



Service Definition

AI Architecture, Governance and Assurance Services

Supplier: A&A Digital Tech Ltd

Framework: G-Cloud 15

Lot: Lot 3 – Cloud Support Services

1. Service overview

A&A Digital Tech AI Architecture, Governance and Assurance Services support organisations to design, govern and assure the use of artificial intelligence within cloud environments. The service focuses on architectural design, governance frameworks and assurance activities to ensure AI systems are secure, ethical, compliant and aligned with organisational and UK public sector requirements.

2. Scope of the service

The service covers architecture design, governance definition and assurance activities for AI solutions deployed or planned within cloud environments. It supports organisations in establishing controls, standards and oversight for AI use. The service does not include AI model development, training or operational management unless explicitly agreed at call-off.

3. Features

- Definition of AI governance frameworks and standards
- Responsible AI and ethical assurance support
- Security and privacy architecture for AI systems
- Risk assessment and threat modelling for AI use
- Assurance reviews of AI designs and implementations
- Compliance alignment with organisational and regulatory requirements
- Model lifecycle governance and oversight design
- Auditability and transparency design for AI systems
- Architecture and assurance documentation and reporting

4. Benefits

- Clear and controlled AI architectural foundations
- Improved governance of AI use across the organisation
- Reduced security, privacy and ethical risks
- Improved compliance with public sector requirements
- Increased transparency and auditability of AI systems
- Greater confidence in AI decision-making processes
- Early identification of design and governance issues
- Consistent and repeatable assurance approaches
- Improved stakeholder trust in AI solutions
- Sustainable and responsible adoption of AI technologies

5. Service constraints

The service can be delivered remotely, on-site, or using a hybrid delivery model, depending on buyer requirements and agreement at call-off. Effective delivery depends on timely access to architectural information, AI use case details, governance policies and stakeholders provided by the buyer. The service provides advisory, design and assurance activities only and does not include AI solution build, training or live operational control unless explicitly agreed.

6. Onboarding and implementation

Onboarding includes confirmation of scope, assurance objectives, stakeholders and governance context. Activities are delivered in structured phases with reviews to validate architectural decisions, governance models and assurance outcomes.

7. Service management and support

Support is provided in line with agreed support levels. A named AI architect or assurance specialist can be provided to coordinate activities, manage stakeholder engagement and oversee delivery.

8. Offboarding and exit management

At the end of the engagement, A&A Digital Tech provides agreed architecture artefacts, governance frameworks and assurance reports to support ongoing use by the buyer or onward suppliers. No buyer data is retained beyond the end of the contract unless otherwise agreed.

9. Security and data protection

A&A Digital Tech follows UK government cloud security principles. Staff screening is performed in line with BS7858:2019. Buyer information accessed during architecture and assurance activities is handled in accordance with UK GDPR and contractual data protection requirements.

10. Accessibility

This document is written in plain English and structured using accessible headings. Architecture and assurance outputs can be adapted to support accessibility requirements where required.

11. Pricing

Pricing is agreed at call-off and depends on scope, complexity and duration of architecture and assurance activities. All pricing is transparent and documented in the call-off contract.

