



Cinnamon Family Hub

G Cloud 15

Price Sheet

Cinnamon Family Hub is fully managed by us and hosted on Microsoft UK Azure servers. This means there is no requirement for local infrastructure or development time from IT teams or your local information department. Cinnamon Family Hub is priced as below:

Item	Cost
Implementation and Training	£5,170
Annual Subscription	£21,150
PDS Integration	£2,000
Automated Referral Pathway (Per pathway)	£1,250

Software as a Service price model is subject to a minimum contract term of 2 years.

The fee includes the licence to use the application, installation service, hosting, maintenance, staff training and ongoing support. There is no hidden cost or reliance upon consultancy services.

This pricing is for:

- Single Local Authority Area
- Up to 10,000 (new) members added annually
- Up to 100,000 attendances added annually
- Unlimited Locations
- Unlimited Users

For different size cohorts please see next page.

Price Sheet Larger Cohorts

Pricing for larger cohort is shown below.

Item	Cohort		
	0 to 100k	100k to 150k	150k to 200k
Implementation and Training	£5,170	£6,463	£7,755
Annual Subscription	£21,150	£26,438	£31,725

What's included?

Cinnamon Family Hub includes the following features:

Item	Notes
Implementation	Our initial work with you to set up, configure the applications and train your staff. This includes local configuration, branding, data flow mapping, set up and training.
Subscription	An annual Subscription based on the number of children stated in a 12-month period. There is no limit on the number of application users.
Hosting and Maintenance	Hosting: includes server provision and scaling, backups, uptime performance monitoring, server updates, security. Maintenance: includes updates, security patches, bug fix, query resolution, software-related performance issues, installation of new code/scripts, software support, testing, upgrades, migration, and development.
Support	Monday to Friday access to application support helpdesk Other activities (e.g. training, user guide creation, etc.)
PDS Integration	Integration with the NHS Personal Demographic Service (PDS) for NHS Number matching and retrieval.
Parent Notifications	Messaging module to include all email messages to parents for screening results and opt out confirmation.
Automated Referrals	Automated Referral letters sent to primary/secondary/tertiary service.

Licencing

Cinnamon Digital Applications products are licensed on an annual licence fee basis. The annual licence fee may be subject to year on year increases. Licences to use the software are issued on a named organisation basis.

Upgrade Service

Licence holders will receive the very latest versions of our applications at no additional cost during the term of the agreement. This includes the introduction of new features and bug fix upgrades.

Support

Licence holders are entitled to request support, help and guidance in the use of the licenced applications. We also offer a range of consultancy and training services to customers.

Training

Licensees are entitled to onsite consultancy for each platform, for each year of the contract.

Customer Relations

Cinnamon Digital Applications will support customers to achieve the very best use of our applications. We will use all our resources to help you maximise the return on your investment.