Colibri Digital

G-Cloud 15 Service Definition

AI Governance, Risk and Operating Model

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1. Service Overview

Supplier Name	GCI NETWORK SOLUTIONS LIMITED
Service Branding	Colibri Digital
Framework	G-Cloud 15 (RM1557.15)
Service Type	Lot 3: Cloud Support

Our **AI Governance, Risk and Operating Model** service helps public sector organisations define the structures, controls and ways of working required to deploy and operate AI safely, responsibly and in line with public sector standards. The service provides clarity on how AI should be governed, assured and owned across its lifecycle.

The service focuses on establishing proportionate governance that enables delivery rather than blocking it. We work with policy, assurance, legal, digital and delivery stakeholders to define clear accountability, decision-making processes and risk controls for AI initiatives.

By the end of the engagement, organisations have a practical, implementable governance and operating model that supports compliant AI adoption, reduces delivery risk, and provides confidence to progress AI initiatives into live services.

Technical Product Description

Component	Description
Governance Assessment	Review of existing governance, assurance and risk management arrangements as they relate to AI initiatives.
Risk Framework Definition	Definition of AI-specific risk categories, controls and escalation paths, aligned to public sector expectations.
Operating Model Design	Clear definition of roles, responsibilities and decision rights across the AI lifecycle.
Policy & Control Alignment	Alignment of AI activity with existing organisational policies, standards and approval processes.
Assurance Integration	Integration of AI governance into existing assurance, audit and delivery frameworks.

Core Public Sector Use Cases

Core Public Sector use cases would include:

Use Case	Description

Safe AI Adoption	Enables organisations to deploy AI while managing legal, ethical and security risks.
Assurance Readiness	Supports internal and external assurance processes by providing clear governance artefacts.
Portfolio-Level AI Control	Establishes consistent oversight across multiple AI initiatives.
Cross-Functional Accountability	Clarifies ownership across policy, digital, data and operations teams.
Risk-Led Decision Making	AI investment and delivery decisions are informed by structured risk assessment.

2. Features & Benefits

The following table outlines the core technical features of the assessment and the specific value outcomes they provide to public sector organisations.

Technical Features	Benefits
Proportionate Governance Design	Avoids over-engineering while meeting assurance expectations.
Clear Accountability Models	Reduces ambiguity and delivery friction.
Risk-Based Controls	Focuses effort where risk is highest.
Alignment with Public Sector Standards	Supports compliance with GDS, NCSC and organisational policies.
Reusable Governance Artefacts	Enables consistent application across future AI initiatives.

3. Technical Requirements & Implementation

The service is delivered in line with the **GDS Service Standard** and **Technology Code of Practice**, with a strong emphasis on proportionality, transparency and accountability.

Typical phases include:

Initiation

- Agreement of scope, objectives and governance context
- Identification of key assurance and decision-making stakeholders

Assessment

- Review of current governance, risk and operating arrangements
- Identification of gaps specific to AI and autonomous systems

Design

- Definition of AI governance structures and operating model
- Clarification of roles, responsibilities and approval pathways

Integration

- Alignment with existing delivery, assurance and audit processes
- Development of practical governance artefacts

Handover

- Review of the operating model with stakeholders
- Recommendations for adoption and ongoing refinement

The service is advisory and design-focused. It does not include regulatory approval or managed governance services.

4. Security & Quality Assurance

As an AWS Premier Partner with the Government Consulting Competency, Colibri Digital works for all assessments that meet the highest security standards.

Personnel
Delivery is undertaken by UK-based consultants, with security clearance provided where required.

Information Security
All information is handled in accordance with GDPR and the Data Protection Act 2018. The service does not require access to live production systems.

Quality Assurance
Colibri Digital outputs are internally reviewed for clarity and consistency.

5. Support & Service Levels

This is a professional services consultancy offering.

Ongoing support and service levels are **not available**, unless explicitly agreed as part of a subsequent engagement.

6. Constraints

Constraint Area	Description
Advisory Scope	This service defines governance and operating models only.
Regulatory Responsibility	Formal regulatory approval remains the responsibility of the buyer.
Organisational Dependency	Effectiveness depends on engagement from policy, assurance and delivery teams.
Context-Specific Design	Governance models are tailored to current organisational context and may require iteration.

7. Onboarding & Offboarding

Onboarding
Buyers are onboarded via a kick-off meeting scheduled at call-off, subject to buyer availability. Any initiation documentation and collaboration tools are agreed with the buyer as part of mobilisation.

Offboarding & Exit
Formal offboarding is not required for this consultancy engagement.

Data Portability
All outputs are provided in open formats to support reuse and onward decision-making.

Knowledge Handover
Findings and recommendations are reviewed with stakeholders for shared understanding.

Termination
Not applicable.