



Rossera

Empowering your journey to the Oracle Cloud®

ROSSERA PROCESSSENSE® SERVICE DEFINITION

Version 1.2

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1 SERVICE OVERVIEW

Rossera offers Oracle Fusion and e-Business Suite customers a unique Process Automation capability. Our products are tightly integrated with the Oracle product suite and are proven to deliver rapid ROI. Our flagship product ProcessSense® allows users to model any business process, leveraging Oracle Application Data to create rich user experiences.

Our organisation specialises in providing targeted solutions for Oracle enterprise resource planning (ERP) applications specifically Oracle Cloud Applications also known as Oracle SaaS (Software-as-a-Service) and the Oracle e-Business Suite. Our solutions are industry proven in UK central Government and are built for plug-and-play with Oracle SaaS.

We have a dedicated application for forms digitisation and process automation with Oracle SaaS Applications targeted at business users and process specialists. When combined with our specialist implementation team of UK based SC cleared resources, well versed with the UK Gov-cage Oracle Cloud ecosystem and delivery via Agile methodology, we can deliver business efficiency and return on investment in a very short timeframe.

The application gives customers the ability to perform forms-digitisation and configure end-to-end business processes that are fully integrated with Oracle SaaS applications offering employees compelling user experiences whilst driving greater self-service and automation. It provides a comprehensive framework for customers to automate business processes alongside native Oracle SaaS using the same security with identical user experience and runs in the same data centres as your Oracle SaaS environments. It will allow for rapid on-boarding of non-native processes into the Oracle Cloud ecosystem providing a unified experience for users across all processes and offering them a high grade, digital experience. Further, the data and process metrics are available to allow monitoring at scale to facilitate continuous business improvement and efficiency.

The application offers a comprehensive set of features that allows business processes to be automated quickly and efficiently, consolidating and minimising the technology footprint and greatly reducing technical debt and support costs. Given the speed of deployment, it builds momentum and demonstrates tangible outcomes early. We help our clients create a culture of problem solving and empowerment, where we enable teams with the skills, tools and methodology to address pain-points in the delivery of their processes. We find that the teams know what needs to be done, we provide them with the application and skills to do it themselves and deliver processes of most value. In alignment with the recently published government Sourcing and Consultancy Playbooks, not only does the tool provide a consistent, repeatable methodology, it allows consistency in the way that we can measure success.

Consolidating disparate business processes into one application offers the opportunity to recognise where the same task is being performed in different ways, allowing for rationalisation and alignment across the business. Further, it can also allow for processes to be connected, 'joining the dots' between one process and another, allowing for automated pass through from one to the next, for example a New Starter process automatically linking into a Security Pass application, Gym or Civil Service Club memberships or the like.

Many systems integrators attempt to deliver process automation for Oracle SaaS applications by building customers point-solutions using software tools that need to be programmed by technical development teams. Our application is a plug-and-play application designed from the ground-up to be for business users and process specialists

to implement process automation, minimising the need for technical personnel or system integrators.

Rossera has proven delivery experience of Oracle Cloud solutions and support services in UK Central Government and are able to provide positive references.

Through engaging with Rossera, the client will further have the opportunity to tap into Rossera's knowledge and capabilities around the Oracle Cloud ecosystem. The client will also be able to access additional services such as consultancy and software solution delivery as required in addition to the Process Automation capability defined in this document.

1.1 Product Offerings

- Full Process Automation capability. Rossera ProcessSense® incorporating Rossera DataQuarry® and Rossera EventSense®.
- Event detection and SaaS data replication capability. Rossera EventSense® incorporating Rossera DataQuarry®.
- SaaS data replication capability. Rossera DataQuarry®.

1.2 Features

- Configuration driven Process Automation product suite – ProcessSense®.
- Reliable, Scalable Cloud data extract and replication solution – DataQuarry®.
- Sophisticated, reliable and scalable data event detection solution – EventSense®.

1.3 Benefits

- Proven product suite to rapidly automate business processes through configuration
- User Experience (UX) first approach
- Aligned with Government Digital Services (GDS) principles
- Empowering customers with user configurable and extensible solutions
- On-going Support Service protecting customers investment through upgrades
- Rapid return on investment and business savings realisation

1.4 Additional Offerings

- Comprehensive Implementation Support packages
- Compete lifecycle delivery and management, design, configure, deploy and support
- Gap Analysis of Oracle Cloud products to determine automation candidates
- Impact assessment and Cloud readiness review of existing solutions
- Continual Solution review and improvement services
- Highly skilled and experienced on-shore expert team
- Service management of Cloud extensions, integrations and infrastructure