

Pricing Document: Secure AI & Data, DevOps, Cloud Security

This document outlines the standardized, subscription-based pricing model for the **Secure AI & Data, DevOps, Cloud Security** SaaS platform, ensuring transparency for UK public sector buyers.

1. Subscription Pricing

The platform is provided through a predictable subscription model, tiered based on organizational requirements.

- **Standard Tier:** Includes core AI lifecycle tools, MLOps software, and standardized DevOps pipelines.
 - **Enterprise Tier:** Adds advanced modules for Computer Vision, Document AI, and multi-tenant security configurations.
 - **Subscription Period:** Pricing is available on a monthly or annual basis, with discounts applicable for multi-year commitments.
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2. Implementation and Onboarding

- **Standard Onboarding:** Included in the base subscription price; provides access to documentation, setup guides, and online training.
 - **Assisted Configuration:** Standardized sessions to help administrators set up initial users and security policies are included in the setup fee.
 - **Onsite Training:** Available upon request as an additional cost for large-scale deployments.
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3. Service Usage and Credits

- **Resource Independence:** Pricing includes logical resource isolation to ensure consistent performance regardless of other users' demands.
 - **SLA Credits:** Buyers are eligible for service credits if the guaranteed 99.9% uptime is not met, calculated as a percentage of the monthly fee.
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4. Contract Termination and Data Extraction

- **Standard Extraction:** The cost of self-service data extraction (CSV, JSON) and final data purging is included in the contract price.
 - **Additional Costs:** Bespoke migration support, physical media transfers, or extended data retention may incur extra charges.
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5. Educational and Public Sector Discounts

- **Volume Discounts:** Tiered pricing is available for organizations with a high volume of users or datasets.
- **Public Sector Advantage:** Standardized pricing is optimized for NHS, local authorities, and central government departments.