Managed Cyber Security Services

G-Cloud 15 Service Description

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1 Business Outcome

Nasstar's Managed Cyber Security Service provides a managed 24x7x365 cyber security capability that addresses the challenge of securing platforms, infrastructure and data against the threat of modern cybercriminals.

The Service is built using market leading technologies and provides a solution that easily and natively integrates to protect Customer infrastructure and devices. The goal is to provide the necessary security without the excessive costs and efforts associated with integrating point security solutions, and centralised signal processing and management to improve the overall security posture.

Nasstar's team of dedicated Security Analysts from the UK-based Security Operations Centre (SOC) monitors the Customer environment 24/7, using the latest security technologies, including machine learning and AI to deliver rapid threat detection and security incident management.

Overlaying the monitoring activities with Nasstar's Security Advisor extends Nasstar's day-to-day Managed Cyber Security Services to provide an ongoing monthly security review and assessment. Leveraging Nasstar's industry and technology expertise, it provides a detailed assessment of the Customer's security posture and threat landscape – providing insights into key events and anomalous behaviour, with commentary covering best practise and recommendations to mature the existing security posture.

2 What Does the Service Include?

2.1 Managed Cyber Security Overview

Delivering secure, resilient and seamless digital services is essential for any modern organisation. As cyber threats continue to evolve in both scale and sophistication, businesses face increasing pressure to protect their platforms, infrastructure and data - without compromising agility, user experience or operational efficiency. Nasstar's Managed Cyber Security services are designed to help organisations strike this balance, reducing complexity while improving overall security posture.

With the rising risk of cyber-attacks, data breaches and disruptive incidents, organisations often struggle with fragmented tooling, inconsistent processes and a lack of round-the-clock specialist capability. Nasstar addresses these challenges by providing an integrated, 24x7x365 managed cyber security operation built on market-leading technologies, expert UK-based Security Analysts and intelligent automation.

Nasstar's Managed Cyber Security suite delivers a unified, proactive capability that spans detection, response, analysis and education - ensuring organisations can remain protected whilst staying focused on core business outcomes. Key services include:

- **Managed Extended Detection & Response (XDR) with Sentinel SIEM**
  Continuous monitoring, alerting, investigation and coordinated incident response across M365, Azure and broader infrastructure.
- **Endpoint Security Sensor Management**
  Deployment, health monitoring and threat-based isolation of Endpoint Detection & Response agents.
- **Nasstar Security Advisor**
  Monthly expert-led reviews, service reporting, vulnerability insights and strategic recommendations to mature security posture.
- **Network Security Sensor Management** *(optional)*
  Configuration and management of collectors and firewalls to feed network telemetry into Nasstar's SIEM.
- **Vulnerability Management** *(optional)*
  Continuous scanning, vulnerability reporting and routing of remediation requests.
- **Cyber Safety & Phishing Awareness Training** *(optional)*
  Ongoing user security training, simulated phishing campaigns and monthly performance reporting.

Underpinning all service components are core operational elements such as incident, request, change and problem management; runbook creation; and governance through Nasstar's Next Generation Engagement Model.

Nasstar combines deep cyber expertise with cloud engineering, data capabilities and a long heritage in managing complex environments. This allows customers to benefit from a single, integrated partner capable of designing, delivering and operating modern security services at scale.

Whether strengthening threat detection, reducing operational burden, improving endpoint security or increasing user awareness, Nasstar helps organisations stay secure, compliant and prepared - whilst enabling them to innovate and grow with confidence.