



SERVICE DEFINITION DOCUMENT | G-CLOUD 15

Workday Services





ABOUT STRADA

Strada is a people, payroll, and technology leader that simplifies international workforce management. Across 180 countries, Strada designs and delivers people-first solutions powered by cloud-based technology that help organisations grow and enable workforces to perform at their best.

To support public sector organisations across the UK, Strada brings deep expertise in Workday deployments and optimisation—helping councils, government bodies, higher education institutions, and NHS organisations modernise their people, payroll, and finance operations.

Our teams combine robust technology and operational knowledge with a practical understanding of the pressures facing public services today, delivering secure, scalable solutions that drive efficiency, transparency, and better workforce experiences.

With Strada, organisations gain a trusted partner committed to long-term success and meaningful outcomes for both employees and the communities they serve.



STRADA
From Pay to Possibility

Our Public Sector Expertise: Proven in the US. Ready for the UK.

Strada has partnered with public sector organisations across the United States to deliver complex, high stakes Workday transformations. With over 40 successful US Public Sector projects, our team brings a depth of experience in government HR, Finance, Payroll, and workforce modernisation that is both rare and highly relevant to the challenges faced by UK public bodies today.

Our work in the US has equipped us with:

- A refined understanding of the unique operational, governance, and compliance needs of public agencies
- Tried and tested methodologies for delivering secure, resilient, and scalable Workday deployments
- Practical insight into navigating change within large, multi stakeholder, and highly regulated environments
- A proven track record of improving efficiency, visibility, and employee experience across government organisations

As we expand into the UK Public Services market, we bring this invaluable perspective with us enabling organisations to benefit from the same rigour, reliability, and innovation that have underpinned our US success stories.

At Strada, our commitment is simple: replicate what works, localise what matters, and elevate what's possible for the UK public sector. From pay to possibility, our experience positions us as a trusted Workday partner ready to support transformation at scale.

Our Journey



Founded in July 2024 following a divestiture from Alight Solutions, Strada brings more than 30 years of HR and payroll expertise. And while the Strada name may be new, our organisation is built on a long and proven heritage, drawing on decades of knowledge, innovation, and delivery excellence inherited from Aon, Alight, and NGA Human Resources. This foundation gives us the strength, scale, and credibility of an established global leader, paired with the focus and agility of a new brand.

The Value We Deliver

Today's needs. Tomorrow's possibilities.

We deliver people-first solutions powered by leading-edge technology, enabling you to work smarter and fuel growth across your organisation. Strada partners with you to turn your vision into value.



Any size

No matter the size of your organisation today, Strada offers solutions built to perform now and to adapt as your needs evolve.



Every industry

Strada tailors solutions to meet the unique challenges of your industry, applying deep expertise and proven methodologies to drive results that work.



Across your organisation

We support each team's goals with solutions that streamline efficiency, enable smarter decisions, and optimise performance to fuel productivity and unlock possibility.

At Strada, we believe in driving meaningful, measurable outcomes for every organisation we serve. That's why our engagements go beyond deployment, ensuring we add value at every stage of your Workday journey. From initial advisory through optimisation and ongoing operations, we focus on practical benefits, continuous improvement, and a people-first approach that strengthens capability, confidence, and long-term success. Our goal is to ensure you not only have a modern technology platform, but the support and expertise to operate it effectively for years to come.

Greater operational efficiency

- Streamlined HR, payroll, and finance processes
- Reduced manual work and admin burden

Improved data accuracy & reporting

- Consistent, trusted data for decision-making
- Better visibility across people and processes

Better compliance & audit readiness

- Aligned to UK public sector regulations, controls, and ways of working
- Embedded best practice and risk reduction

Stronger workforce experiences

- Intuitive digital journeys for employees and managers
- Faster access to accurate information

A long-term partner you can trust

- Continuity of knowledge, UK-based experts
- Ongoing support that evolves with organisational needs

Faster time-to-value

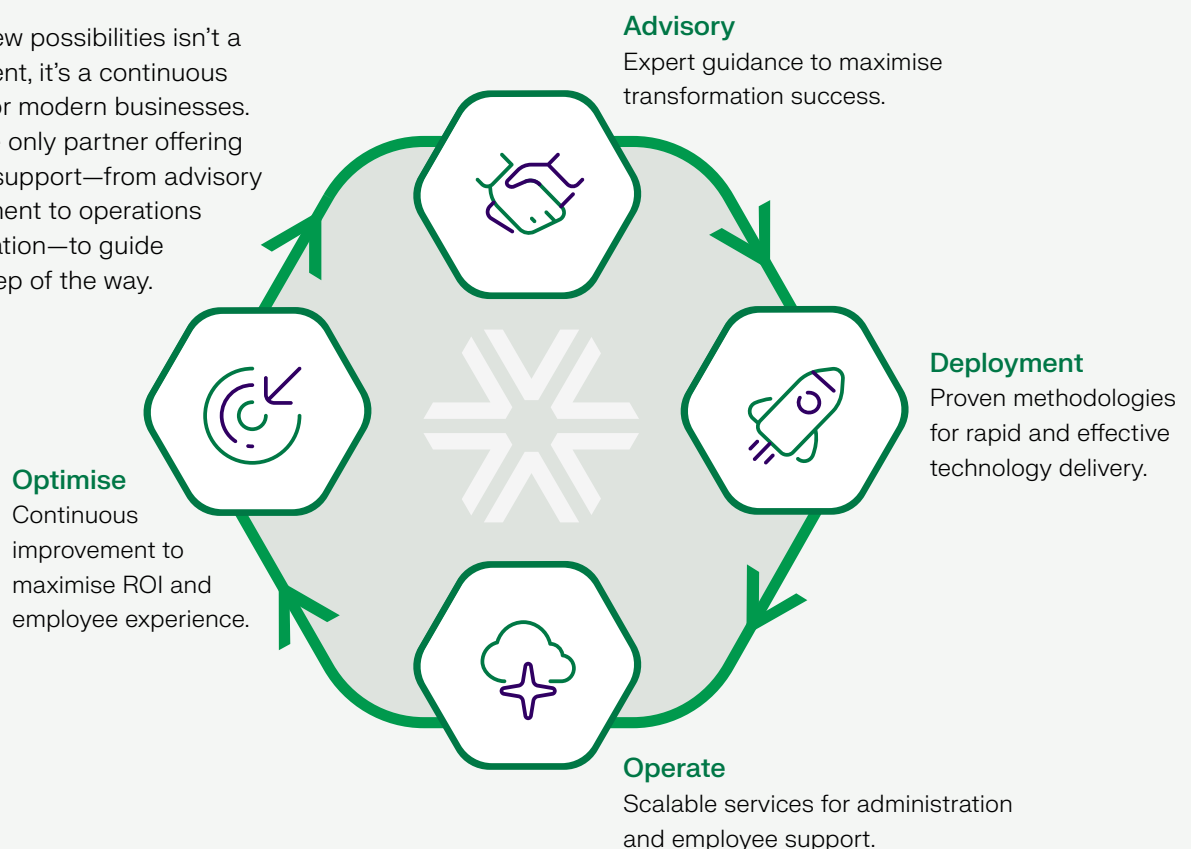
- Proven methodologies and accelerators purpose-built for Workday
- Smoother deployments, quicker optimisation cycles

