

Terms and Conditions

ABOUT INTERNEURON

Unlike other industries, health+care organisations have been late to leverage the benefits of open-source software. Interneuron has been set up to address this problem with our Open Modular Care Record. Our modular approach is both flexible and extensible, supporting direct patient care in inpatient, outpatient, and virtual care settings.

Interneuron provides professionally managed open-source software as a service and our open approach allows our customers to keep their options open.

TERMS AND CONDITIONS (SUBJECT TO CONTRACT)

- All pricing excludes VAT and are quoted in pounds sterling (GBP).
- All necessary travel and accommodation expenses are rechargeable at cost unless otherwise stated.
- Terms of payment are net thirty (30) days from the date of each invoice.
- Interneuron's standard working hours are Monday to Friday, 0900 to 1730 hrs (including 1 hour lunch) excluding bank holidays.
- If the scope of work or assumptions alter from that detailed in any proposal, then this should be communicated to Interneuron through the Interneuron Consultant and will be handled as a change request. Interneuron will then perform an impact assessment on any change request received by the customer; no change shall be valid unless agreed by both parties via change control.
- Interneuron reserves the right to use suitable partners or third-party organisations as applicable in consultation with the customer.
- The customer will appoint an individual to be the central point of contact between the customers internal resources, any other 3rd party involved with the project, and Interneuron. They will have the necessary decision and administrative authority to approve and execute the project.
- The customer will ensure that such technical input required from the customer will be provided to the project. This will include access to both applications'

development and computer services staff.

- If necessary for the completion of a project, the customer will provide access for Interneuron consultants to designated computer rooms and facilitate remote access as required. Also, appropriate training and workshop resources will be made available as required. Any delay attributed to a lack of availability of resources may be subject to a change request.
- The customer will provide any temporary security clearances, passes or other means to allow Interneuron designated staff access to areas, designated by the customer, to enable timely execution of the project at the customer sites.
- The customer will notify Interneuron of any internal procedures that need to be adhered to by Interneuron staff, particularly in relation to safety or administrative processes.

CONTACT DETAILS

For more information about the contents of this document, please contact the **Interneuron Bids Team** on bids@interneuron.com.