Bridewell

Abuse Mailbox Management

Available for Managed Detection & Response Customers

Phishing remains one of the most persistent and high-impact threats for modern security operations teams. Despite advances in detection technology, attackers continue to evade technical controls. This results in a high volume of alerts, many of which are benign but demand manual investigation and validation, placing significant strain on operational efficiency and throughput, ultimately, delaying analysts' identification and response to genuine phishing threats and increasing the potential for successful compromise.

Rapid Initial Assessment

Bridewell's Abuse Mailbox Management service achieves:

Rapid Initial Verification of Risk

Automated initial assessment completed at machine speeds within seconds of submission.

Automatic Priority Elevation

High confidence assessments automatically raised as high priority alerts.

Analyst Investigation & Response

Analysts complete final investigation and response actions against high confidence assessments.

Abuse Mailbox Management Benefits

Reduce Risk – Automated multi-stage analysis, including file and URL detonation, shortens investigation cycles and prioritises real threats faster.

Reduce Response Time – High confidence assessments automatically raised as high priority alerts, accelerating investigation and containment.

Improve User Engagement – Deliver branded, customisable end-user messaging through Cybiquity Defend, enhancing awareness and reinforcing organisational policies.

Full Visibility of Analysis – Detailed insights provided in Cybiquity Defend into the automated and further in-depth analyst investigations and response actions.

Schedule a Consultation with Our Team

Speak with our team to better understand how our service can help secure your organisation.

Why Bridewell

Phishing investigation remains one of the most demanding and time-consuming tasks in security operations.

Bridewell's capability for phishing analysis is tailored to meet the operational demands of modern security environments.

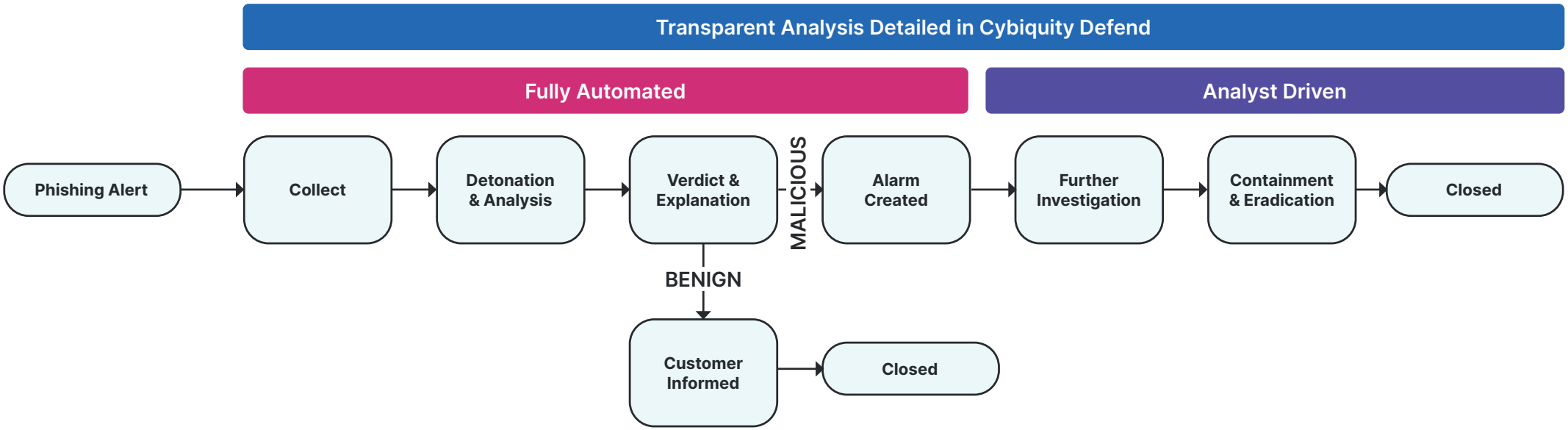
Submitted phishing emails are analysed automatically, producing detailed intelligence identifying high priority potential true positives.

Bridewell security analysts then conduct deeper investigations and initiate containment or eradication actions based on the findings.

Submissions identified as benign are closed with the detailed analysis recorded and distributed as configured.

Cybiquity

DEFEND



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