The Strada Advantage



Full lifecycle support

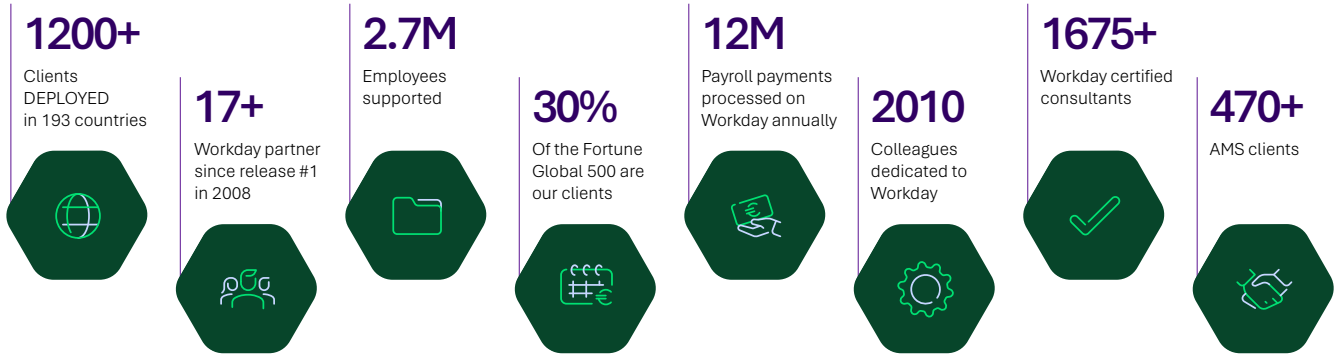
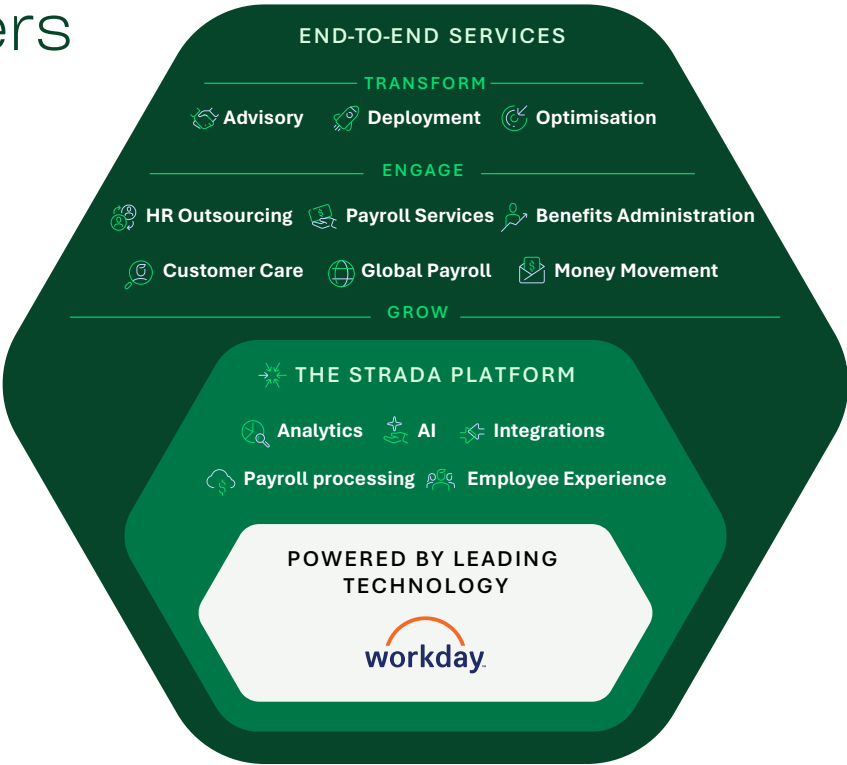
Unlocking new possibilities isn't a one-time event, it's a continuous imperative for modern businesses. Strada is the only partner offering end-to-end support—from advisory and deployment to operations and optimisation—to guide you every step of the way.



One of the largest Workday partners

Our portfolio

We combine leading-edge technology with end-to-end services, partnering with our customers as one team to turn their vision into value.



