



Bullet Health

Client Data Management System
for Health and Social Care



A Holistic View of Health Delivery

Bullet Health is an innovative, comprehensive client data collection and management system built for public health and social care delivery teams. A central client record allows you to accurately report data about multiple interventions to deliver a holistic view of a population's health or social care needs. This informs service needs, marketing output and delivers trends otherwise not known.



**Our mission is to enable
public health and social care
teams to make informed
decisions about the delivery
of services**

Centralising data records to provide efficiency and health intelligence



Proven Results

Bullet Health has been co-designed with Medway Council and powers public health delivery, holding all client intervention data across all health improvement and behaviour change programmes that the council offers.

With AI and intelligence built in, the power of the data collected is surfaced to enable evidence-based decisions to be made to improve services and provision. 3rd Party providers can feed their data in to provide the central view of health or care in the region.

A simple, intuitive interface allows advisors to log client data from initial assessment to outcome. Self referral routes are also bedded in where needed.

Built with data at the heart but usability front and centre.



Features built for need

- Intuitive data entry via web browser
- Automated, clever workflows to make data management easy
- Secure management of data
- Customisable modules shaped around service delivery
- Full reporting and analytics suite
- AI powered transcription and notes scanning tools
- Full calendar appointment booking system and notifications centre built in
- Role based permissions
- Self referral options

The screenshot displays the CC2I web application interface. On the left is a dark blue navigation menu with the following items: Welcome, Search, Breast Feeding Support Network, Childhood Obesity, Chlamydia Screening, E.H.C., Exercise Referral, Fit Fix, Healthy Eating, Healthy Way, NHS Health Checks, Physical Activity, Prehab, Stop Smoking (highlighted), Clients, Sessions Calendar, Follow-Ups, and Web Bookings. The main content area is titled 'Quit Attempts' and features a tabbed interface with 'New Referrals' selected. Below the tabs are buttons for 'Create Referral' and 'View Closed Referrals'. A 'Show 10 entries' dropdown is present. The table below lists quit attempts with columns: Date/Time, Administrator, Client Name, Client D.O.B., Client Contact Details, Source, and Cor Att.

Date/Time	Administrator	Client Name	Client D.O.B.	Client Contact Details	Source	Cor Att
26/09/2018 10:17.25	System Admin	Mr Novak Djokavic	02/10/1979	07867538927	iQuit	1
26/09/2018 13:13.02	Health Connect	Mr Nel Son	10/10/1910	07879420993	iQuit	0
26/09/2018 14:23.43	Richard Griffiths	Mr Ricardo Griffito	23/07/1974	01634.334800	iQuit	0
26/09/2018 14:40.12	Richard Griffiths	Miss Gertrude Bogg	10/02/1988	01634.334800	iQuit	0

“This has helped us centralise client data across all our interventions. All our advisors now have tablet computers and are able to enter data directly into Bullet Health during appointments. It's simple to use and saves us so much time. Data from the system helps us evaluate where our resources are best placed.”

**Scott, Director of Health & Wellbeing
at Medway Public Health**



Security Built In

Alongside ISO 42001, ISO9001 and Cyber Essentials Plus accreditation, Bullet Health benefits from a comprehensive cyber pack, to answer all IT questions, as well as council co-designed information governance approach and shared documentation.

Peace of mind included with the knowledge that the system has been designed and used by multiple councils. Built from the ground up and backed by the necessary security and information governance, the pre-built architecture allows for quick deployment and adaption for need.

DashboardClientsPrescriptions

Bullet Health

Clients / List

Clients

ExportNew Client

☐	Full name	Quit Status	Date of birth	Approval State	
☐	Mr Cam Norrie	Unknown	Feb 28, 1977	Approved	☐ View
☐	Miss Jodie Cain	Lost to Service	Nov 15, 2001	Approved	☐ View
☐	Miss Jodie Cain	Unknown	Nov 15, 2001	Approved	☐ View
☐	Miss Jodie Cain	Unknown	Nov 15, 2001	Awaiting Approval	☐ Approve ☐ Reject ☐ View
☐	Miss Jodie Cain	Unknown	Nov 15, 2001	Awaiting Approval	☐ Approve ☐ Reject ☐ View
☐	Miss Jodie Cain	Unknown	Nov 25, 2000	Awaiting Approval	☐ Approve ☐ Reject ☐ View
☐	Miss Jodie Cain	Unknown	Nov 15, 2001	Rejected	☐ View
☐	Miss Jodie Cain	Unknown	Nov 15, 2001	Approved	☐ View
☐	Miss Jodie Cain	Unknown	Nov 15, 2000	Rejected	☐ View
☐	Miss Jodie Cain	Unknown	Nov 15, 2001	Approved	☐ View

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Frequently Asked Questions

There is a lot to this platform and we'd love to show you around and discuss it's features and benefits, so please do get in touch to arrange a demo - info@cc2i.org.uk

Are aspects configurable?

We understand every council will have different interventions and data they'd like to hold and we've incorporated a range of common modules, but others can be added and some removed to create a streamlined workflow that matches needs. We'll shape the versatile tool for you.

Can clients self refer?

Yes, we have an API and various default self-serve modules to allow you to offer clients a way to self-refer into relevant interventions. Moderation and acceptance controls can be applied as needed.

How is this different to our existing CRM?

We've built this from the ground up, alongside a real public health team. We've streamlined tasks and made data management easy. AI and automation all add to the efficiency created, allowing advisors to spend more time helping clients.

Is all data held in the UK?

Yes, we use AWS infrastructure hosted in a UK based datacentre to hold all data securely. This ensures we meet all the necessary public sector needs around data management, encryption and storage.



Who we are

Delivering digital efficiency

Working with our technical partner Bullet AI, we are delivering complex technical solutions to make a real difference. Our approach is all about making the complicated, simple.

www.cc2i.org.uk



Integrated Management System
ISO 9001: 2015
ISO 42001: 2023

REGISTERED

Certificate No: 488752025



Get in touch

If you have any questions, please don't hesitate to contact us
info@cc2i.org.uk