



Charterhouse Voice & Data Ltd

Fusion Teams Telephony SIP and Call Plans

SIP Trunking Price List - 1st January 2024

	Billing Event Name	Cost (£)	Charge Type	Applicable Notes
Standard IPDC Endpoint *				
IPDC Channel Rental	IPDC Channel	£4.00	Rental	1
IPDC Connect (per endpoint)	IPDC Connection	£125.00	Connection	
Enhanced IPDC Endpoint * (new build)				
IPDC Connect (per endpoint)	IPDC Connection	£125.00	Connection	1
IPDC Channel - Enhanced	IPDC Channel - Enhanced Active	£4.00	Rental	1
Resilient IPDC Endpoint **				
IPDC Connect (per endpoint)	IPDC Connection	£125.00	Connection	1
IPDC Channel - Active	IPDC Channel - Active	£4.00	Rental	1
IPDC Channel - Standby	IPDC Channel - Standby	£2.00	Rental	1
IPDC Channel - Loadshare	IPDC Channel - Loadshare	£4.00	Rental	1
IPDC Channel - Resilience+	IPDC Channel - R+	£4.00	Rental	1
STCM				
STCM Service Rental (per active endpoint)	STCM Service	£50.00	Rental	1
STCM DDI Rental (all numbers on endpoint)	STCM DDI	£0.25	Rental	1
STCM Number Add-on Announcement (per number)	STCM Number Add-on Announcement	£10.00	Rental	1
STCM Number Add-on Area Based Routing (per number)	STCM Number Add-on Area Based Routing	£30.00	Rental	1
STCM Number Add-on Standard Auto Attend (per number)	STCM Number Add-on Standard Auto Attend	£30.00	Rental	1
STCM Service Add-on Limit Caller Admission (per number)	STCM Service Add-on LCA	£35.00	Rental	1

Additional Charges for SIP trunks Routing via Optional PCI Compliant Semafone Servers* (Semafone Premium). Note this requires a 150 channel minimum or additional set-up costs**

IPDC Channel - Rental	IPDC Channel - Rental (Semafone Premium)	£3.00	Rental	1
IPDC Channel - Active	IPDC Channel - Active (Semafone Premium)	£3.00	Rental	1
IPDC Channel - Standby	IPDC Channel - Standby (Semafone Premium)	£1.00	Rental	1
IPDC Channel - Loadshare	IPDC Channel - Loadshare (Semafone Premium)	£3.00	Rental	1
IPDC Channel - Resilience+	IPDC Channel - R+ (Semafone Premium)	£3.00	Rental	1
IPDC Channel - Enhanced Active	IPDC Channel - Enhanced Active (Semafone Premium)	£3.00	Rental	1
IPDC Channel - Enhanced Standby	IPDC Channel - Enhanced Standby (Semafone Premium)	£1.00	Rental	1

Other Charges

Fraud Management (per Channel)	SIP Trunking Fraud Protection	£1.00	Rental	1
DDI Number Set Up (Gamma numbers only)	IPDC DDI Connection	£1.20	Connection	
IPDC Endpoint Cease	IPDC Endpoint Cease	£40.00	Connection	
Resilient build expedite (from ten to three working days)	Resilient build expedite (from ten to three working days)	£375.00	Connection	
Out of Hours Provisioning/Support	Out of Hours Provisioning/Support	£750.00	Connection	

Notes

1) Charterhouse will increase the monthly rental fee for all IPDC and STCM SIP trunking variants (rounded to the nearest whole pence) by the higher of the annual percentage increase in the Retail Price Index (RPI) rate figure published by the Office for National Statistics in the prior October or 10% (in either case the "Annual SIP Price Increase"). The Annual SIP Price Increase will apply to all such endpoints activated from 1st January 2024 with the first such increase taking effect 1st January 2025.