We're ranked a leader by analysts!						
2025 Leader in Cloud HR Transformation Services Leader in Reinventing Payroll	2025 Leader in Multi-Process HR Outsourcing (MPHRO) Leader in Multi-Country Payroll (MCP)	2025 Leader in Transformational HR Outsourcing Services (HRO) Leader in Payroll Solutions & Services Leader in Workday Ecosystem	2025 Leader in Workday Services, Q2 2025	2025 One of five partners highlighted in Competitive Landscape: Workday Application Service Providers	2025 Leader in Global SPARK Matrix: Multi-Country Payroll (MCP) Leader in SPARK Matrix™: HR Outsourcing Services	2024 Workday Partner Innovation award winner in the Integrated Software Vendor Solution

Strada delivers end-to-end Workday expertise across the entire suite of Workday functionality, to help organisations simplify complexity, accelerate results and get the most value from their investment. We are the only partner with end-to-end services, from Advisory and Deployment to Optimisation and Operations.

Workday Advisory

CLOUD READINESS & CAPABILITY ASSESSMENT

Organisations partner with Strada to build confidence before cloud transformation. We assess HR maturity, capabilities, processes, data quality, and technology landscape- benchmarking against best practice to identify risks, readiness gaps, and prioritised actions that inform investment decisions and a clear digital roadmap.

Service Features

HR & Payroll readiness:

- Global review of HR landscape, IT systems, and stakeholder ecosystem
- Data-driven benchmarking of costs and time allocation
- Business case providing the financial and operational justification required for executive-led transformation.
- Prioritised, multi-year roadmap for scaling global operations and safely decommissioning legacy infrastructure.
- Modular payroll diagnostic that targets the full payroll lifecycle or focuses on specific high-priority process phases.

Operating Model & Cloud Readiness:

- Review of current state and, where applicable, future state design principles, HR support model, organisation structure and HR support roles and responsibilities
- Evaluation of cloud migration to identify the optimal platform (where required) and deployment model for your specific needs.
- Comprehensive optimisation review of existing cloud environments to align system configurations, processes, and target operating models with best practices.
- A governance and readiness review to define roles, responsibilities, and change strategies required for successful cloud-based management.

Service Benefits

- Early visibility of HR and Payroll readiness gaps
- Lower delivery risk through upfront process and data readiness
- Alignment of HR and Payroll operating models to Workday leading practices
- Clear cost transparency across HR and Payroll services
- Informed Target Operating Model and sourcing decisions
- Reduced rework during Workday design and build phases
- Faster time-to-value from Workday investments
- Consistent global HR and Payroll delivery models
- Stronger change and adoption planning for cloud deployment
- A clear foundation for HR and Payroll transformation

Support Levels

We believe every organisation is different and the needs will vary accordingly. Due to the variable nature of our Diagnostic and Readiness interventions, we confidently discourage a one-size-fits-all approach in Cloud Readiness, and we will therefore partner with each client to plan, size and price each bespoke intervention either on a time & materials or fixed-price basis, which will be dependent on scope, delivery duration and areas of focus, which could be centred on Payroll, HR, Cloud and/or HR Operations.

As rough guidance, depending on the number of areas of focus, we can offer an initial intervention priced to start at £25,000, which would be typically delivered in 4-6 weeks and includes up to 3 facilitated workshops with a limited data analytic component to complement findings, and a formal report of findings and playback session.

TARGET OPERATING MODEL & CLOUD OPTIMISATION

Support organisations in maximising value from their cloud HR investment through operating model and cloud optimisation advisory. We assess current-state processes, governance, service ownership and readiness, define a future-fit operating model, and optimise ways of working to improve efficiency, accountability, compliance, and long-term service performance.

Service Features

- Current-state HR and cloud operating model assessment
- HR maturity and capability benchmarking
- Cloud service and governance model definition
- Target Operating Model (TOM) design for HR and Payroll
- HR service delivery and support model design
- HR organisation structure, roles and accountability definition
- Value proposition and design principles workshops
- Scenario design and operating model options
- Business case and glidepath development
- Design-to-transition roadmap aligned to transformation milestones

Service Benefits

- Transparency on current HR and cloud operating model performance
- Clear view of HR maturity, strengths and improvement areas
- Fact-based understanding of cost, service levels and effort
- Defined future HR operating model aligned to business priorities
- Clear governance, ownership and decision-making structure
- Optimised HR service model and support tiers
- Agreed scenarios with cost, benefit and impact visibility
- Business case to support informed investment decisions
- Prioritised roadmap from current state to future state
- Clear transition path aligned to ongoing transformation activity

Support Levels

Our baseline Operating Model intervention is typically priced to start at £35,000, to cover fundamental elements of the organisation's HR service model, typically across 3-4 workshops over a 5-7 week period, which include:

- HR value contribution and TOM design principles
- Support model aligned to Workday
- Overview of the service and organisation structure underpinning the Operating Model

Our recommended approach may vary depending and depends on the transformational needs of every HR organisation, and it could span across 4-6 months for design and additional support, where required, for embedding and sustaining TOM implementations.

These extended engagements can include, in addition:

- In-depth review of current-state design principles, operations, service funnel & organisation structure
- Job architecture review & redesign in alignment with Workday Groups, Families & Roles framework
- Organisation design of any future operating model implementations
- Business case design & glidepath, where required
- Cloud operations review and design, including design of governance, roles and KPIs for adequate management of a Cloud transition, where required
- In-depth definition of roles and responsibilities for revised or new roles across the entire HR support organisation across CoE, Operations & HRBPs as applicable

We will plan and price a bespoke solution either on a time & materials or fixed-price basis and is dependent on scope, delivery duration and transformation complexity.

CHANGE MANAGEMENT & READINESS

Organisations choose Strada as a trusted advisory partner to prepare their people for change and achieve successful go-live outcomes. We define change readiness, assess impacts, align stakeholders, and coordinate communications and end-user training, enabling adoption, reducing delivery risk, and embedding sustainable ways of working beyond deployment.

