



Colibri
Digital

G-CLOUD 15 SERVICE DEFINITION
AI BUILD (MVP AND PRODUCTION)

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1. Service Overview

Supplier Name	GCI NETWORK SOLUTIONS LIMITED
Service Branding	Colibri Digital
Framework	G-Cloud 15 (RM1557.15)
Service Type	Lot 3: Cloud Support

Our **AI Build (MVP and Production)** service supports public sector organisations to design, build and deploy AI solutions from early MVP through to production-ready capability. The service focuses on delivering practical, operational AI solutions that align with organisational goals, public sector standards, and assurance expectations.

We work iteratively to validate assumptions early, reduce delivery risk, and ensure solutions are designed to operate safely within live services. This includes careful consideration of data, security, governance and integration requirements from the outset.

By the end of the engagement, organisations have a working AI capability that is fit for purpose, supported by appropriate documentation, controls and handover. This ensures AI solutions can be operated, scaled and governed effectively within the public sector environment.

Technical Product Description

Component	Description
Solution Blueprint	Definition of AI solution scope, architecture and delivery approach aligned to organisational constraints and public sector standards.
MVP Development	Rapid development of a minimum viable AI solution to validate functionality, usability and value in a controlled environment.
Iterative Enhancement	Incremental improvement of the solution based on feedback, performance testing and assurance considerations.
Production Readiness	Preparation of the AI solution for live operation, including documentation, controls and operational considerations.
Integration & Handover	Integration with existing systems where required and structured handover to internal teams.

Core Public Sector Use Cases

Core Public Sector use cases would include:

Use Case	Description
Operational Automation	Building AI solutions to automate repeatable tasks and processes while maintaining transparency and auditability.

Decision Support	Delivering AI capabilities that support human decision-making through insights, recommendations or classification.
Service Improvement	Enhancing public-facing or internal services through AI-enabled functionality.
Data-Driven Insights	Applying AI techniques to extract insight from existing datasets to support policy or operational outcomes.
Controlled AI Adoption	Supporting organisations to move beyond experimentation to safe, production-ready AI deployment.

2. Features & Benefits

The following table outlines the core technical features and the specific value outcomes they provide to public sector organisations.

Technical Features	Benefits
Iterative Delivery Approach	Enables early validation and reduces the risk of large-scale failure.
Public Sector-Aligned Design	Ensures AI solutions align with assurance, security and governance expectations.
MVP-to-Production Pathway	Avoids stalled pilots by designing with live operation in mind from the outset.
Clear Documentation & Handover	Supports operational sustainability and internal capability building.
Risk-Aware Development	Identifies and mitigates ethical, security and operational risks early.

3. Technical Requirements & Implementation

Delivery follows the **GDS Service Standard** and the **Technology Code of Practice**, with a strong emphasis on controlled, evidence-led delivery.

Typical phases include:

Blueprint & Initiation

- Agreement of objectives, scope and success criteria
- Confirmation of data, security and governance constraints

MVP Build

- Design and development of an initial AI solution
- Early testing with users or stakeholders
- Validation of technical and operational assumptions

Enhancement & Hardening

- Iterative improvement based on feedback
- Performance, reliability and assurance considerations
- Preparation for live use

Production Readiness & Handover

- Documentation and operational guidance
- Knowledge transfer to internal teams
- Agreement of next-stage scaling or support needs

4. Security & Quality Assurance

Colibri Digital applies documented security practices to support buyer assurance requirements, subject to agreed controls..

Personnel

Delivery is undertaken by UK-based consultants, with security clearance provided where required.

Information Security

All solution design and development activities comply with GDPR and the Data Protection Act 2018. Security considerations are addressed throughout the delivery lifecycle.

Quality Assurance

Colibri Digital outputs are subject to internal quality review prior to handover.

5. Support & Service Levels

This is a professional services consultancy offering.

Ongoing support and service levels are **not available**, unless explicitly agreed as part of a separate Call-Off Contract.

6. Constraints

Constraint Area	Description
Scope of Service	This service covers AI solution build and preparation for production. Ongoing managed services are excluded unless agreed separately.
Dependency on Inputs	Delivery is dependent on timely access to data, systems and stakeholders.
Assurance Responsibilities	Formal accreditation and regulatory approval remain the responsibility of the buyer.
Scaling Beyond MVP	Significant scaling or expansion may require additional engagement.

7. Onboarding & Offboarding

Onboarding

Buyers are onboarded via a formal kick-off meeting.

Offboarding & Exit

As a time-bound consultancy engagement, formal offboarding is not required.

Data Portability

All documentation and artefacts are provided in open formats.

Knowledge Handover

Structured handover sessions so internal teams understand the solution and its operation.

Termination

Not applicable.