as SaaS. It supports data integration, intelligence and lifecycle management across cloud environments. The service does not include bespoke data engineering or migration services unless explicitly agreed at call-off.

3. Features

Data ingestion and transformation software
Dynamic data movement and integration tools
Data quality management software
Data access and data infrastructure services
Composite data framework software
Master data management and intelligence
Metadata management and data cataloguing
Data archiving and information lifecycle management
Integration with cloud applications and analytics platforms
Security, governance and access controls

4. Benefits

Consistent and well-governed data architectures
Improved data quality and reliability
Reduced data duplication and inconsistency
Improved integration across systems and services
Better visibility and understanding of data assets
Improved support for analytics and intelligence use cases
Scalable data platforms aligned to demand
Reduced operational risk associated with poor data management
Improved compliance with data governance requirements
Stronger foundation for digital and data-driven services

5. Service constraints

The service can be delivered remotely, on-site, or using a hybrid delivery model for onboarding and support, depending on buyer requirements and agreement at call-off.

The service is delivered as cloud-hosted SaaS and depends on supported cloud platforms and integration capabilities. Data quality and outcomes depend on source system quality and third-party data providers. The service does not replace organisational data governance processes unless explicitly configured.

6. Onboarding and setup

Onboarding includes account configuration, access setup and guidance on using data architecture and management tools. Documentation and remote support are provided to enable effective and secure use of the service.

7. Service management and support

Support is provided in line with agreed support levels. A&A Digital Tech manages the underlying platforms to ensure service availability, security and performance.

8. End-of-contract process

At contract end, users can export data models, metadata and configuration information using supported formats. Data extraction and exit support are provided in line with the agreed contract terms.

9. Security and data protection

A&A Digital Tech follows UK government cloud security principles. Staff screening is performed in line with BS7858:2019. Buyer data processed by the service is handled in accordance with UK GDPR and contractual data protection requirements.

10. Accessibility

Web interfaces used to access the service are designed to align with recognised accessibility standards. Accessibility requirements can be reviewed and accommodated by agreement.

11. Pricing

Pricing is agreed at call-off and depends on data volumes, features selected and support requirements. All pricing is transparent and documented in the call-off contract.