Service Features

- Change readiness assessment for Workday programmes
- Stakeholder and sponsor analysis
- Change impact and risk assessment
- Defined change vision and success criteria
- Tailored change management strategy
- Integrated change workplan aligned to Workday phases
- Communication and engagement planning
- Training needs analysis and learning approach
- Adoption metrics aligned to ADKAR [EC12.1] [PJ12.2] (Awareness, Desire, Knowledge, Ability & Reinforcement)
- Prosci-based change methodology

Service Benefits

- Improve readiness and reduce adoption risk before Workday implementation begins
- Ensures stakeholders are aligned on change objectives, scope, and success measures
- Identifies gaps in capability, engagement, and readiness early, reducing downstream issues
- Enables informed decision-making through structured risk and readiness insights
- Creates a clear foundation for effective communication, training, and engagement
- Supports smoother transition into testing, deployment, and go-live phases
- Increases likelihood of meeting project objectives, timelines, and outcomes
- Aligns change activities with employee experience and organisational priorities
- Establishes measurable adoption targets to track progress and value realisation
- Builds confidence that the organisation is prepared to adopt and sustain Workday change

Support Levels

Typically priced to start at £25,000, Strada can provide baseline Change Management support aligned to Workday Launch, designed to establish the core foundations for adoption. This level of support is typically delivered in 4 - 6 weeks and includes up to 3 facilitated workshops.

- Change Management kick-off workshop and definition of a Change Strategy aligned to Workday phases
- Stakeholder identification using Strada templates with facilitated discussion
- High-level change impact assessment
- Communications and training planning
- Sustainment discussion and provision of sustainment template to support post-go-live adoption

Our recommended approach may vary depending on every deployment and subject to organisation needs which may span across weeks, or for the full duration of a Workday programme of work, and may include, in addition to the above, the following:

- Development of a formal Change Vision and adoption success measures
- Communications production and delivery (e.g. colleague comms, leadership messaging, infographics, posters)
- Production and delivery of training aimed at HR and/or payroll professionals, including classroom-based training, videos, briefings, facilitated sessions and demos.
- Change network design and ongoing support
- Increased sponsor coaching and engagement activities

We will plan and price a bespoke solution either on a time & materials or fixed-price basis and is dependent on scope, delivery duration and change complexity.

Workday Deployment

Strada is a leading Workday Services Partner. Our deployment services cover the whole Workday suite across HCM, Payroll and Financial Management. Combining our expertise and delivery excellence we provide organisations with a smooth approach to realising their return on investment. But don't just take our word for it, check out our recent success stories [Insights & Perspectives | Articles, Reports, Webinars | Strada Global](#)

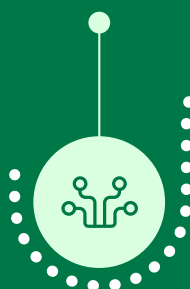
We enable project success through Workday's proven deployment methodology that simplifies HR, Payroll and Finance operations, enhances data visibility, and supports strategic decisions. Strong project governance, support to help you with data gathering and transformation and expertise across the entire Workday suite, with over 1200 Workday deployments.

Expedite your HR, Finance, and Payroll transformation with industry leading tools, best practices, and accelerators. From a prescriptive deployment approach which focuses on getting you live with the essentials, to a flexible deployment approach to give you what you need on day one.

Our point of view, known as Strada POV, simplifies deployment, delivers engaging employee outcomes and sets the foundation for sustainment and ongoing innovation.

STRADA POINT OF VIEW

Configured
business processes



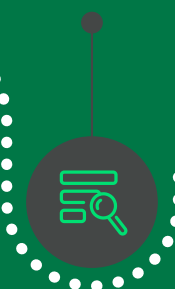
Queries
& reports



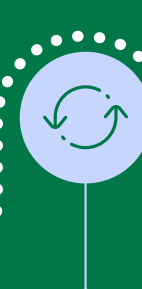
Test
scenarios



Analytics &
dashboards



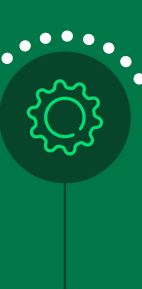
Integrations



Security
& workflow



Change
impacts



CROSS FUNCTIONAL

- Optimised processes and functionality to reduce approvals and administrative burden
- Strada POV reports that have already been developed and deployed so they don't have to be built as part of your deployment

RECRUITING

- Focus recruiters on what is in their queue
- Starting point for questionnaires and notifications
- Business process cycle time 20% down on average
- 50% increase in automation of candidate email communications
- Corrections/Rescinds down 30% on average

PAYROLL

- Ongoing process to Research/Validate Tax Exceptions
- Early insight into garnishment conversion gaps mitigating risk
- Process to accelerate and simplify parallel test results thru dashboards and analytics

EXAMPLE OUTCOMES

Deployment – Our Proprietary Tools & Accelerators

Enabling success for your business processes, data and integrations

Strada Data Conversion Accelerator 		Strada Development Catalog 		Strada Test Management 	
Configuration export integration	Pull in Workday configuration values to be used in validating conversion data.	Integration template and frameworks repository	Prebuilt integrations, frameworks, and templates designed to deliver optimal connectivity.	Test methodology and sample test plans	A draft test structure that identifies the critical elements associated with the Test phases to help focus who should test what and when.
Data integrity checks	4,100+ prebuilt SQLs to assess data integrity before loading to Workday.	Integration Database	Tracks development status and requirements of every integration, from Plan to Deployment phases, with workflow to integrate Strada and client tasks.	Payroll Parallel Reconciliation Database	Automatically identifies discrepancies in parallel results based on predefined criteria to reduce effort spent finding issues and allow focus on underlying causes.
Load automation	SQL code written to transform Amcor conversion files into required Workday iLoad file format or a direct web service call.	Integration requirements documentation	Captures Amcor business requirements for each integration, which can be leveraged for integration testing scenarios.	Experienced in leveraging automated Testing Tool	Strada is experienced and ready to use automated testing tool available in the market to support testing based on requirements.
Custom historical data reports	Prebuilt reports to maximise the usability of the data converted into the History from Previous System section of the Workday application.	Automated transition documents	Proprietary mechanism executed after go-live that documents how interfaces were configured in Workday, detailing source code and process flow.		

