Colibri Digital

G-Cloud 15 Service Definition

Databricks Specialist

Delivery Squads

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1. Service Overview

Supplier Name	GCI NETWORK SOLUTIONS LIMITED
Service Branding	Colibri Digital
Framework	G-Cloud 15 (RM1557.15)
Service Type	Lot 3: Cloud Support

Colibri Digital's Databricks Specialist Delivery Squads provide multi-disciplinary teams to accelerate Databricks delivery under your governance. We supply agreed roles across engineering, platform, data, and assurance, supporting discovery through to live service. Outputs include delivered increments, documentation, and knowledge transfer, enabling flexible scale-up or scale-down as priorities change.

NOTE: This Service Definition covers design and build activities only; ongoing operational support and service levels are out of scope for this offering.

Key technical components of the delivery include:

Multi-Disciplinary Expertise	Access to Data Engineers, Solution Architects, Platform Engineers, and Data Analysts
Agile Delivery Increments	Continuous delivery of production-ready code, data pipelines, and infrastructure
Flexible Scaling	Ability to adjust squad size and composition based on project phase and complexity
Integrated Governance	Squads operate under the buyer's internal project management and compliance structures
Knowledge Handover	Embedded peer-to-peer mentoring and formal documentation to ensure operational independence

Core Public Sector use cases would include:

Rapid Prototype Delivery	Accelerating the building of Proof of Concepts (PoCs) to validate policy assumptions using real-world data
Legacy Migration Acceleration	Providing additional engineering capacity to migrate legacy on-premise ETL workloads to Databricks Delta Lake
Complex Data Integration	Squads dedicated to resolving complex data silos and creating unified "Golden Records" for citizen services
Security and Compliance Uplift	Deploying specialists to implement Unity Catalog governance and align platforms with NCSC security principles

2. Features & Benefits

The following table outlines the core technical features of the assessment and the specific value outcomes they provide to public sector organisations.

Technical Features	Benefits
SC-Cleared Certified Experts	**Trust & Security:** Rapid deployment of personnel suitable for Official Sensitive workload.
On-Demand Capacity	**Agility:** Scale delivery resources up or down to meet fluctuating departmental priorities.
Embedded Knowledge Transfer	**Long-term Value:** Upskills in-house civil service teams, reduces future reliance on external suppliers.
Outcome-Focused Delivery	**Efficiency:** Focuses on delivering functional increments rather than just "body shopping".
Standardised Tolling	**Consistency:** Uses Terraform and best-practice DevOps to ensure high-quality, repeatable code.

3. Technical Requirements & Implementation

The service is delivered following the GDS Service Standard, typically moving through Discovery, Alpha, Beta, and Live phases.

Squads can operate remotely, on-site, or via a hybrid model as required.

Discovery	Defining squad roles, delivery milestones, and success criteria
Alpha	Iterative development of data products and platform components
Beta	Iterative development of data products and platform components
Live	Transitioning delivered increments to the buyer's steady-state team

4. Security & Quality Assurance

Secure Development	All project staff are SC-cleared (or clearable) consultants who can be provided, subject to availability and buyer requirements.

Data Handling	All assessment data is stored securely in the UK and handled in strict accordance with GDPR and Data Protection Act 2018 standards.
Standards	Our delivery workflows are to meet rigorous government and industry security benchmarks.

5. Support & Service Levels

This Service Definition covers design and build activities only; ongoing operational support and service levels are out of scope for this offering.

6. Constraints

The following constraints apply to the Databricks Specialist Delivery Squads to ensure transparency and prevent disputes:

Professional Services Scope	This is a Lot 3 Cloud Support offering; it does not include ongoing AWS or Databricks consumption costs or third-party licences.
Data Source Accessibility	The feasibility of automated ingestion is dependent on the availability and connectivity of legacy data systems.

7. Onboarding & Offboarding

Onboarding

Buyers are onboarded via a formal kick-off Meeting typically within five working days of a Call-Off Contract. We provide a tailored Project Initiation Document (PID) and access to our secure Jira/Confluence collaboration portal.

Offboarding & Exit

At completion, we hand over agreed deliverables and confirm secure return/deletion of buyer-provided data in line with agreed handling procedures.

Data Portability

All documentation is provided in open formats (PDF).

Knowledge Handover

All documentation, runbooks, and templates are handed over in open formats (PDF) to ensure operational independence.