



IRONSHARE
CYBER SECURITY SIMPLIFIED

Secure Access With Duo Security

SERVICE DEFINITION



SERVICE OVERVIEW

SECURE ACCESS WITH CISCO DUO SECURITY

Ironshare offers a cloud managed Secure Access solution powered by Cisco Duo. Based on a cloud subscription model, Cisco Duo delivers enterprise class Security through its simple cloud management platform to business of all shapes and sizes.

We provide the full range of Cisco Meraki technology options that have suitable pricing for all types of organisations, small, medium, large and enterprise, with special pricing for education and charities upon request.

Subscriptions are available monthly (MSP) or on a 1-year, 3-year or 5-year contract basis, per purchased unit.

This service provides the following features and benefits:

- Help prevent account compromise & credential attacks
- Easy deployment of Duo into any environment
- Verify identity in seconds
- Cloud Managed solution from a single easy to use dashboard
- Protect any application on any device
- User-friendly experience with secure frictionless authentication
- Simple cloud based licensing subscription model
- Increase your visibility into the user sign-in
- Assess & monitor device health

IRONSHARE SERVICES

Our services provide flexible options to support your Cisco Duo deployment and ongoing operations:

- **Cloud licensing and subscription support** – assistance with renewals, licence optimisation, and ongoing adjustments.
- **Professional services** – expert guidance on deployment, configuration, and best-practice implementation.
- **Fully managed service** – end-to-end operational management of your Duo environment.

Our qualified engineers offer specialist advice and clearly define the activities required to design, implement, and support your cloud-managed Duo service.



Ironshare can also deliver comprehensive remote managed services for your Secure Access Duo solution, including:

- Full or partial managed service options
- Deployment and configuration aligned to vendor and industry best practice
- Policy management and optimisation
- Alerting, triage, and reporting on security events
- Integration with wider network and security services



ABOUT CISCO DUO

CISCO DUO ESSENTIALS

Duo comes in three main packages the first being Duo Essentials. Duo Essentials provides the first basic paid for package, which covers the core 2 factor / multi-factor authentication services.

- MFA with Duo Push notifications for iOS and Android devices
- Security key support: U2F / FIDO compliant keys – such as Yubikey
- Hardware tokens (available at extra cost)
- Telephony credits for phone call and SMS authentication
- Self-service portal features and self-enrolment.
- Application policies
- Unlimited Application integration
- Single Sign On support

CISCO DUO ADVANTAGE

Duo Advantage expands on the features of Duo Essentials, but starts to enable device trust, bringing more control and granular policies.

- Adaptive Authentication
- Enhanced Policy Enforcement
- Enforce device trust policies
- Enhanced visibility into risky devices and health of laptops
- Security Health App for mobile devices
- Notifications to warn users to resolve device security issues

CISCO DUO PREMIER

Duo Premier opens the full force of the solutions features, giving complete visibility and control into user, device and application secure access.

- Part of the Cisco Zero Trust Architecture
- Secure Devices without the need for a dedicated MDM
- Prevent untrusted devices from accessing critical applications and services
- Brings secure access capabilities to BYOD
- Identify corporate owned versus BYOD devices (laptops, desktops and mobiles)
- Identify if third party software is enabled before allowing access (such as Antivirus)
- Secure access to internal or custom applications in AWS, Azure and GCP

CISCO DUO SUPPORT

Standard support is available via email, chat & telephone support.



Premium support is available at extra cost with varied SLA's including: 9-5 ET, 9-5 PT, M-F.
24x7x365 support for critical issues.





ABOUT IRONSHARE

We are an IT Security Consultancy based in the Midlands. Our expertise in this area allows us to deliver proven, tried and tested results to our customers, and as a flexible business, we can be agile to our customer needs, while remaining commercially attractive in the market.

In addition to the board of directors, our team consists of analysts, administrative staff, and regional consultants from around the UK. These consultants can be called upon at any time during our customer engagements, to scale up or down our available resources, as and when required.

Our main business is in the provision of Security Consulting services to customer organisations for security health checks and assessments, project design and delivery of secure solutions, investigations, incident response, or training. We also cover Managed Security services, security policy documentation, risk analysis, secure build hardening and technical standards, and offer a retainer service which means companies get specialist knowledge without having to have expensive experts on the payroll.

CISCO PARTNERS



Ironshare are a registered Cisco Select partner, that have been certified in the Security Specialisation. We do however have experience across the technology sector and will assess every situation on its own merits. This means that we make recommendations to your business based on what is best for you and may offer third-party solutions from other recognised leaders in the industry.

COMPANY DETAILS

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