Analytics & Reporting

We'll help you get the most out of your reporting, analytics, and dashboards so your stakeholders have real-time access to the data and insights they need, when they need it.

Workday Prism Analytics

Bring the power of Workday Prism Analytics to your organisation with the help of Strada. Access better data and insights to help you make impactful decisions about your business, holistically. We provide you with industry tested reports, visualisation, and dashboards to help you quickly gain valuable insights from your data.

Accounting Centre

Transform how your business manages financial data with Accounting Centre—a tool that consolidates large volumes of business events into detailed accounting entries. Strada partners with you to harness this tool's capabilities, helping you simplify processes, gain visibility into your data, and improve financial reporting and analysis.

Workday Deployment Readiness

Our experience of deploying Workday tells us that the more prepared you are the smoother the Workday deployment will be. Our efficient and effective Readiness approach is tailored to ensure that together we focus on your needs to be project-ready; from resources to governance to data and beyond.

Common challenges for a successful Workday transformation



Misaligned teams

Each department will have its own goals and objectives, which may not always align with the goals of the project



Resources

Time > Budget > People
No clear understanding of resource requirements from the outset



Training and Change Management

Focus on project delivery often means that training and change management aspects are forgotten about or left too late



Data and Compliance

Understanding of existing data landscape and how to securely gather data and remain compliant

Strada's Readiness packages:

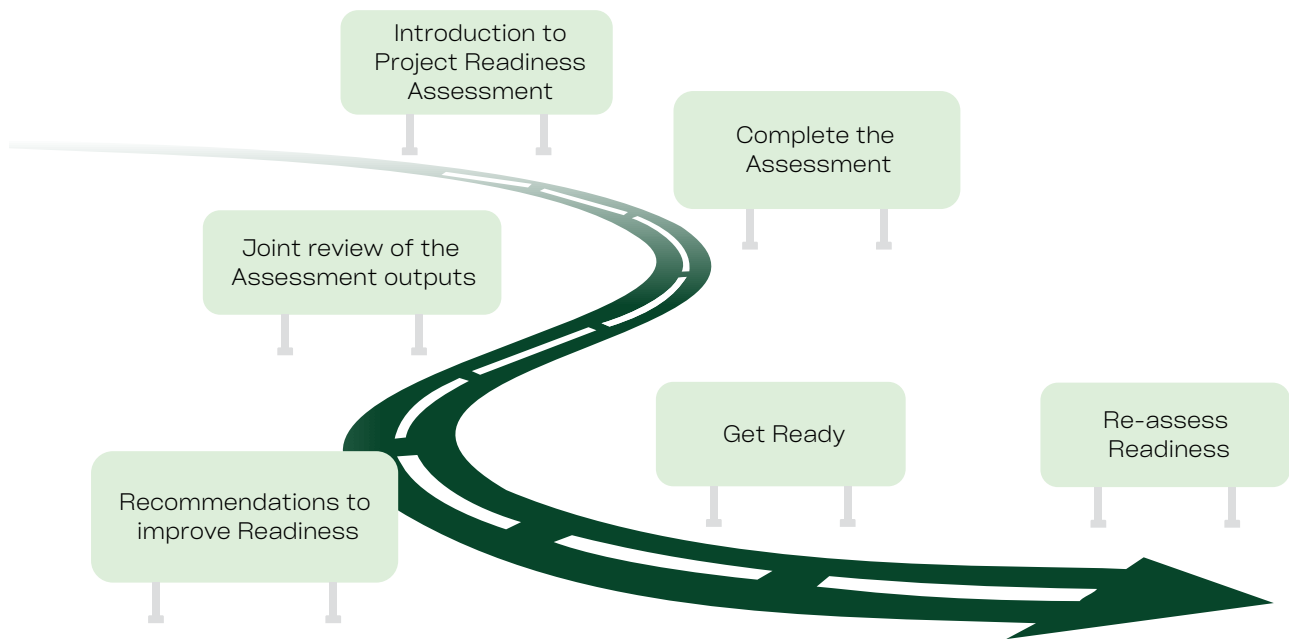
Bronze Package: 3 weeks to align on governance, mitigate risks and enable a seamless project start, including: Resource Planning, Timeline, Scope, Governance, Data Quality & Gathering and Integration landscape review.

Silver Package: 5 weeks including technical and functional alignment, integration vendor alignment and integration landscape mapping in addition to the bronze package scope.

Gold Package: minimum 8 weeks which builds upon the silver package to include change management strategy, stakeholder management, business process design and Target Operating Model.



Take the right road to start your project with confidence



To get you on the right path we will take you through an assessment to understand your status. Upon completion of the readiness assessment, we will recommend the most appropriate package and tailor specific elements across the available options to ensure an optimal readiness strategy for project success.

We are focused on you staying on time and on budget, and realising your desired results.

Our approach mitigates risk and helps to ensure:

- Key HR, finance and IT stakeholders are aligned and know what to expect
- Gaps are identified and addressed prior to the start of the project
- Actions are prioritised and planned in accordance with your implementation timeline
- Resource needs are identified for your deployment and ongoing Workday support
- Short and long-term goals are considered when evaluating success

Your Workday journey is about more than simply avoiding obstacles.
It's about providing **value to your people** with incredible efficiency and innovation.

Workday Application Management and Optimisation Services

As Workday evolves, we help you evolve with it. Maximise the value of your investment with access to Strada's expert resources, deep technical knowledge, and personalised optimisation guidance—so you can get the most out of Workday, today and in the future.

Support Desk

Strada Support Desk gives customers day-to-day production support, along with insights and best practices to maintain your tenant.

Benefits:

- Urgent production support
- Domain expertise
- Minor platform enhancements

Optimisation Pool

Optimisation Pool gives customers flexible access to expertise to help drive business initiatives, optimisation efforts, and ongoing enhancements for maximised ROI.

Benefits:

- Discretionary pool of hours
- Business initiative support
- Business process, integration, and reporting optimisation
- Strategic road mapping

Optimised Support Desk

Optimised Support Desk provides support for day-to-day production, business initiatives, and optimisation needs, along with insights, best practices, and analytics to drive business case realisation.

Benefits:

- Urgent production support and technical questions
- Business process, integration, and reporting optimisation
- Discretionary pool of hours

Total AMS

Total AMS gives customers fully managed support and data driven insights, along with strategic governance for enterprise technology transformation.

Benefits:

- End-to-end support of configuration and integrations
- Release management and integration monitoring
- Issue triage and troubleshooting
- Strategic road mapping
- Diagnostics and benchmarks
- Domain expertise

Additional Support Services

APPLICATION SUPPORT

ALIGNED RESOURCES

- Guaranteed weekly hours commitment
- Resource(s) that know your industry, your business and your Workday tenant

ENABLEMENT

MODULE ENABLEMENT

New module roll-out (for example, Learning, Prism, Expenses)

OPTIMISATION

ASSESSMENTS

- Operational, tenant and integration assessments
- Best practice guidance and recommendations

TRANSFORMATION

ADVISORY

- HR business process transformation
- Support Model design
- Operational Readiness

PACKAGED MANAGED SOLUTION

- Integration monitoring
- Testing automation and services

BUSINESS INITIATIVE SUPPORT

Discrete, one-time projects, such as M&A and organisational restructures

CHANGE MANAGEMENT

Targeted engagement, communication and training to drive user adoption of new features or functionality





Ongoing management, optimisation, insights reporting and feature deployment for your Workday instance. From day-to-day fixes to strategic planning to align the Workday suite with your goals and maximising Workday functionality to enable efficiency and elevate the employee experience.

Going live with Workday is the first step in your journey. Together we will develop a deploy-to-stabilise roadmap, ensuring that in partnership we focus on the key areas that will positively impact the stabilisation of your deployment and allowing you to move quicker into further optimising your Workday tenant and taking advantage of the fast pace of Workday technology change.

Workday Adaptive Planning

As a trusted Workday Planning partner, we leverage extensive experience to provide a comprehensive portfolio of workforce and financial planning solutions. Our approach is designed to engage stakeholders and drive impactful organisational outcomes, ensuring strategic alignment and measurable success across planning initiatives.

Enhance your planning, budgeting, and forecasting processes with an award-winning partner. Choose from a preconfigured package to get up and running sooner or a custom solution tailored to your needs.



Fast Start

8-10 weeks for a minimal viable product which enables a rapid return on investment and can be further developed once live. Includes structures, planning and personnel models, scenario modelling simulations, performance metrics, data migration, reports training, testing support and 2 weeks (10 hours) go live support.



Enterprise

14-week timeline includes structures, planning, personnel models, scenario modelling, performance metrics, data migration and training plus integration with Workday, detailed design sessions, custom reports, Office Connect worksheets, dashboards, revenue modelling and 2 weeks (20 hours) go live support.



Custom

A bespoke solution for your specific needs, delivered on a time & materials basis. Typical 24-week timeline includes: flexibility on design, bi-directional integration with Workday, full planning capabilities; balance sheet, cash flow and consolidation, investment analysis, maintenance planning, strategic workforce planning.

Strada has developed a streamlined solution to workforce planning position management which accelerates position updates to Workday by automating creation, changes and closure of positions in line with the workforce plan; including BP approvals and job requisition creation.



Mergers, Acquisitions and Divestitures

Expert Workday advisory for Mergers, Acquisitions and Divestitures: scenario planning, timelines and support. Deep dive into planning, scoping and project estimation. Includes discovery, recommendations, tenant plans and best practices. Outcomes include strategic guidance, comprehensive planning, deployment support, challenge mitigation and best practice implementation methodology.

Strada offers expert Workday advisory services tailored specifically for organisations undergoing mergers, acquisitions, or divestitures. With a proven track record in this area, we bring a wealth of experience, ensuring that clients are well supported throughout the process.

Our Workday specialists collaborate closely with your key stakeholders to fully understand the context and objectives behind the merger, acquisition or divestiture. This includes establishing background details, identifying business drivers, determining the timeline and defining the scope of the activity. Through these discussions we provide expert advice, raise important considerations and share proposed approaches that are designed to meet your needs.

Following the initial assessment, we conduct detailed planning, scoping and estimating for the preferred deployment route. The chosen approach may involve a full transformation of an existing or new Workday tenant, a divestiture strategy supported by a TSA or a Lift and Shift of your current Workday configuration into a new tenant environment.

Strada will implement the selected deployment approach, ensuring that all recommendations, timelines, and best practice methodologies are followed throughout the project. Our commitment is to deliver a seamless transition that aligns with your organisational objectives and maximises the benefits of your Workday solution.

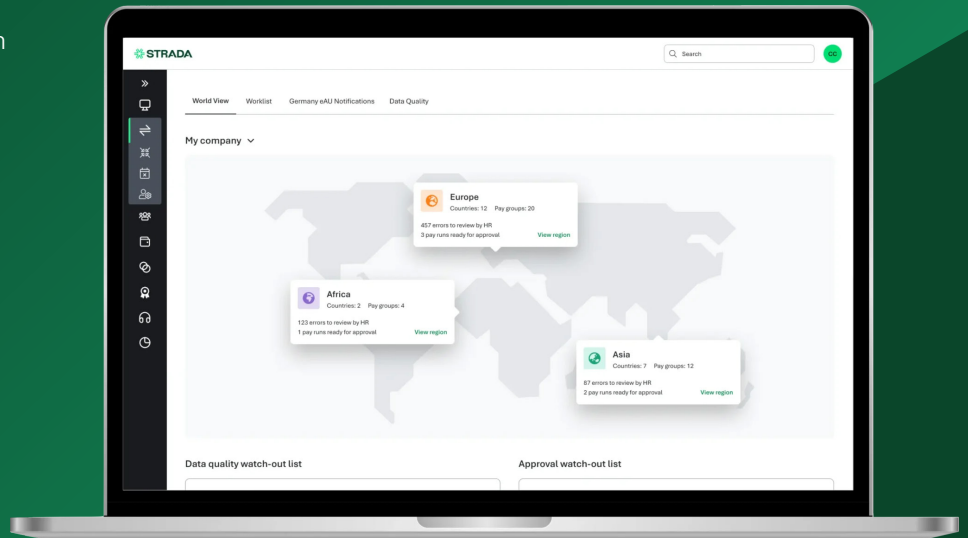
Managed Payroll Services

Payroll is one of the most important and complex processes in any organisation and now more than ever your people expect to get paid on time, every time, in ways that suit them best. While payroll is often a practice that is overlooked, your employee experience and their financial wellbeing is riding on it, and now it can be simpler than ever.

Remove the risk and complexity of running Workday payroll in house with managed payroll services options to compliment your existing strengths and investments. Strada brings you strategically tiered solutions built to optimise performance, support our clients, and deliver greater value.

Benefits:

- Gross to net and post payroll processing
- Data corrections and mass loads
- Compensation, benefit, and talent annual cycles
- Legal and compliance expertise
- In tenant Workday processing



Strada has a differentiated set of services to administer UK payroll directly from your Workday tenant, leveraging our proven operational and delivery experience. Our flexible approach provides a set of services designed to fit your organisational needs. We offer two services:

Co-sourced Payroll Service

Strada takes care of your post-payroll process. Scope includes as standard:

- Post payroll settlement
- Tax filing – deposits and returns
- Year-end statements

Optional scope includes:

- Court order administration
- Leave administration
- Over/underpayment calculation support

Fully Managed Payroll Service

Strada takes of you end-to-end payroll process. Scope includes as standard:

- Payroll data management
- Run and balance gross-to-net pay
- Post payroll Settlement
- Tax filing – deposits and returns
- Court Order administration
- Leave administration
- Over/underpayment support
- Year-end statements
- Year-end process management

Pricing for our payroll services depends on a number of factors, including but not limited to the number, complexity and frequency of payrolls.

Innovation

Strada continuously monitors the evolving Workday landscape, analysing market trends and listening closely to customer feedback to ensure our solutions stay ahead. By combining this insight with our deep product expertise, we design and build scalable apps and enhancements that anticipate needs, solve emerging challenges, and deliver ongoing value long after go-live.

Workday Extend

As a leading Workday Extend partner, Strada has built more than 90 custom applications spanning over 50+ industries. Our deep expertise and creative approach make us the trusted choice for tackling complex challenges within the Workday ecosystem. Strada's Workday Extend applications push the boundaries of what's possible. By developing solutions that expand functionality, we help customers get more value from their Workday investment.

Spotlight: Built on Workday

Built on Workday takes innovation to the next level by giving customers access to apps on Workday Marketplace that allow you to do so much more with your investment. These apps expand the functionality of Workday's core applications and operate seamlessly on Workday's adaptable, trusted, and secure platform. As an early adopter of Built on Workday, Strada is committed to developing applications that help business's tackle today's challenges and prepare for tomorrow's opportunities.

Customer Collections

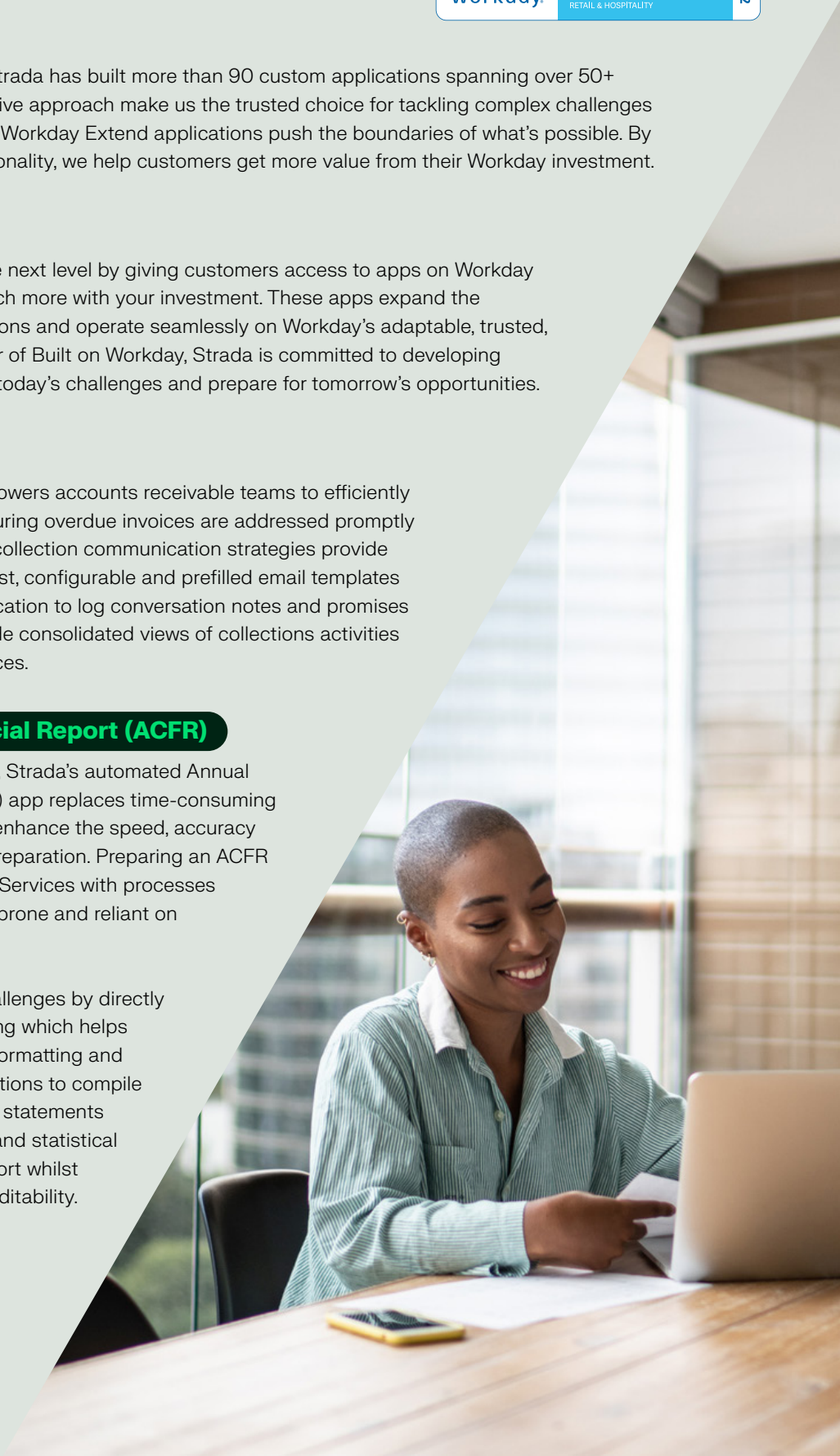
Strada's Customer Collections app empowers accounts receivable teams to efficiently manage and accelerate collections, ensuring overdue invoices are addressed promptly and cash flows in sooner. Configurable collection communication strategies provide collection agents with a clear daily call list, configurable and prefilled email templates linked to your email server, and an application to log conversation notes and promises to pay. Management-level reports provide consolidated views of collections activities against outstanding balances and invoices.

Annual Comprehensive Financial Report (ACFR)

Purpose built for Public Services bodies, Strada's automated Annual Comprehensive Financial Report (ACFR) app replaces time-consuming reporting with intelligent automation to enhance the speed, accuracy and consistency of financial reporting preparation. Preparing an ACFR is a statutory requirement for UK Public Services with processes typically remaining highly manual, error-prone and reliant on outdated systems.

Strada's ACFR app addresses these challenges by directly connecting to Workday Adaptive Planning which helps organisation automate data extraction, formatting and version control. The app allows organisations to compile all required ACFR content from financial statements and narrative disclosures to trend data and statistical tables, dramatically reducing manual effort whilst improving accuracy, consistency and auditability.

Browse Strada's apps →



Strada: Delivering Proven Workday Expertise to the UK Public Sector

Strada has a long-standing track record of delivering successful Workday projects for public sector organisations across the United States. Over the past decade, we have partnered with a diverse range of government agencies, helping them modernise HR, finance, and operational systems to drive efficiency, improve transparency, and enhance service delivery. These experiences have given us a deep understanding of the unique challenges faced by public sector organisations, including complex regulatory frameworks, multiple stakeholder requirements, and the critical need to deliver projects on time and within budget.

Our consistent success in the US public sector has been the driving force behind our decision to expand into the UK market. We have seen firsthand how structured, well-governed Workday implementations can transform government operations, and we are confident that these lessons and best practices are highly transferable to the UK context.

The UK public sector is on the cusp of significant consolidation and digital transformation, moving toward enterprise-level resource planning solutions that will unify fragmented systems and enable more strategic, data-driven decision-making. Strada is uniquely positioned to help the UK government navigate this shift, leveraging the experience and methodologies that have delivered measurable results for our US clients.

At Strada, our approach is centred on delivering tangible outcomes. We focus on structured project planning, proactive risk management, and collaborative engagement with stakeholders to ensure projects are delivered on scope, on time, and on budget. By applying lessons learned from numerous successful US deployments, we are able to accelerate implementation timelines, mitigate common pitfalls, and maximise adoption and value across the organisation.

We are committed to supporting the UK public sector through this critical period of transformation. Our goal is to help government organisations modernise their operations, streamline processes, and enhance service provision for citizens, while ensuring that every project delivers real, measurable impact. Strada's entry into the UK market is not just an expansion of our business — it is the replication of a proven, results-driven model that has consistently transformed public sector organisations in the US and is now ready to do the same in the UK.

Data Protection

Strada holds numerous certifications and accreditations, including:

- ISO/IEC 27001:2024-2027. Information Security Management BSI Certificate IS779534 (formerly BS7799): The scope of the ISMS covers the products and support activities we provide to develop, support, handle, transfer, administer, store and process Benefits, Payroll and HR information globally. This is tested by BSI (British Standards Institution) at a number of our locations worldwide.
- ISO 22301:2012 Business Continuity Management Standard (formerly BS25999) for its Business Continuity and Management (BCM) framework. Every Strada service center has a Business Continuity Plan (BCP). Each data center has several Disaster Recovery Procedures that collectively are used to restore IT services. Our BCP contains the tactical management controls to respond to an unplanned disruption and restore and maintain business-critical operations. All our locations align with this standard.
- SSAE18 SOC1 (KPMG) + SOC2 (KPMG). Our Audit and Compliance team oversees the monitoring and testing of our SOC1 (ISAE3402 / SSAE18) business controls framework. The controls defined in our SOC1 control framework include HRO (business process), Application Management, Information Systems and Operations, and physical access covering the main risk areas around payroll and benefits services and the finance/accounting of our clients. We deploy an internal monthly control self-assessment model and are audited annually by an external audit firm (KPMG). The standard Audit period is Jan-Sep, with a bridge letter representing the period Oct-Dec.

Privacy by Design

We are fully committed to ensuring that privacy and data protection are embedded into the core of our operations and business practices. In line with the requirements of the General Data Protection Regulation (GDPR), we implement the principles of Privacy by Design and Privacy by Default across all stages of our data processing activities.

Using our Services

To discuss your requirements in more detail, please contact Paul Tyndall – paul.tyndall@stradaglobal.com or marketing@stradaglobal.com